

# Agenda – Virtual Meeting

Thursday, November 12, 2020  
2:00PM

## Gateway Cities Service Council Regular Meeting

**Watch Online:** A link to watch live will appear [here](#) under Upcoming Events when the meeting begins

**Listen by phone:** Dial **877.422.8614**, enter Meeting Extension **3462108#**

**Listen and comment by phone:** Dial **877.422.8614** and enter Meeting Extension **3756328#**. During public comment for each item, the moderator will announce callers by their area code and last four numbers of their phone number, then given two minutes to comment.

**Submit comments before the meeting via email [servicecouncils@metro.net](mailto:servicecouncils@metro.net) or by postal mail:** Regional Service Councils, One Gateway Plaza, MS: 99-7-1, Los Angeles, CA 90012. *Indicate the meeting name, date, and agenda item number when submitting. Email and postal mail comments must be received by 5 pm the day prior to the meeting to ensure they will be read into the public record during the meeting. Comments received via mail or email will be read for up to two minutes per person, per item.*

**Submit comments before and during the meeting** via the meeting link [here](#) or in the following agenda.

### Call to Order

#### Council Members:

Al Rios, Chair  
Danny Hom, Vice Chair  
Sean Ashton  
Maria Davila  
Jo Ann Eros-Delgado  
Karina Macias  
Samuel Peña  
Wally Shidler  
Lori Y. Woods

#### Officers:

Dolores Ramos, Service Councils Administrator  
Joe Forgiarini, Senior Director, Service Performance & Analysis  
Chad Kim, Senior Transportation Planner  
Mark Dierking, Community Relations Manager  
Athena Thai, Senior Transportation Planner

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

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สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

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메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

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**Metro**

Los Angeles County  
Metropolitan Transportation Authority

## Service Council Decorum Policy

- A. Requests to Address the Service Council on Agenda Items. All requests, from members of the public, to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.
- B. Addressing the Service Council. No person shall address the Service Council until he/she has first been recognized by the Chair. All persons addressing the Service Council shall give their name for the purpose of the record.
- C. Removal from the Service Council Meeting Room. At the discretion of the Chair or upon vote of the Service Council, the Chair may order removed (or censure a speaker) from the meeting any person who commits any of the following acts of disruptive conduct in respect to a regular, adjourned regular or special meeting of the Service Council:
1. Disorderly, contemptuous or insolent behavior toward the governing board or any member thereof, or staff member, or member of the public which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;
  2. A breach of the peace, boisterous conduct or violent disturbance, which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;
  3. Disobedience of any order of the Chair, which shall include an order to be seated or to refrain from addressing the Service Council or staff member; and/or,
  4. Any other interference with the due and orderly course of said meeting. Any person so removed shall be excluded from further attendance at the meeting from which he/she has been removed, unless permission to attend is granted by a motion adopted by a majority vote of the Service Council, and such exclusion shall be executed by the Sergeant-at-Arms, or designee, upon being so directed by the Chair. It is at the discretion of the Service Council to allow the individual to remain at the meeting after censure. The motion to censure may, at the Chair's direction, also include a prohibition from further public comment at the meeting, except as in writing and in accordance with the spirit of this policy, submitted to the Service Council staff for consideration and inclusion in the record.
- D. Sergeant-at-Arms – The Sergeant-at-Arms duties shall be performed by the designated ranking Metro Security personnel, or sworn law enforcement personnel, as directed by the Chair, and in attendance at the meeting. In the absence of sworn personnel to act as the Sergeant-at-Arms, the Chair may direct that all public comment from a censured individual be received in writing. Said censure shall remain in effect until the next regularly scheduled Service Council meeting.

Adopted February 9, 2017

## Requests to Address the Service Council on Agenda Items

Requests to speak shall be taken in the order received. The Service Council reserves the right to limit redundant or repetitive public comment.

At the conclusion of each item's presentation, the Chair will call for public comments to be read and members of the public to make comments via phone. Each speaker will have two minutes to comment on each item; at the Chair's discretion, a speaker may be allowed more time.

1. ROLL Call
2. APPROVE [Minutes](#) from October 8, 2020 Meeting, Councilmembers [Comment](#)
3. RECEIVE [MicroTransit Update](#), Rani Narula-Woods, Senior Director, Andrew Carrasco, Manager [Comment](#)
4. RECEIVE [NextGen Bus Plan Update](#), Joe Forgiarini, Senior Director, Chad Kim, Senior Transportation Planner [Comment](#)
5. RECEIVE [I-710 Update](#), Lucy Delgadillo, Senior Transportation Planning Manager [Comment](#)
6. REVIEW [Motion 39 Response - Policies And Protocols For Future Service Shutdowns](#), Robert Holland, Senior Executive Officer, Mark Dierking, Community Relations Manager [Comment](#)
7. CONSIDER Going Dark for December 10, 2020 Meeting, Councilmembers [Comment](#)
8. RECEIVE [Regional Service Performance Update](#), Chad Kim, Senior Transportation Planner, Mark Dierking, Community Relations Manager [Comment](#)
9. RECEIVE Public Comment for items not on the Agenda [Comment](#)
10. CHAIR and Council Member Comments  
Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

## ADJOURNMENT

*Subscribe to the Gateway Cities Service Council email list: [servicecouncils@metro.net](mailto:servicecouncils@metro.net) or leave a message at 213.922.1282.*

Upcoming Service Council Presentations:		
<b>December</b>	<b>January</b>	<b>February</b>
<i>Council potentially dark</i>	Customer Experience Plan	Comprehensive Pricing Study
	Goods Movement Plan Update	

**ADA and Title VI Requirements:** Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for Metro sponsored meetings and events.

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All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.