

**Q: When will the closure start?**

A: The closure of the Southern Segment of the Blue Line will begin at the start of service on Saturday, January 26, 2019 and continue until late May. The northern segment closure will begin in late May through September 2019.

**Q: What stations are closed during the Southern Segment closure:**

A: The Blue Line Willowbrook/Rosa Parks Station all the way to Downtown Long Beach Station will be closed. (Refer to [Closure Maps](#) for additional details).

**Q: How often will the bus shuttles be running?**

A: The Local 862 bus shuttle will run every 6 minutes during peak hours and every 12 minutes during non-peak hours. The Select 861 and Express 860 bus shuttles will run every 12 minutes during peak hours only.

**Q: Will the Express Shuttle (860) be in service on weekends?**

A: Unfortunately, the Express shuttle will only be running Monday through Friday during peak hours.

**Q: Where can I catch these Shuttle buses?**

A: Shuttle Service diagrams on [metro.net/newblue](http://metro.net/newblue) has the list of bus stop locations.

**Q: How will I know which Bus Shuttle to catch?**

A: The shuttles will have the same number and name that we have identified in all our materials. In addition, we will be adding a dashboard sign to the Select and Express bus shuttles.

**Q: How can I find the shuttle stop location?**

A: We will post directional signage leading customers from the station to the bus stop locations. In addition, we will have bus blades and other signage at each of the shuttle stops with the corresponding name and number.

**Q: Will there be anyone to guide me?**

A: Yes, we will have staff at the stations to guide you prior to and during the closure. Staff will be wearing Metro safety vests with oversized buttons and New Blue baseball hats.





**Q: Will access to tap vending machines be available during the closure:**

A: Yes, the following stations will have access to tap vending machines during the Southern Segment closure: Compton, Artesia, Del Amo, Wardlow, and Willow.

**Q: Who can I contact for information about construction in my neighborhood?**

A: You can call us at 213-418-3039 or email us at [newblue@metro.net](mailto:newblue@metro.net)

**Q: When will the Northern Segment closure begin?**

A: In late May. We will have an exact date sometime in May. We will announce the date through multiple channels, including our website, email, at the stations.

**Q: What improvements will I see once it's complete?**

A: There are many improvements in the works for this project, including tracks, overhead power, train control, and station area improvements that will enhance your experience:

- Newly painted stations
- New digital displays
- New signage
- Refresh of landscaping





## South Closure

### Blue Line

#### Bus Shuttles

#### **862** Local

Free

All-Door Boarding

Sun–Thu 4:30–1:30am

Fri–Sat 4:30–2:30am

Runs every six minutes during peak hours (5:30–9am, 3–7pm) and every 12 minutes during non-peak hours

#### **861** Select

Free transfer with TAP or \$1.75\*

Mon–Fri 5:30–9am, 3–7pm

#### **860** Express

Free transfer with TAP or \$1.75\*

Mon–Fri 5:30–9am, 3–7pm



Closed Segment

\*Reduced fares are applicable  
Includes transfers to other Metro lines for up to two hours

