

Universal Pass Program (U-Pass)

Board of Directors Meeting - May 26, 2016



Motion 49.1 (Ridley-Thomas) requested an assessment of the feasibility of piloting a Universal Community College Student Transit Pass (U-Pass) Program.

Goal: Staff is recommending establishing a 2-year U-Pass Pilot Program for Colleges, Universities, and Trade Schools to increase college transit ridership and create a new generation of transit riders.

Objective: To transition to a more feasible pricing structure and reach a broader range of college students by reducing units required to participate, and collect the data and establish best practices necessary to establish a permanent program.

Significant Changes:

- 1. Eligibility** – Units required being reduced from 12 to 8 for Fall 2016, and if no negative fiscal impact, may be reduced to 6 after the first 6 months of pilot.
- 2. Pricing** – Transition to a “pay per boarding” model and invoice schools for boarding fee of \$0.75 x the total number of boardings per term based on actual usage.
- 3. Administration** - The schools will be responsible for:
 - Determining student’s eligibility based on enrollment
 - Collecting student demographic information and the disclaimer/waiver form signatures
 - Distributing/Tracking U-Pass stickers/cards
 - Ensure U-Pass is properly activated via CPOS or spreadsheet to Metro

4. **Financing/Funding** -The program can be funded through student fees, grants, or student contributions. Student contributions may not exceed \$43/month or \$10.03/week, and the total amount charged to student cannot exceed the total amount due to Metro.

5. **Co-Marketing** – Metro will partner with the school to promote the U-Pass by:
 - Creating co-branded marketing materials
 - Providing staff to assist in launching the program (outreach and marketing efforts)

6. **Analysis** – Metro will determine success of the program by:
 - Goal of increasing student participation by 10%
 - Compare U-Pass revenue and boardings to current levels
 - Assess changes in ridership on key lines near pilot schools

U-PASS *(Cont.)*

Sample U-Pass Sticker:



Size: 1"H x 1.75"L



Sample U-Pass Card:



Thank you!

For additional information visit:

www.metro.net/riding/colleges

For questions/participation contact:

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