Call to Order

Council Members:
Diane Velez, Chair
Peter Chan, Vice Chair
Harry Baldwin
Roger Chandler
David Diaz
Gary Floyd
Alex Gonzalez
John Harrington
Ben Wong

Officers:
Dolores Ramos, Service Councils Administrator
Conan Cheung, Senior Executive Officer
Joe Forgiarini, Senior Director, Service Performance & Analysis
Wayne Wassell, Senior Transportation Planning Manager
Lilian De Loza Gutierrez, Director, Community Relations
Albert Kuan, Transportation Associate

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել հեռախոսահամար 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください：323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษา [ไทย] กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

เมโทร(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876
Service Council Decorum Policy

A. Requests to Address The Service Council On Agenda Items. All requests, from members of the public, to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.

B. Addressing the Service Council. No person shall address the Service Council until he/she has first been recognized by the Chair. All persons addressing the Service Council shall give their name for the purpose of the record.

C. Removal from the Service Council Meeting Room. At the discretion of the Chair or upon vote of the Service Council, the Chair may order removed (or censure a speaker) from the meeting any person who commits any of the following acts of disruptive conduct in respect to a regular, adjourned regular or special meeting of the Service Council:

1. Disorderly, contemptuous or insolent behavior toward the governing board or any member thereof, or staff member, or member of the public which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

2. A breach of the peace, boisterous conduct or violent disturbance, which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

3. Disobedience of any order of the Chair, which shall include an order to be seated or to refrain from addressing the Service Council or staff member; and/or,

4. Any other interference with the due and orderly course of said meeting. Any person so removed shall be excluded from further attendance at the meeting from which he/she has been removed, unless permission to attend is granted by a motion adopted by a majority vote of the Service Council, and such exclusion shall be executed by the Sergeant-at-Arms, or designee, upon being so directed by the Chair. It is at the discretion of the Service Council to allow the individual to remain at the meeting after censure. The motion to censure may, at the Chair’s direction, also include a prohibition from further public comment at the meeting, except as in writing and in accordance with the spirit of this policy, submitted to the Service Council staff for consideration and inclusion in the record.

D. Sergeant-at-Arms – The Sergeant-at-Arms duties shall be performed by the designated ranking Metro Security personnel, or sworn law enforcement personnel, as directed by the Chair, and in attendance at the meeting. In the absence of sworn personnel to act as the Sergeant-at-Arms, the Chair may direct that all public comment from a censured individual be received in writing. Said censure shall remain in effect until the next regularly scheduled Service Council meeting.

Adopted February 13, 2017
1. CALL to Order and Remarks by Hearing Officer
   • Purpose of Public Hearing and Hearing Procedures

2. READING of Statement Regarding Publication of Notices and Dissemination of Public Information, Dolores Ramos, Chief Administrative Analyst

3. PRESENTATION of Proposed NextGen Bus Plan Service Changes for the San Gabriel Valley to be Implemented in December 2020 or Later, Conan Cheung, Senior Executive Officer, Joe Forgiarini, Senior Director, Wayne Wassell, Senior Transportation Planning Manager

4. RECEIVE Public Comments on Proposed NextGen Bus Plan Changes
   Councilmembers and staff will receive comments and will not discuss or respond to any comments beyond clarifying or correcting any misunderstanding of a proposal by commenters.

   **Ways to comment during the hearing**
   - Submit your eComment to be read during the hearing [here](#)
   - Comment in English: Dial **877.422.8614**, enter extension **3756376#**. Callers will be announced by the area code and last four numbers of their phone number, then be given up to two minutes to make comments.
   - Comentar en español: Marque al **877.422.8614**, ingresar la extensión **4127057#**. Los llamantes serán anunciados por el código de área y los últimos cuatro números de su número de teléfono; luego se les dará hasta dos minutos para hacer comentarios.
   - 中文評論：撥打877.422.8614，再按分機號碼4127040#。評論者的區域代碼和電話號碼的最後四個數字將會宣布，然後評論者會有兩分鐘的時間發表評論。

5. Closing Remarks by Hearing Officer and Councilmembers

   **ADJOURNMENT**

   Members of the public can submit comments until **midnight on Thursday, August 27**, when the public record will close; comments must be postmarked (mail) or time stamped (email);
   - **Via email:** servicechanges@metro.net Attn: “NextGen Bus Plan Proposed Service Changes”
   - **By postal mail:** Metro Service Planning & Development
     Attn: NextGen Bus Plan Proposed Service Changes
     1 Gateway Plaza, 99-7-1
     Los Angeles, CA 90012-2932

   Next San Gabriel Valley Service Council meeting: September 21, 2020 at 5:00 p.m.
   September Service Council meeting agendas will be posted at [metro.net/about/board/agenda](http://metro.net/about/board/agenda)

   **Subscribe to the San Gabriel Valley Service Council mailing list:** email servicecouncils@metro.net or leave a message at 213.922.1282.

   **ADA and Title VI Requirements:** Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for Metro sponsored meetings and events.
   **Limited English Proficiency:** Upon request, interpreters are available to the public for Metro sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

   All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.