Agenda  
Gateway Cities Service Council  
Regular Meeting  

Salt Lake Park Community Center Lounge  
3401 E Florence Ave  
Huntington Park, CA  90255  

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Lines 111 and 612.

Call to Order

<table>
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<tr>
<th>Council Members:</th>
<th>Officers:</th>
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<tbody>
<tr>
<td>Lori Y. Woods, Chair</td>
<td>Scott Page, Interim Deputy Executive Officer</td>
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<td>Karina Macias, Vice Chair</td>
<td>Dolores Ramos, Sr. Administrative Analyst</td>
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<td>Maria Davila</td>
<td>Chad Kim, Sr. Transportation Planner</td>
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<td>JoAnn Eros-Delgado</td>
<td>Julia Brown, Community Relations Manager</td>
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<td>Danny Hom</td>
<td>Carlos Rico, Transportation Associate</td>
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<td>Samuel Peña</td>
<td>Lourdes Álvarez, Transportation Associate</td>
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<td>Al Rios</td>
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<td>Wally Shidler</td>
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<td>Joe Strapac</td>
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For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

հեռախոսահամար հայերեն ուսմունքների մասին, խնդրում ենք զանգահարել եթերի 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料，请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください：323-466-3876

สำหรับข้อมูลเกี่ยวกับรถไฟฟ้าเมโทรเป็นภาษา [ไทย] กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

เมตรี (Metro) สำหรับ [韩语] หมายความว่า ออกเบอร์ 323.466.3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876
Service Council Decorum Policy

A. Requests to Address the Service Council on Agenda Items. All requests, from members of the public, to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.

B. Addressing the Service Council. No person shall address the Service Council until he/she has first been recognized by the Chair. All persons addressing the Service Council shall give their name for the purpose of the record.

C. Removal from the Service Council Meeting Room. At the discretion of the Chair or upon vote of the Service Council, the Chair may order removed (or censure a speaker) from the meeting any person who commits any of the following acts of disruptive conduct in respect to a regular, adjourned regular or special meeting of the Service Council:

1. Disorderly, contemptuous or insolent behavior toward the governing board or any member thereof, or staff member, or member of the public which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

2. A breach of the peace, boisterous conduct or violent disturbance, which disrupts, disturbs, or otherwise impedes the orderly conduct of the meeting;

3. Disobedience of any order of the Chair, which shall include an order to be seated or to refrain from addressing the Service Council or staff member; and/or,

4. Any other interference with the due and orderly course of said meeting. Any person so removed shall be excluded from further attendance at the meeting from which he/she has been removed, unless permission to attend is granted by a motion adopted by a majority vote of the Service Council, and such exclusion shall be executed by the Sergeant-at-Arms, or designee, upon being so directed by the Chair. It is at the discretion of the Service Council to allow the individual to remain at the meeting after censure. The motion to censure may, at the Chair’s direction, also include a prohibition from further public comment at the meeting, except as in writing and in accordance with the spirit of this policy, submitted to the Service Council staff for consideration and inclusion in the record.

D. Sergeant-at-Arms – The Sergeant-at-Arms duties shall be performed by the designated ranking Metro Security personnel, or sworn law enforcement personnel, as directed by the Chair, and in attendance at the meeting. In the absence of sworn personnel to act as the Sergeant-at-Arms, the Chair may direct that all public comment from a censured individual be received in writing. Said censure shall remain in effect until the next regularly scheduled Service Council meeting.

 Adopted February 9, 2017
Please turn off cell phones or place them on silent.

Requests to Address the Service Council on Agenda Items
All requests from members of the public to address the Council on either agenda or non-agenda items shall be submitted to the Service Council staff in writing. Requests to speak shall be taken in the order received. The Service Council shall reserve the right to limit redundant or repetitive public comment.

At the conclusion of each item's presentation, the Chair will call on public speakers who have submitted public comment cards for the item. Each speaker will have two minutes to comment on each item; at the Chair's discretion, a speaker may be allowed more time.

1. PLEDGE of Allegiance
2. SWEAR In Maria Davila as Gateway Cities Service Council Member
3. APPROVE Minutes from April 11, 2019 Regular Meeting, Councilmembers
4. RECEIVE Eastside Phase 2 Scoping Update, Lilian De La Loza, Community Relations Manager
5. RECEIVE Service Changes Update and Preview, Chad Kim, Senior Transportation Planner
6. RECEIVE Line Ride Report, Councilmember Jo Ann Eros-Delgado
7. RECEIVE FY19 Q3 Station Evaluations, Carlos Rico, Transportation Associate
8. RECEIVE Regional Service Performance Report, Scott Page, Interim Deputy Executive Officer
9. PUBLIC Comment for items not on the Agenda
10. CHAIR and Council Member Comments
    Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

ADA and Title VI Requirements: Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for Metro sponsored meetings and events.

Limited English Proficiency: Upon request, interpreters are available to the public for Metro sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.