

# Metro Homeless Strategic Planning Community Launch

Metro Headquarters  
Metro Board Room (3<sup>rd</sup> Floor)

## Community Launch Outcomes

- Share Metro's commitment to work with stakeholders and the community to develop responsive and effective homeless strategies in and around its transit system.
- Unveil the homeless planning process and gather feedback from invited stakeholders.
- Promote collaboration and partnership to maximize and leverage resources to address homelessness.
- Inform stakeholders and community members about how they can be part of the process and make recommendations.

## Agenda

**Networking Reception**

**Welcome and Overview**

Phillip A. Washington, Metro CEO

**Strategic Planning Process**

Alex Z. Wiggins, Chief, System Security & Law Enforcement, Metro

**Stakeholder and Engagement Process**

Communities in Motion

**Interactive Feedback Session**

Communities in Motion

**Questions and Answer Session**

Metro

**Next Steps**

Communities in Motion

**Adjournment**



**Metro**

Los Angeles County  
Metropolitan Transportation Authority



# Metro Homeless Task Force

**Community Launch**  
**October 3, 2016**



**Metro**

# Community Launch Goals

- > Share Metro's commitment to addressing homelessness
- > Unveil the homeless planning process and gather feedback
- > Promote collaboration and partnership
- > Outline how stakeholders and the community can get involved



# Strategic Plan Goal

**Develop a comprehensive strategy to better connect homeless people and families in and around Metro's transit system to housing and supportive services**

# Leadership Team

- Metro Homeless Task Force:
  - Metro, LA Sheriff, Cities, LAHSA, DMH, Caltrans, Metrolink
- Metro:
  - Alex Wiggins, Chief, System Security & Law Enforcement, [wigginsal@metro.net](mailto:wigginsal@metro.net)
  - Stephanie Burke, Senior Administrative Analyst, [BurkeS@metro.net](mailto:BurkeS@metro.net)
  - Jennifer Brogin, Manager, Transit Security Special Projects, [BroginJ@metro.net](mailto:BroginJ@metro.net)
- Communities in Motion
  - Grace Weltman, [gweltman@communities-motion.com](mailto:gweltman@communities-motion.com)
  - Stephanie Inyama, [sinyama@communities-motion.com](mailto:sinyama@communities-motion.com)



# Strategic Planning Objectives

- > Safety
- > Effective Outreach Coordination
- > Quality Service
- > Teamwork & Partnership
- > Alignment with Regional Priorities

# Communities In Motion

## Will help Metro:

- > Create a culture of service
- > Solidify a coordinated homeless outreach service approach
- > Build a network of community-based and government agencies
- > Align and leverage strategies with the City and County of Los Angeles
- > Build Partnerships and create buy-in





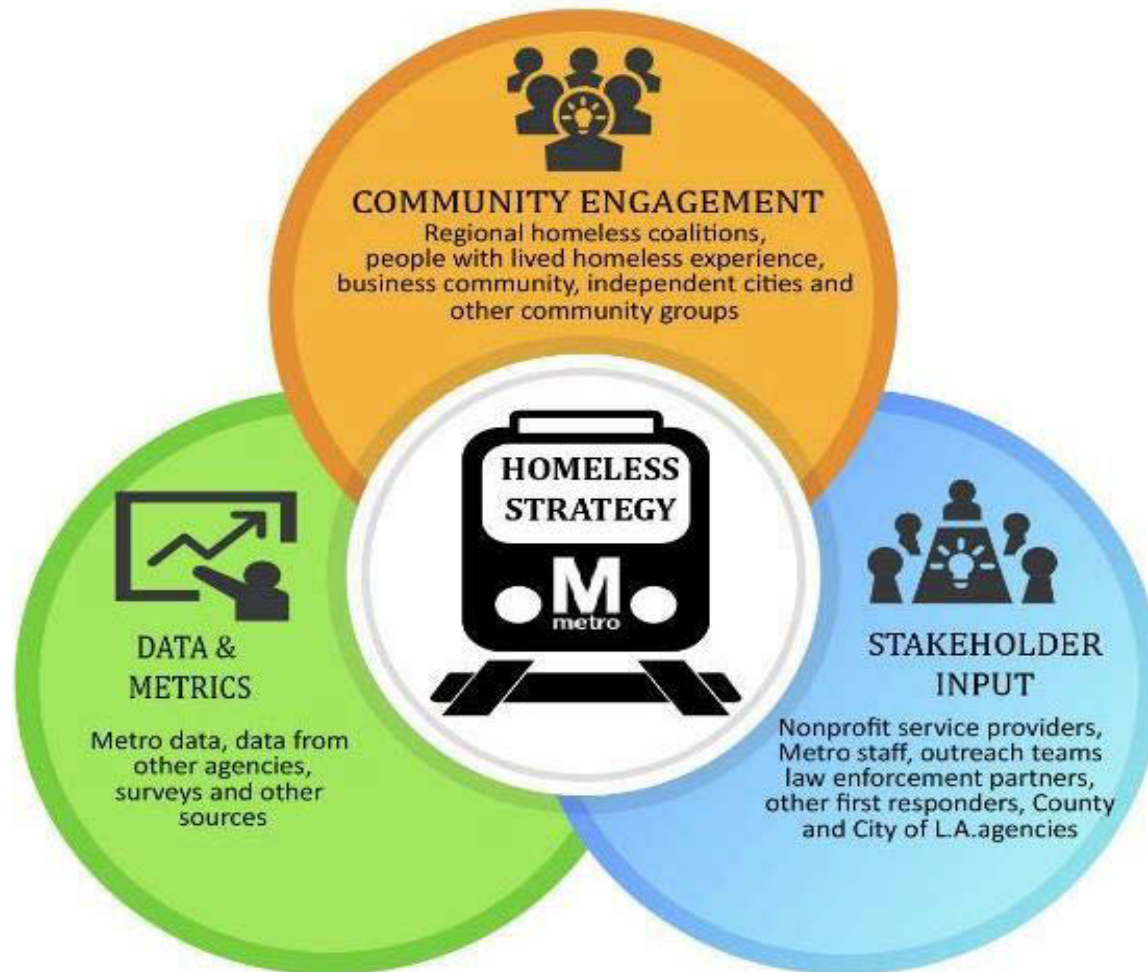
# Homeless Task Force

- > Guide and inform strategic planning process
- > Advise and help address challenges and issues
- > Participate in outreach and design planning
- > Review and discuss recommended strategies
- > Address ongoing issues and challenges
- > Promote importance of strategic plan
- > Participate in critical community meetings

# Community & Stakeholder Engagement



# Planning Framework



# Engagement Tools

1. Community Meetings (build on existing meetings and platforms)
2. Facilitated Planning Sessions
3. Focus Groups
4. Surveys
5. Interviews



# Project Timeline

*July 2016 to January 2017*

- > July to August 2016: Internal Planning and Assessment
- > August to December 2016: Partnership and Community Engagement
- > January to February 2017: Metro Input, Draft Plan and Presentations

# Interactive Feedback Activity



# Question & Answer Session

> Please form a line at the microphone to ask a question





# Website

- > For further information, please visit our website
  - > [www.Metro.net/homelesstaskforce](http://www.Metro.net/homelesstaskforce)
- > Or email us at
  - > [HomelessTaskForce@Metro.net](mailto:HomelessTaskForce@Metro.net)

# Next Steps

- > Regional and locally based engagement sessions being scheduled for October - December 2016
- > Draft strategies disseminated for review and feedback in January 2017.
- > Adopt plan in February 2017
- > Implementation Spring 2017
- > Feedback welcomed throughout the process online and via email.