Metro EV Charge Stations

Electric vehicle charge stations are located at these Park & Ride lots.
Sign up now at metro.net/ev.

Plug in and Go Metro.

EV CHARGING FACT SHEET

Overview
As a leader in sustainability and clean technology initiatives, Metro is the first transit agency in the nation to integrate electric vehicle (EV) charge stations at its Park & Ride lots.

The Level 2 charge stations allow riders with EVs to conveniently charge their cars while using the Metro system.

How it works

1. Sign up for an account on metro.net/ev.
2. Download the EV Connect Mobile app, available for iPhone and Android.
3. Park your vehicle at a Metro charge station marked with the parking symbol to the right.
4. Use the app to scan the station’s QR code. Or, touch your key fob on the reader pad to start charging. Key fobs can be purchased from my.evconnect.com.
5. Plug in and Go Metro!
Locations

EV charge stations are located at each of the following Metro Rail station parking lots:

- **Union Station**: 201 N Vignes St, Los Angeles 90012
  Thirteen charge stations: P2 level (area D and H).

- **Universal City/Studio City Station**: 3913 Lankershim Bl, Studio City 91604
  Four charge stations: Northeast side of parking lot off of Campo De Cuahuenga.

- **El Segundo Station**: 2226 E El Segundo Bl, El Segundo 90245
  Four charge stations: Middle of parking lot.

- **Canoga Station**: 10005 Old Depot Plaza Rd, Los Angeles, CA 91311
  Three charge stations: North side of parking lot.

- **Universal City/Studio City Station**: 11724 Exposition Bl, Los Angeles, CA 90064
  Six charge stations: Ground floor of parking structure to the right of entrance.

See the map on the back of this fact sheet for more details.

Benefits

**Low Price** – You can charge all day for just $3.

**Convenience** – Your vehicle will be fully charged when you return from your travels.

**Reduced Greenhouse Gas Emissions** – By combining an EV trip with public transit, you’ll further help to reduce our region’s overall greenhouse gas emissions.

**Expansion to More Stations** – In 2018, Metro plans to expand its EV charging program as regional demand increases.

FAQs

- **How were the stations selected?**
  The stations were selected because of their proximity to major transportation hubs and busy traffic arteries. Metro also selected the stations to encourage use of its transit system (and Park & Ride lots) in different regions for travel to/from downtown LA.

- **How do I access my account?**
  To access your account, go to metro.net/ev and login using the e-mail address and password you provided during sign up. You can also access your account by logging into the mobile app, using the same login credentials.

- **What type of charge station is being provided?**
  Metro has installed 20 208/240v 30amp Level 2 charge stations. They are capable of providing up to 2 kw of power to your EV, however, the speed with which your EV’s battery recharges will depend on the capacity of your on-board charger.

- **How do I know what my RFID number is?**
  Your RFID number is printed on your key fob.

- **Once my account is created do I need to keep my RFID number?**
  We recommend that you keep your RFID number for your records.

- **Can I use multiple RFIDs associated with my account?**
  Yes, the key fob is linked to your account and you can use it to access your account at any station in the EV Connect network.

- **Can I use my key fob with other charge station networks?**
  The key fob is only compatible with Metro’s EV charge stations. Metro’s network provider will continue to participate in trade group efforts to explore interoperability.

- **How do I access my charge station?**
  You initiate a charging session by scanning the station’s QR code with your mobile app, or entering the station ID. You can also tap your key fob on the RFID reader on the front of the unit. This will initiate the charge session. Then simply plug the power cable into your vehicle. The first time you initiate a charge session there may be up to a 30-second delay. After the initial charge, the station should recognize and authorize your account immediately.

- **Who do I contact if I need assistance at the EV charge station?**
  For assistance with your vehicle charging needs or after hours help, please contact 213.922.GO.EV (4638). You can also e-mail us at ev@metro.net. Please be ready to provide your account name and your RFID key fob ID number (if applicable).

- **Can I use the mobile app with other charge stations?**
  Yes, the EV Connect mobile app can be used to activate a charge session with any station in the EV Connect network.

- **Can I use my key fob for multiple EVs?**
  Yes, the key fob is linked to your account and you can use it for multiple vehicles.

Contact Us

- **213.922.GO.EV (4638)**
- **ev@metro.net**
- **metro.net/ev**