

NEXTGEN Bus Study

Every day, we hear your comments about how Metro's buses can better serve you. We've listened. We've heard you. Now we're taking action. Metro is beginning the process to reimagine and restructure our bus system to better meet the needs of past, current and future riders.



So, what is NextGen?

The goal of the NextGen Bus Study is to design a new bus network that is more relevant, reflective of, and attractive to the residents of LA County. We believe this redesigned network will improve service to current customers, attract new customers and win back past customers.

Why are we doing this?

Simply put, our current bus network carries over 70% of our customers but hasn't had a major overhaul in 25 years. Since that time, LA County has evolved dramatically. We've added over a million residents, many local communities have transformed, and travel patterns have changed. The Metro Rail system barely existed at that time, but now has 105 miles of service and will continue to grow steadily over the next 25 years. With new transportation options like ride hailing apps and bike share, it's important that our bus system integrates with all the ways we travel throughout LA County today, with flexibility for the future.



When is it happening?

The entire study is estimated to take about 18 months, with our next generation of bus service going into effect starting in Fall 2019. The NextGen Bus Study consists of four steps. At each stage, the public will be encouraged to actively participate and provide informative and valuable input.

NextGen Bus Study Process

SPRING/SUMMER 2018	FALL 2018/WINTER 2019
<p>Stage 1</p> <p>Market Demand and Travel Patterns, Existing Service Evaluation</p> <p>Project awareness and listening to what the market tells us about how we travel, evaluate how existing bus service relates to the needs of the rider.</p>	<p>Stage 2</p> <p>Policy Choices for Service (or Market) Priorities, Service Characteristics, and Network Design</p> <p>Policies to develop potential bus service priorities to better meet the needs of the rider.</p>
SPRING/SUMMER 2019	FALL 2019/ WINTER 2020
<p>Stage 3</p> <p>Service Design Guidelines and Route/ Schedule Changes</p> <p>Redesign new routes and schedules based on guidelines and parameters reflecting the adopted Policy Choices.</p>	<p>Stage 4</p> <p>Implementation and Marketing</p> <p>Implement new routes and schedules that reflect the way people travel today. Market the new services to existing, former, and non-riders through education and information sharing tools.</p>
<p>Continuous public engagement </p>	

How can you participate?

This is all about you. So, we need you as our partner. Every step of the process will include several opportunities for public input, including online platforms, public meetings, telephone town halls and community events. Check the project website at metro.net/nextgen for details or email the Project Manager at NextGen@metro.net.