Agenda
SOUTH BAY CITIES
SERVICE COUNCIL
Regular Meeting
Friday, October 14, 2016
9:30 AM
Inglewood City Hall
Conference Room A
One Manchester Blvd.
Inglewood, CA  90301

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Lines: 40, 111, 115, 212/312, and Rapid Line 740.

Call to Order
Council Representatives:
Ralph Franklin, Chair
John Addleman, Vice Chair
Robert Burlingham
Ernie Crespo
Charles M. Deemer
Angie Reyes English
Elaine Jeng
Roye Love
Don Szerlip

Officers:
Gary Spivack, Deputy Executive Officer
Scott Greene, Transportation Planning Mgr.
Mark Dierking, Community Relations Manager
Dolores Ramos, Council Admin Analyst
Kelly Blanton, Metro Trainee
Pamela del Valle, Administrative Intern
Christina Goins, Office of the Board Secretary

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación: 213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք զանգահարել հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください：323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป ็ นภาษา [ไทย] กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

メトロ(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876
Please turn off cell phones or place them on silent.

1. PLEDGE of Allegiance
2. ROLL Call and Introductions
3. SAFETY Tip, Deputy Vera Bailous
4. APPROVE Minutes from September 14, 2016 Meeting
5. RECEIVE Presentation on Bus Operator Training Process, William Marshall, Transportation Operations Manager
6. RECEIVE Presentation on Rams Games Service and Staffing, Scott Greene, Transportation Planning Manager
7. CONSIDER Whether to Hold a Service Council Meeting in November 2016, Council Members
8. RECEIVE Report on Regional Service Performance, Gary Spivack, Deputy Executive Officer [HANDOUT]
9. PUBLIC Comments for Items not on the Agenda
10. Council Member Comments and Line Rides
     Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

    ADJOURNMENT

A member of the public may address the Council on agenda items, before or during the Council’s consideration of the item for up to 5 minutes per item, or at the discretion of the Chair.

ADA and Title VI Requirements: Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for Metro sponsored meetings and events.

Limited English Proficiency: Upon request, interpreters are available to the public for Metro sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.