



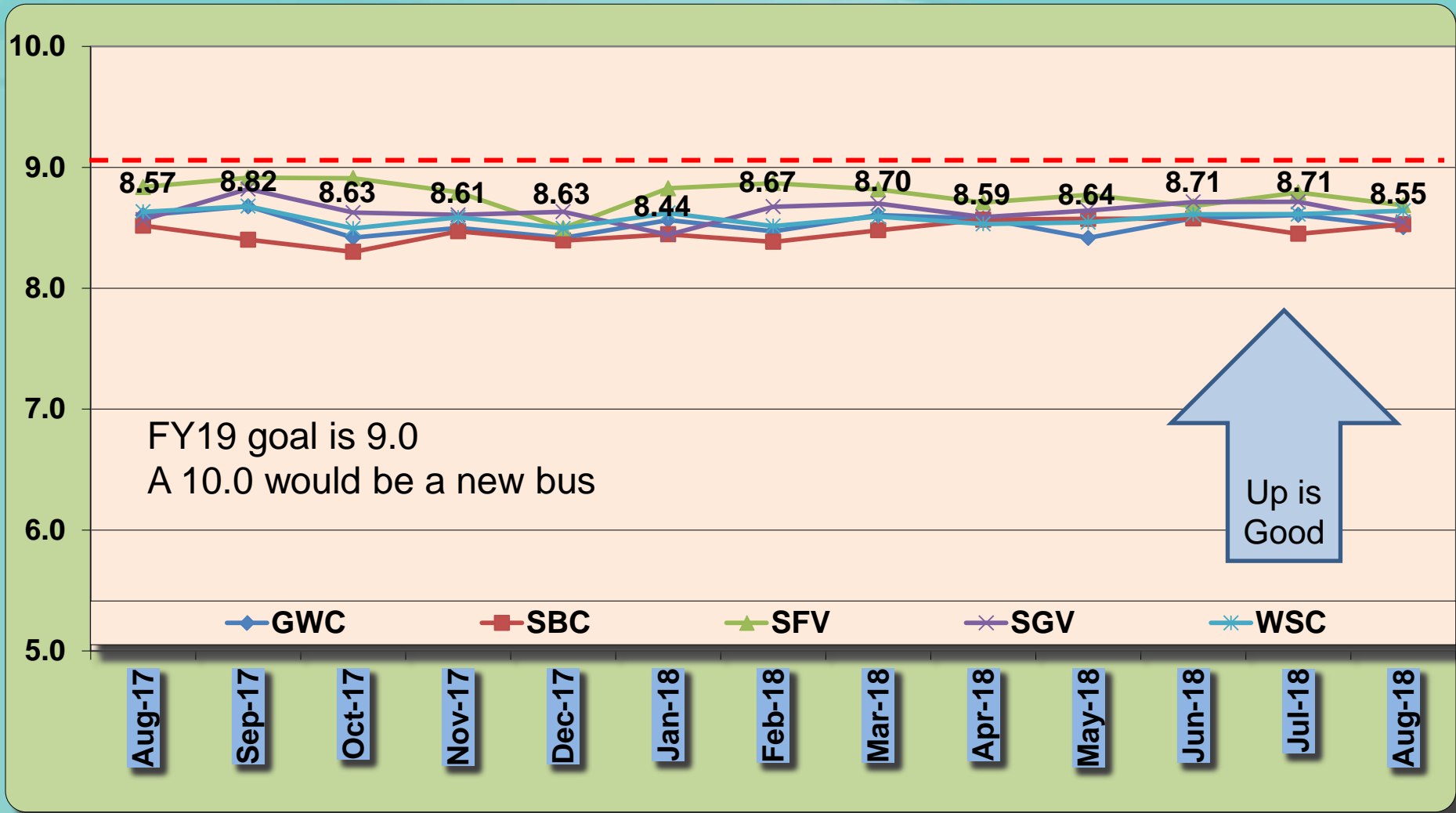
Metro Bus Performance Report

October 2018

Regional Service Councils – San Gabriel Valley

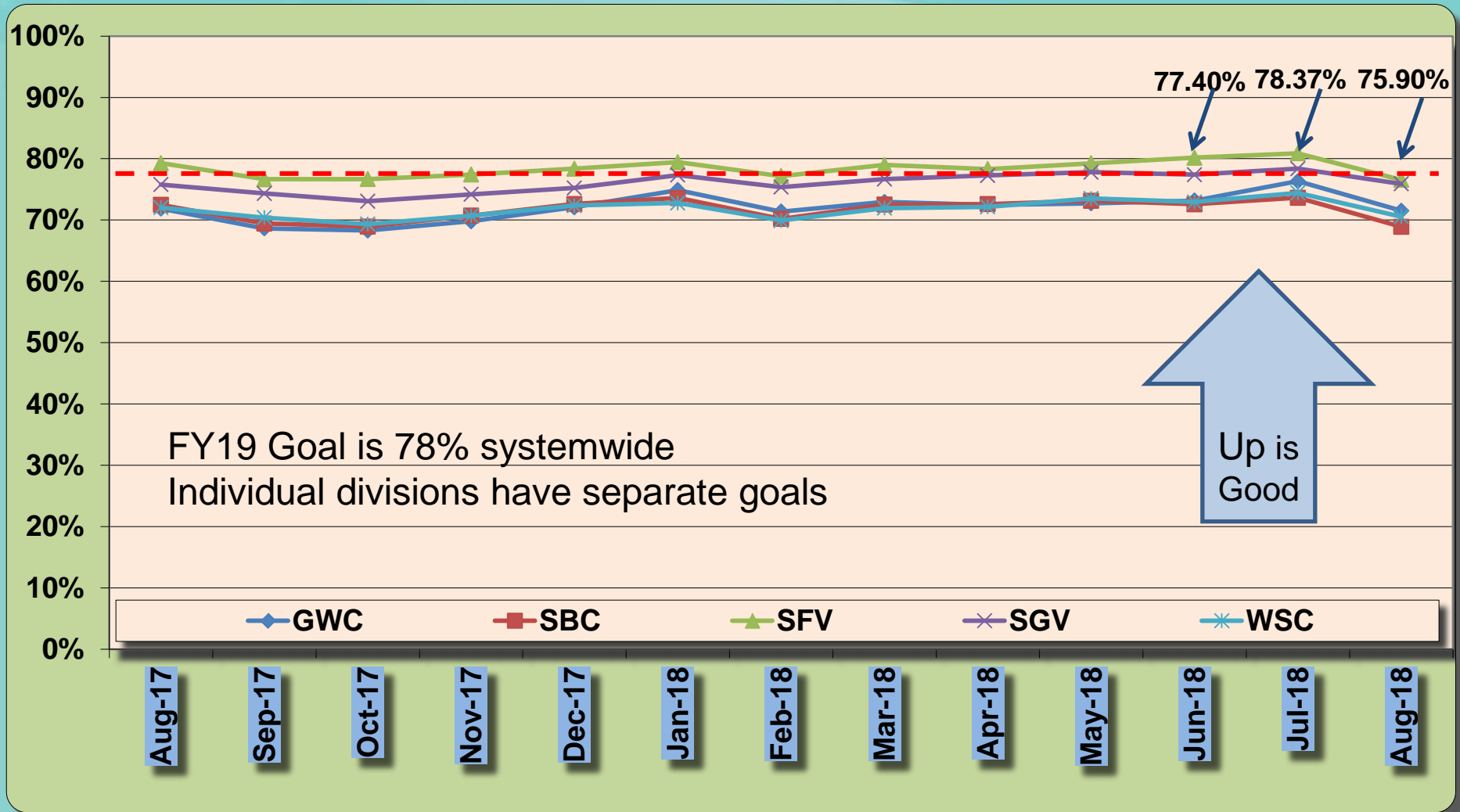
Bus Cleanliness Ratings

August 2017 to August 2018



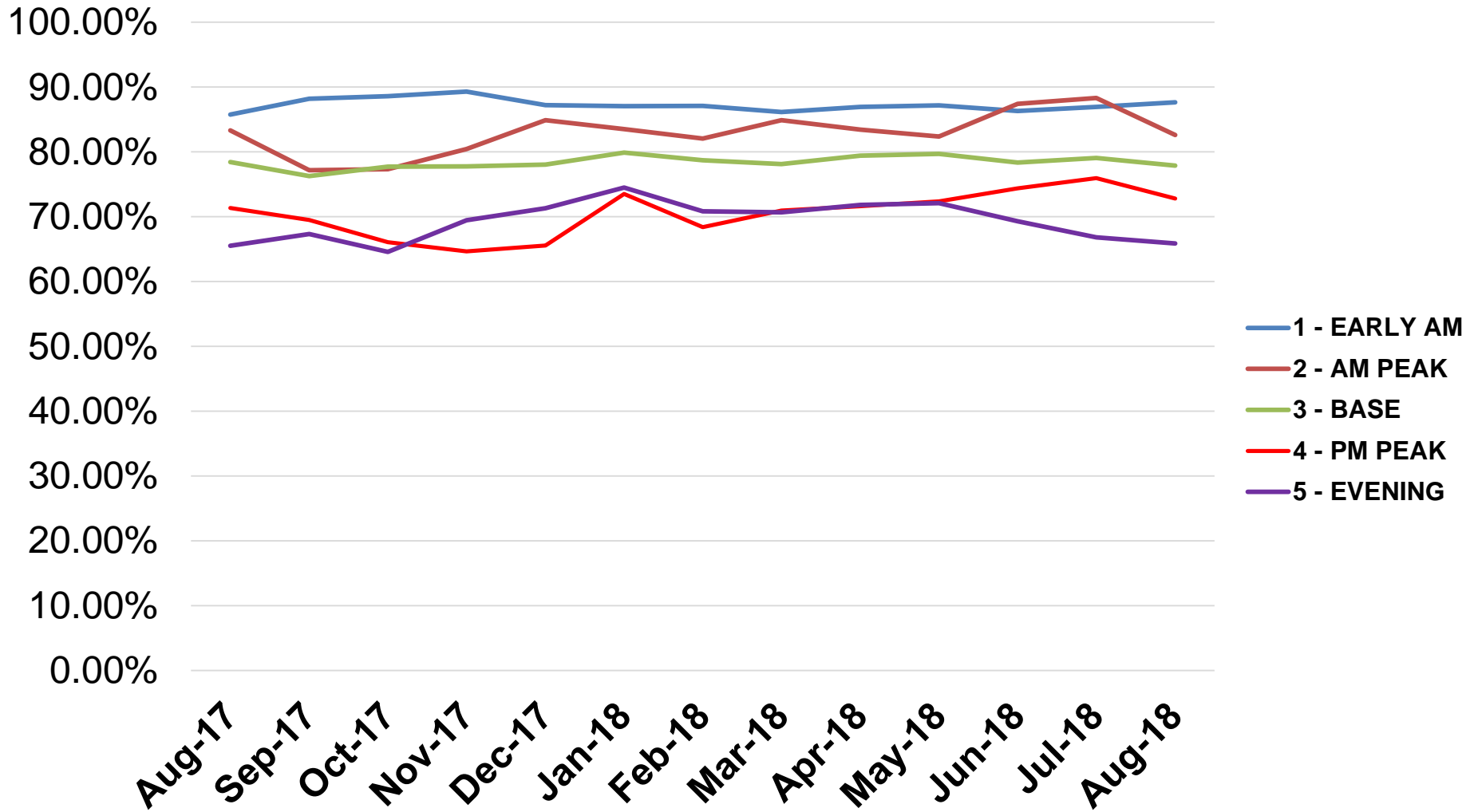
Metro Bus On-Time Performance

August 2017 to August 2018



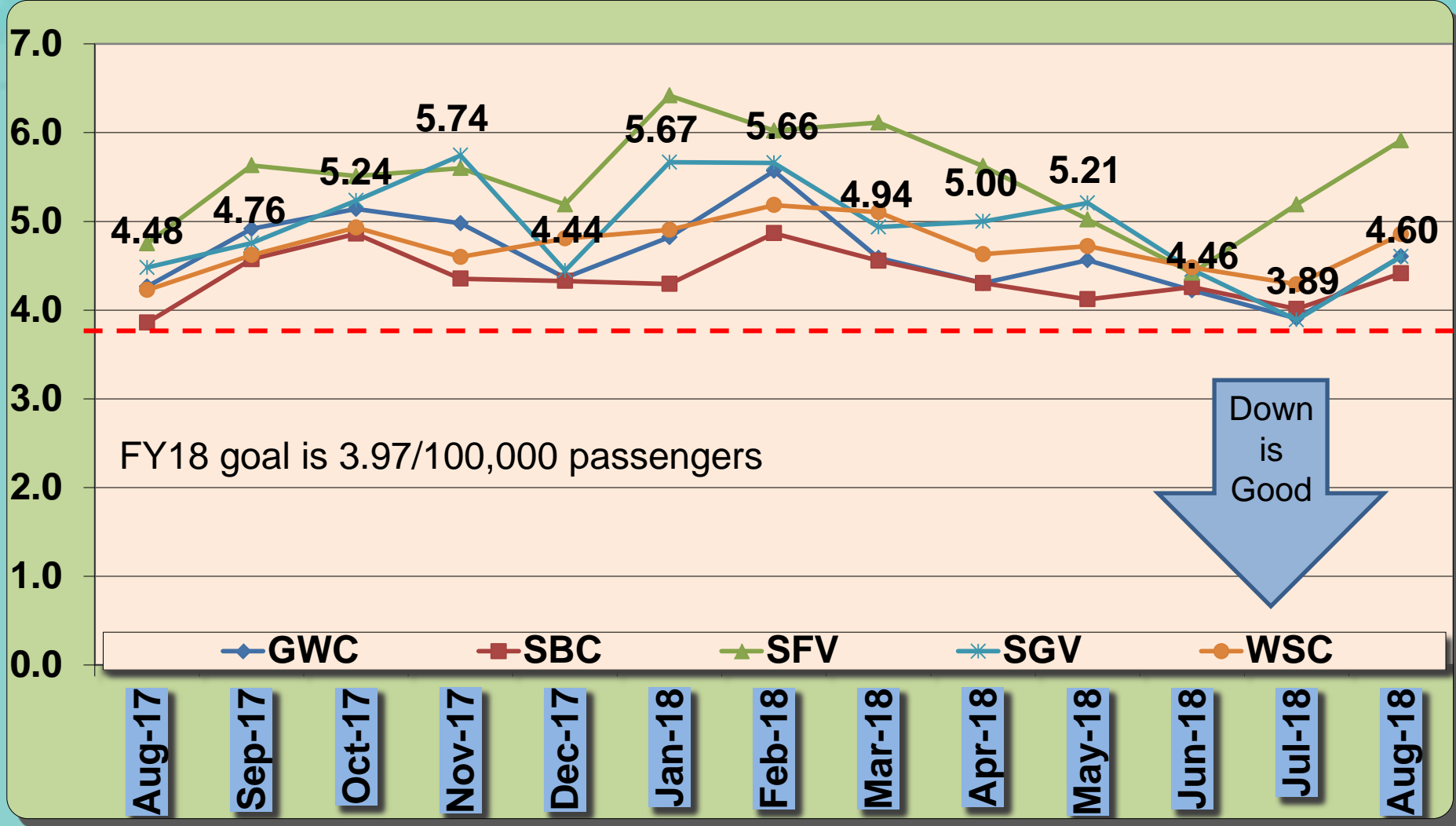
SGV On-Time Performance - Weekdays

August 2017 to August 2018



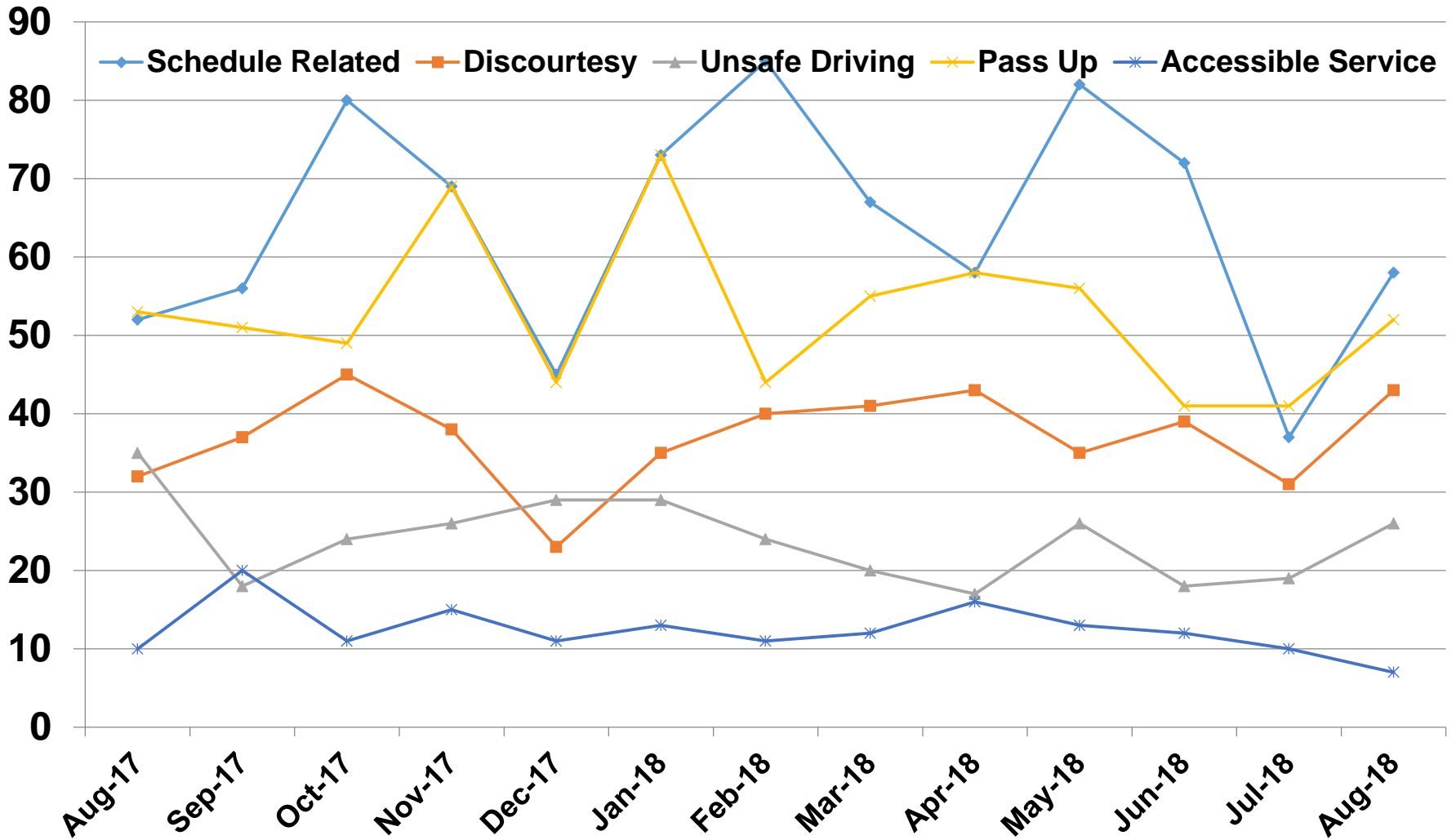
Bus Customer Complaints Per 100,000 Passengers

August 2017 to August 2018



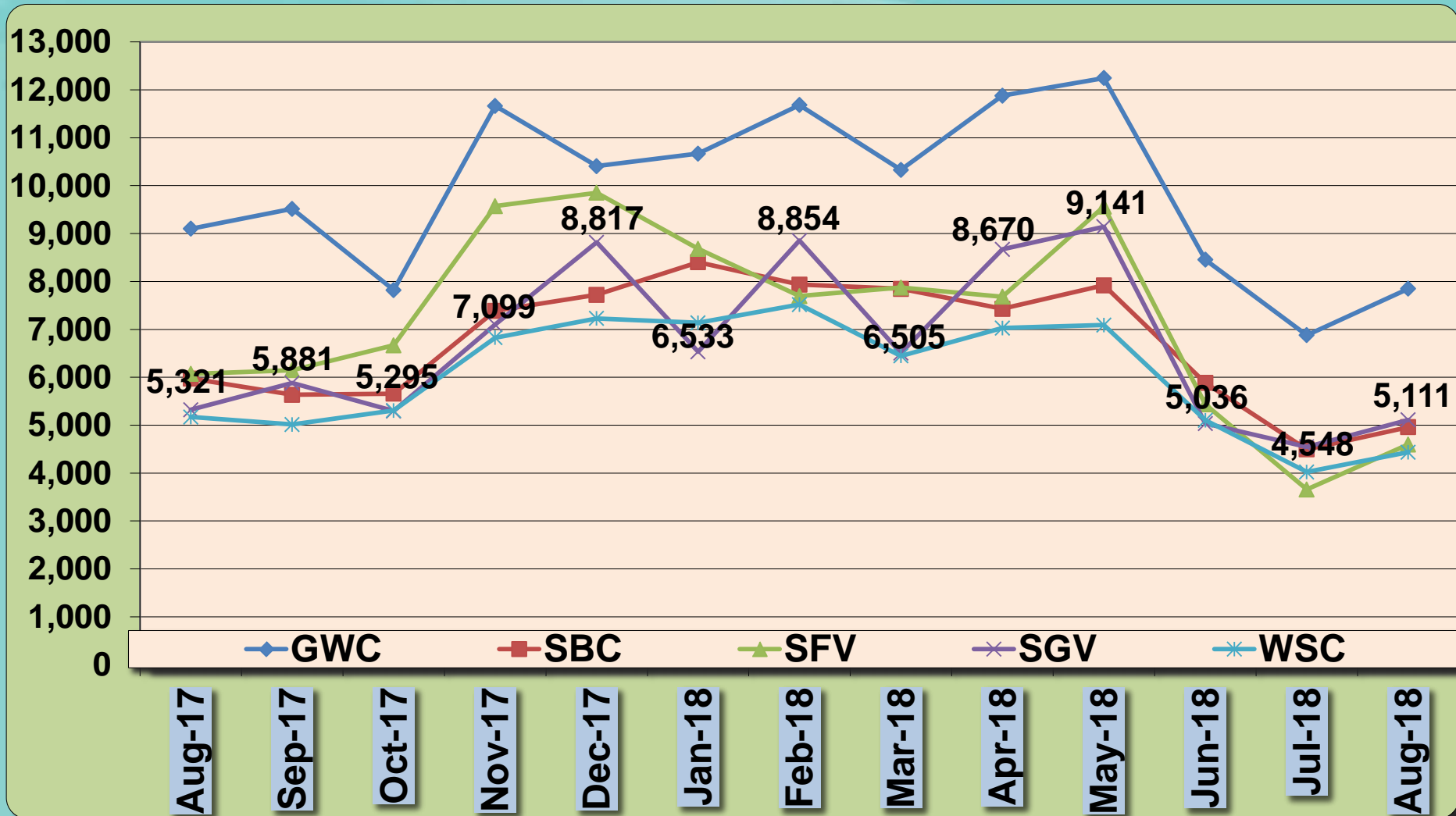
SGV Bus Customer Complaint Rates

August 2017 to August 2018

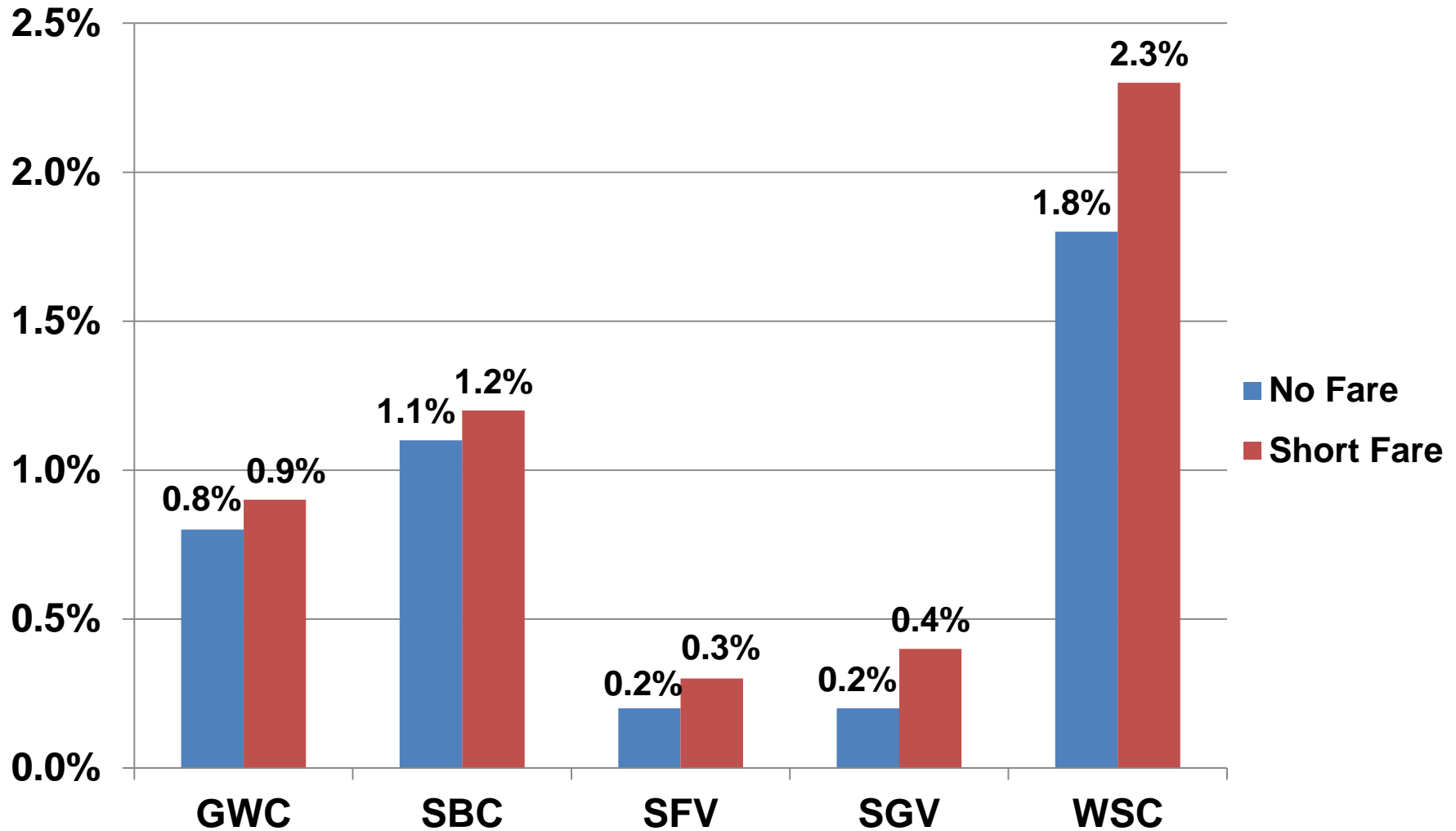


Mean Miles Between Mechanical Road Calls

August 2017 to August 2018

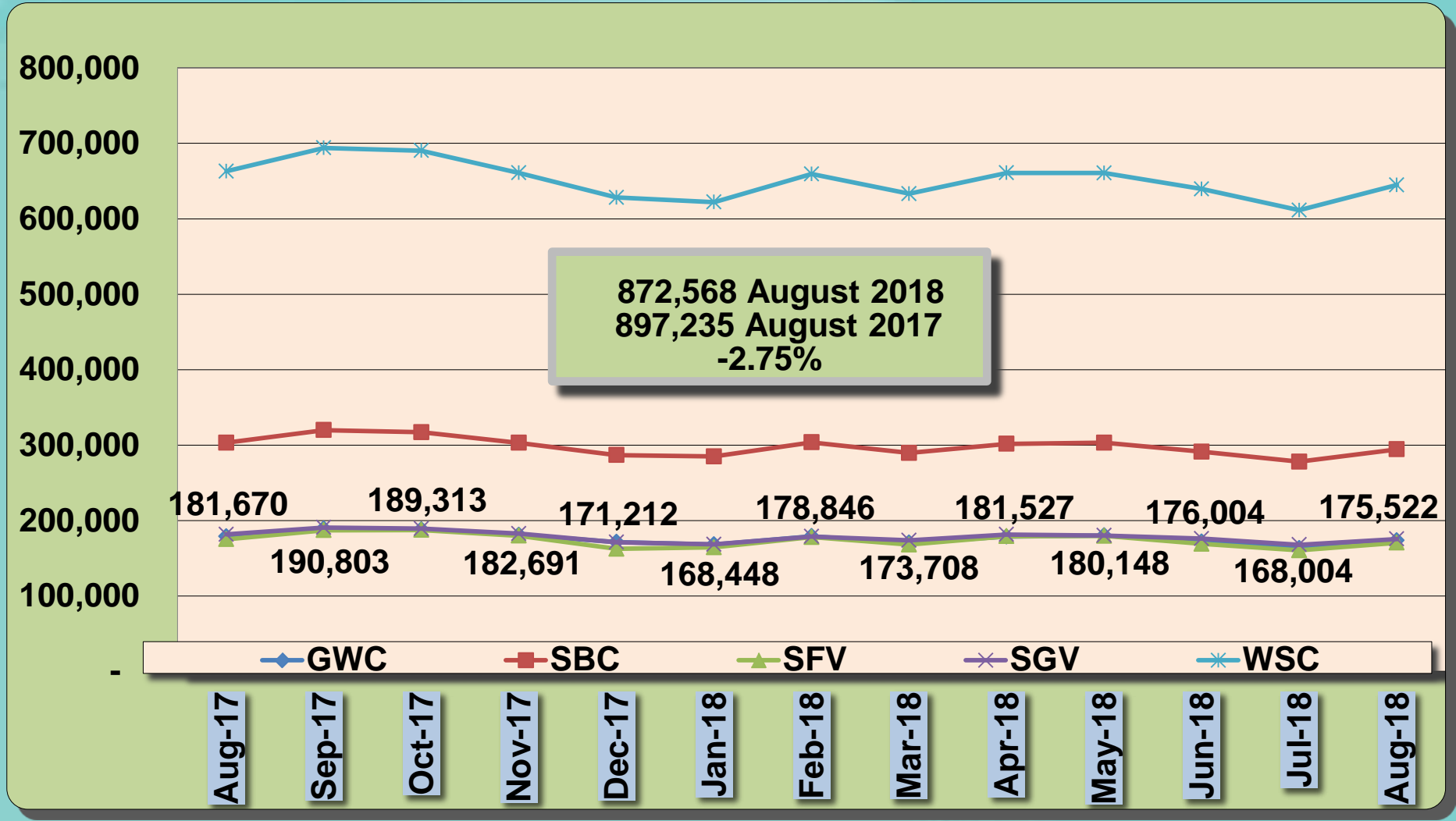


Weekday Short Fare or No Fare* by Council Area August 2018



Average Weekday Metro Bus Ridership

August 2017 to August 2018



SGV Accidents by Category

May 2018 to August 2018

Accident Code	Description	May 2018	June 2018	July 2018	Aug 2018
10-120	Intersection	14	9	5	6
130-220	Between intersections	9	16	14	18
230-240	Rear end collisions	5	1	2	3
250-290	Loading Zone	2	3	2	6
300-370	Scrapes, end to end in Loading Zone and between company vehicles in revenue service	1	0	0	4
371-373	Collisions between company vehicle on company property	1	0	0	2
390-430	Pedestrian & cyclists	3	2	0	1
450-482	Fixed objects, alleged incidents	7	9	6	7
700-790	Non-collisions incidents, mechanical failure, missiles, etc. e.g. shopping cart, disturbances, witnessed incidents	8	11	13	3

Average Weekday Boardings for Bus & Rail by Mode

	August-18	August-17	August-16
Bus			
Directly Operated	795,683	817,683	855,820
Orange Line	21,788	22,714	23,119
Silver Line	15,094	15,252	14,672
Contracted Bus	40,003	41,586	43,987
Bus Systemwide	872,568	897,235	937,598
Rail			
Red / Purple Line	135,626	141,471	147,638
Blue Line	61,965	72,202	81,909
Expo Line	60,936	60,578	43,015
Green Line	30,106	31,963	36,698
Gold Line	49,643	54,036	50,744
Rail Systemwide	338,276	360,250	360,004
Total Systemwide	1,210,844	1,257,485	1,297,602

Items of Note – October 2018

- Final Environmental Impact Report (FEIR) for Division 20 Portal Widening & Turnback Facility project to be considered by the Metro Board for approval at the following public meetings:
 - **Metro Construction Committee:** Thursday, October 18, 10:15am
One Gateway Plaza, 3rd Floor, Metro Board Room, Los Angeles, CA 90012
 - **Metro Board of Directors Meeting:** Thursday, October 25, 9:30am
One Gateway Plaza, 3rd Floor, Metro Board Room, Los Angeles, CA 90012
- LA Rail to River Open Houses
- Gold Line 2 Station naming
- First-last mile walk audits completed Glendora to Claremont
- Mobility on Demand Update

Items of Note – October 2018

- November NextGen Workshops
- NextGen Popups
 - Oct 14: Wheelchair Wash & Health Festival, Downtown LA
 - Oct 28: Cruising Whittier Blvd Open Streets Event, Whittier
 - Oct (Date to be determined): Warner Bros. Wellness Fair, LA



Questions?



Metro

Picture Here