

Metro Citizens Advisory Council Minutes

June 22, 2016

4. Old and New Business

This item was taken out of order.

Steve Jaffe, Deputy Executive Officer, General Services, discussed Patsaouras Plaza construction and opening of the private vehicle pickup and dropoff area. Members asked about Access Services accessibility, reasons for the bus plaza reconstruction, public information, and location of relocated services

Louis Burns, Access Services, provided public comment on this item.

1. Call to Order: Pledge of Allegiance, Welcome and Introductions

Attendees were Chair Delila Sotelo, Secretary Hank Fung, Tony Banash, Darrell Clarke, Michael Conrad, Michael Kravitz, Russ Davies, Keith Martin, Jazmin Ortega, Anne Reid, Seymour Rosen, and Wally Shidler.

3. Verbal Update on [Metro Fare Collection & Fare Box Recovery Trends](#)

David Sutton, Executive Officer of TAP, Robin O'Hara, Michelle Navarro, and Marcelo Melicor provided a presentation on the TAP fare collection system, cost of fare collection, farebox recovery ratio trends and decline in farebox recovery, and the operations of cash handling at bus fareboxes and ticket vending machines. Members asked about farebox recovery, fare enforcement costs and whether they are classified under the fare collection budget or the security budget, comparison of fare collection costs with other agencies, enforcement practices, classification of short fare on buses, ease of use of ticket vending machines, and incentives to use TAP cards.

CAC agreed to follow up by emailing questions to Mr. Sutton and discussing fare recovery and fare enforcement at future CAC meetings.

5. Public Comment, Non-Agenda Items, (1 minute per speaker)

None.

6. Discuss Election of CAC Officers

Tony Banash and Seymour Rosen agreed to form the Nominating Committee for CAC officers. The names would be presented at the July Executive Committee meeting with elections at the July General meeting.

Moved by Davies, seconded by Martin, passed unanimously.

7. Consider items not on posted agenda, including items to be presented and referred to committee members and/or staff; items to be placed on agenda for action at a future CAC meeting; and items requiring immediate action due to an emergency situation or where the need to take immediate action came to the attention of the CAC subsequent to posting of the agenda.

Members had concerns about having two presentations at the meeting. Metro staff explained that this was due to timing of the bus plaza closure. The Secretary encouraged that these presentations be posted online prior to the meeting.

Banash requested staff identify location of accessible bathrooms which are open following the CAC meeting.

Members discussed presenting the CAC recommendation on potential ballot measure. The letter was sent and the Chair had communicated with the Metro Board Chair and his staff on the CAC recommendation. The consensus from CAC membership was for the Chair to also present the recommendations to the full Metro Board at the regular June Board meeting.

Chair moved to adjourn, passed by unanimous consent.