**Agenda – Virtual Meeting**

**Westside/Central Service Council -Regular Meeting**

**Watch Online:** Westside Central Service Council Stream; Link to stream will appear here when the meeting begins.

**Listen By Phone:** Dial 877.422.8614, enter Meeting Extension 3462155#

**Comment by Phone:** Dial 877.422.8614, enter Meeting Extension 3756379# during the presentation of the item you wish to comment on. Callers will be announced by the area code and last four numbers of their phone number, then given two minutes to make comments.

**Submit comments before the meeting:** email servicecouncils@metro.net or by postal mail: Regional Service Councils, One Gateway Plaza, MS: 99-7-1, Los Angeles, CA 90012. Indicate the meeting name, date, and agenda item number when submitting. Comments must be received by 5 pm the day prior to the meeting to ensure they will be read into the public record during the meeting. Comments received via mail or email will be read for up to two minutes per person, per item.

**Submit comments before and during the meeting via the links in the following agenda or here.**

### Call to Order

<table>
<thead>
<tr>
<th>Council Representatives:</th>
<th>Officers:</th>
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<tbody>
<tr>
<td>Martha Eros, Chair</td>
<td>Dolores Ramos, Chief Administrative Analyst</td>
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<td>Alfonso Directo Jr., Vice Chair</td>
<td>Joe Forgiarini, Senior Director, Service Performance &amp; Analysis</td>
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<td>David Feinberg</td>
<td>Carl Torres, Transportation Planning Manager</td>
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<td>Francisco Gomez</td>
<td>Patrick Chandler, Community Relations Manager</td>
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<td>Ernesto Hidalgo</td>
<td>Michael Cortez, Community Relations Manager</td>
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<td>Elliott Petty</td>
<td>Albert Kuan, Transportation Associate</td>
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<td>Desa Philadelphia</td>
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<td>George Taulé</td>
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For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվում տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

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メトロ(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876
Service Council Decorum Policy

A. Requests to Address the Service Council on Agenda Items. All requests, from members of the public, to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.

B. Addressing the Service Council. No person shall address the Service Council until he/she has first been recognized by the Chair. All persons addressing the Service Council shall give their name for the purpose of the record.

C. Removal from the Service Council Meeting Room. At the discretion of the Chair or upon vote of the Service Council, the Chair may order removed (or censure a speaker) from the meeting any person who commits any of the following acts of disruptive conduct in respect to a regular, adjourned regular or special meeting of the Service Council:

1. Disorderly, contemptuous or insolent behavior toward the governing board or any member thereof, or staff member, or member of the public which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

2. A breach of the peace, boisterous conduct or violent disturbance, which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

3. Disobedience of any order of the Chair, which shall include an order to be seated or to refrain from addressing the Service Council or staff member; and/or,

4. Any other interference with the due and orderly course of said meeting. Any person so removed shall be excluded from further attendance at the meeting from which he/she has been removed, unless permission to attend is granted by a motion adopted by a majority vote of the Service Council, and such exclusion shall be executed by the Sergeant-at-Arms, or designee, upon being so directed by the Chair. It is at the discretion of the Service Council to allow the individual to remain at the meeting after censure. The motion to censure may, at the Chair’s direction, also include a prohibition from further public comment at the meeting, except as in writing and in accordance with the spirit of this policy, submitted to the Service Council staff for consideration and inclusion in the record.

D. Sergeant-at-Arms – The Sergeant-at-Arms duties shall be performed by the designated ranking Metro Security personnel, or sworn law enforcement personnel, as directed by the Chair, and in attendance at the meeting. In the absence of sworn personnel to act as the Sergeant-at-Arms, the Chair may direct that all public comment from a censured individual be received in writing. Said censure shall remain in effect until the next regularly scheduled Service Council meeting.

Adopted February 8, 2017
1. ROLL Call

2. APPROVE Minutes from June 10, 2020 and July 8, 2020 Meetings, Councilmembers Comment

3. RECEIVE Regional Performance Update, Carl Torres, Transportation Planning Manager, Patrick Chandler, Community Relations Manager Comment

4. PUBLIC Comment for items not on the agenda Comment

5. CHAIR and Council Member Comments
   Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

   ADJOURN to PUBLIC HEARING

To access the Westside Central NextGen Bus Plan Proposals Public Hearing on Wednesday, August 26 at 6:00 p.m.

Watch online: A link will appear on metro.net/about/board/board-directors-meetings-audio-archive/ when the hearing begins; a recording will be posted on the same page after the hearing concludes.

Listen by phone or comment online: See the agenda posted at metro.net/about/board/agenda

For information on proposed service changes, hearing dates, times, and ways to participate, visit metro.net/nextgen.

Subscribe to the Westside Central Service Council mailing list: email servicecouncils@metro.net or leave a message at 213.922.1282.

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All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.