

Metro ExpressLanes Administrative Account Fees

Comparison with Other HOT Lanes

	Metro ExpressLanes Standard	91 Express Lanes Standard	91 Express Lanes Convenience	SANDAG I-15 Express Lane	South Bay Expressway SR 125	TCA (73/241/261/133)	Bay Area Toll Authority
ACCOUNT ESTABLISHMENT							
Prepaid Toll Deposit – Credit/Debit Card	\$40.00	\$40.00	\$40.00	\$40.00	\$40.00	\$30.00	\$25.00
Transponder Deposit – Credit/Debit Card 1, 2	Waived	Waived	Waived	Waived	Waived	Waived	No Charge
Prepaid Toll Deposit – Cash/Check	\$50.00	\$50.00	\$50.00	Not Available	\$50.00	\$45.00	\$50.00
Transponder Deposit – Cash/Check 3	\$25.00	\$35.00	\$35.00	Not Available	\$25.00	\$30.00	\$20.00
Low Income Toll Credit Discount 4 *	\$(25.00)	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided	Not Provided
One Time Enrollment Fee	\$ –	\$ –	\$75.00	\$ –	\$ –	\$ –	\$ –
ACCOUNT REPLENISHMENT							
Minimum Balance Threshold – Credit/Debit Card	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	\$15.00
Replenish Amount – Credit/Debit Card	\$40.00	\$30.00	\$30.00	\$40.00	\$40.00	\$30.00	\$25.00
Minimum Balance Threshold – Cash/Check 5	\$25.00	\$25.00	\$25.00	\$30.00	\$25.00	\$15.00	\$30.00
Replenish Amount – Cash/Check 5	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00	\$45.00	\$40.00
ACCOUNT ADMINISTRATION SERVICES							
Monthly Account Maintenance Fee 6, 7, 8, 9	\$3.00	\$7.00	\$ –	\$4.50	\$5.00	\$2.00	
Transponder Replacement Fee 10	\$35.00	\$35.00	\$35.00	\$40.00	\$35.00	No Charge	\$20.00
Defective/Malfunctioning Transponder	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Credit Card Declined	\$25.00	\$25.00	\$25.00	\$5.00	\$25.00	\$ –	
Returned Check Fee	\$25.00	\$25.00	\$25.00	\$15.00	\$25.00	\$20	\$25.00
Negative Balance Fee	\$25.00	\$10.00	\$10.00	\$15.00	\$25.00	\$ –	
Forced Account Closing Fee	\$25.00	\$25.00	\$25.00		\$25.00	\$20	
Mailed Customer Invoice/Statement Fee	\$ –	\$2.00	\$2.00	\$2.00	\$2.00	\$ –	
Return Transponder in Good Condition (Applies to Cash/Check Accounts Only)	\$(25.00)	\$(35.00)	\$(35.00)	\$(40.00)	\$(35.00)	\$(30.00)	\$(25.00)
Failed to Return Transponder in Good Condition	\$25.00	\$35.00	\$35.00	\$40.00	\$35.00	\$30.00	\$25.00
Website Address	www.metro.net/expresslanes	www.91expresslanes.com		http://fastrak.511sd.com	www.southbayexpressway.com	www.thetollroads.com	www.bayareafastrak.org

1 Transponder Deposit Amount is waived when account is established with a credit/debit card. When the account is closed and the transponder is not returned or in good working condition, the \$25 deposit will be charged to the customer.

2 BATA does not charge deposit for the first three toll tags; after three a \$20 deposit is required.

3 Refundable when account is closed and the transponder is returned in good working condition.

4 Discount provided to Low Income Customers that can be applied either toward the Transponder Deposit or Pre-Paid Toll Deposit.

5 SANDAG Account Replenishment is only by check or money order; no cash is accepted.

6 Monthly Account Maintenance Fee is waived when the customer uses the Metro ExpressLanes four trips per month (whether carpooling, vanpooling, or SOV), and waived for low income commuters.

7 91 Express Lanes & Southbay Express Lanes Account fees are waived when customer has toll charges in excess of \$7 and \$5 respectively per month.

8 SANDAG fee is waived if customer meets minimum toll charges per month.

9 TCA Account fees are waived if \$25 or more toll charges are incurred during the month.

10 Transponder is lost, stolen or damaged.

* Must reside in LA County; have an annual household income at or below \$35,000(family of 3); limit one per household.



Metro

As of March 2011