

# Gateway Cities Service Council

## System Wide Bus Fare Evasion and Short Fares by Line

*March 2015*

## Gateway Cities Service Council

### Bus Operator Recorded No-Fare & Short Fare Events in March 2015

➤ No-Fare	-	297,780	=	1.0%
➤ Short Fare	-	650,200	=	2.2%
➤ Total	-	917,980	=	3.2%

Metro Bus Ridership in March 2015 = 29,104,000

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## Bus Operators Must Interact with the Bus Fare Box to Record No or Short Fare

- ✓ No Fare is when customers pay no fare
  - This can be a request for a "courtesy ride"
  - TAP card used that is invalid or no funds
  - Use of an invalid transfer
  - Passenger walk by without fare
  
- ✓ Short Fare is when customers pays only a portion of required fare
  - Customer paying some fare but less than required
  - Customer pays a discount fare when not eligible
  - Some Operators use the Short Fare button when the No-Fare button should be pushed

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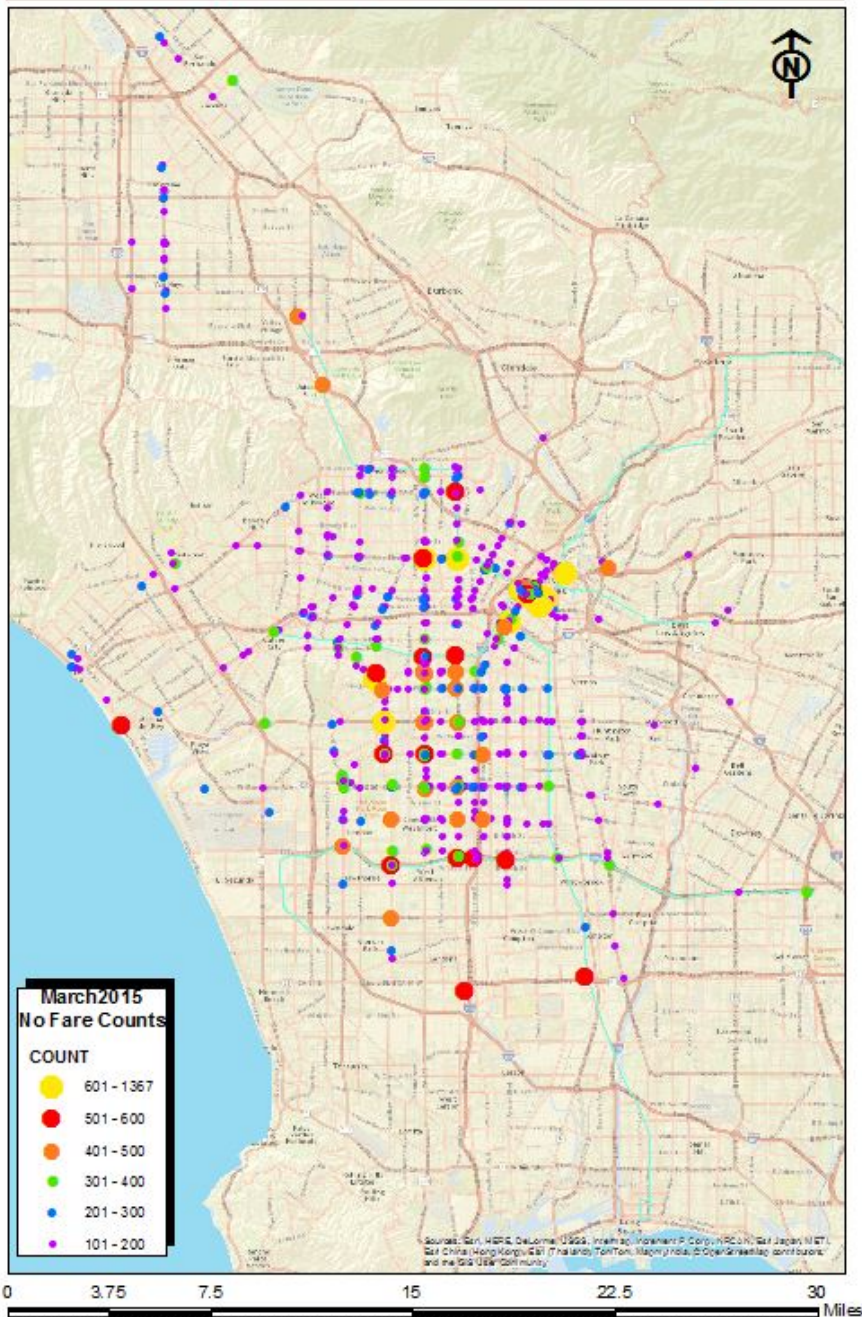
## Metro Bus Lines with the Highest Reported Fare Evasion Rates (4%+)

Line	Line Name	No Fare Report	Short Fare	March 2015 Ridership	Pct. No-Fare	Pct. Short Fare	Pct. No & Short
<b>120</b>	AVIATION STATION- WHITTWOOD MALL VIA IMPERIAL HWY	2,260	4,991	109,603	2.1%	4.6%	<b>6.6%</b>
<b>210</b>	HLLYWD/VINE STA - SO BAY GALLERIA VIA CRENSHAW BL	7,297	13,474	321,684	2.3%	4.2%	<b>6.5%</b>
<b>40</b>	DOWNTOWN LA-SBAY GALLERIA VIA KING BL-HAWTHORNE BL	13,365	20,337	560,526	2.4%	3.6%	<b>6.0%</b>
<b>117</b>	LAX CTY BUS CTR-DOWNEY VIA CENTURY BL-IMPERIAL HWY	5,461	10,419	272,129	2.0%	3.8%	<b>5.8%</b>
<b>115</b>	PLAYA DEL REY - NORWALK VIA MANCHESTER - FIRESTONE	9,463	15,913	464,076	2.0%	3.4%	<b>5.5%</b>
<b>211-215</b>	INGLEWOOD-SOUTH BAY GALLERIA VIA PRAIRIE-INGLEWOOD	229	607	16,214	1.4%	3.7%	<b>5.2%</b>
<b>204</b>	HOLLYWOOD -ATHENS VIA VERMONT AV	9,422	19,302	568,348	1.7%	3.4%	<b>5.1%</b>
<b>105</b>	W HOLLYWOOD - VERNON VIA LA CIENEGA BL - VERNON AV	8,790	10,554	389,479	2.3%	2.7%	<b>5.0%</b>
<b>108-308</b>	MARINA DEL REY - PICO RIVERA VIA SI AUSON AV	6,903	17,560	492,764	1.4%	3.6%	<b>5.0%</b>
<b>156</b>	PANORAMA-VAN NUYS-HOLLYWOOD VIA CHANDLER-CAHUENGA	779	1,566	47,291	1.6%	3.3%	<b>5.0%</b>
<b>212</b>	HLLYWD/VINE STA - HAWTHORNE/LENNOX STA VIA LA BREA	6,924	12,433	413,286	1.7%	3.0%	<b>4.7%</b>
<b>710</b>	WILSHIRE CTR - SOUTH BAY GALLERIA VIA CRENSHAW BL	4,077	5,468	206,378	2.0%	2.6%	<b>4.6%</b>
<b>258</b>	ALHAMBRA - PARAMOUNT VIA FREMONT - EASTERN AVS	624	1,353	43,934	1.4%	3.1%	<b>4.5%</b>
<b>207</b>	HOLLYWOOD - ATHENS VIA WESTERN AV	12,762	15,644	638,653	2.0%	2.4%	<b>4.4%</b>
<b>246</b>	SAN PEDRO - HARBOR GATEWAY TRANS CTR VIA AVALON BL	615	2,833	79,388	0.8%	3.6%	<b>4.3%</b>
<b>45</b>	LINCOLN HEIGHTS - DWNTWN LA- ROSEWOOD VIA BROADWAY	10,046	15,031	582,238	1.7%	2.6%	<b>4.3%</b>
<b>102</b>	LAX CTY BUS CTR - S GATE VIA LA TIJERA-EXPOSITION	642	2,822	80,462	0.8%	3.5%	<b>4.3%</b>
<b>163-162</b>	WEST HILLS -SUN VALLEY-N HOLLYWOOD VIA SHERMAN WAY	2,187	9,427	282,750	0.8%	3.3%	<b>4.1%</b>
<b>60</b>	DOWNTOWN LA - ARTESIA STATION VIA LONG BEACH BL	8,152	13,625	535,819	1.5%	2.5%	<b>4.1%</b>

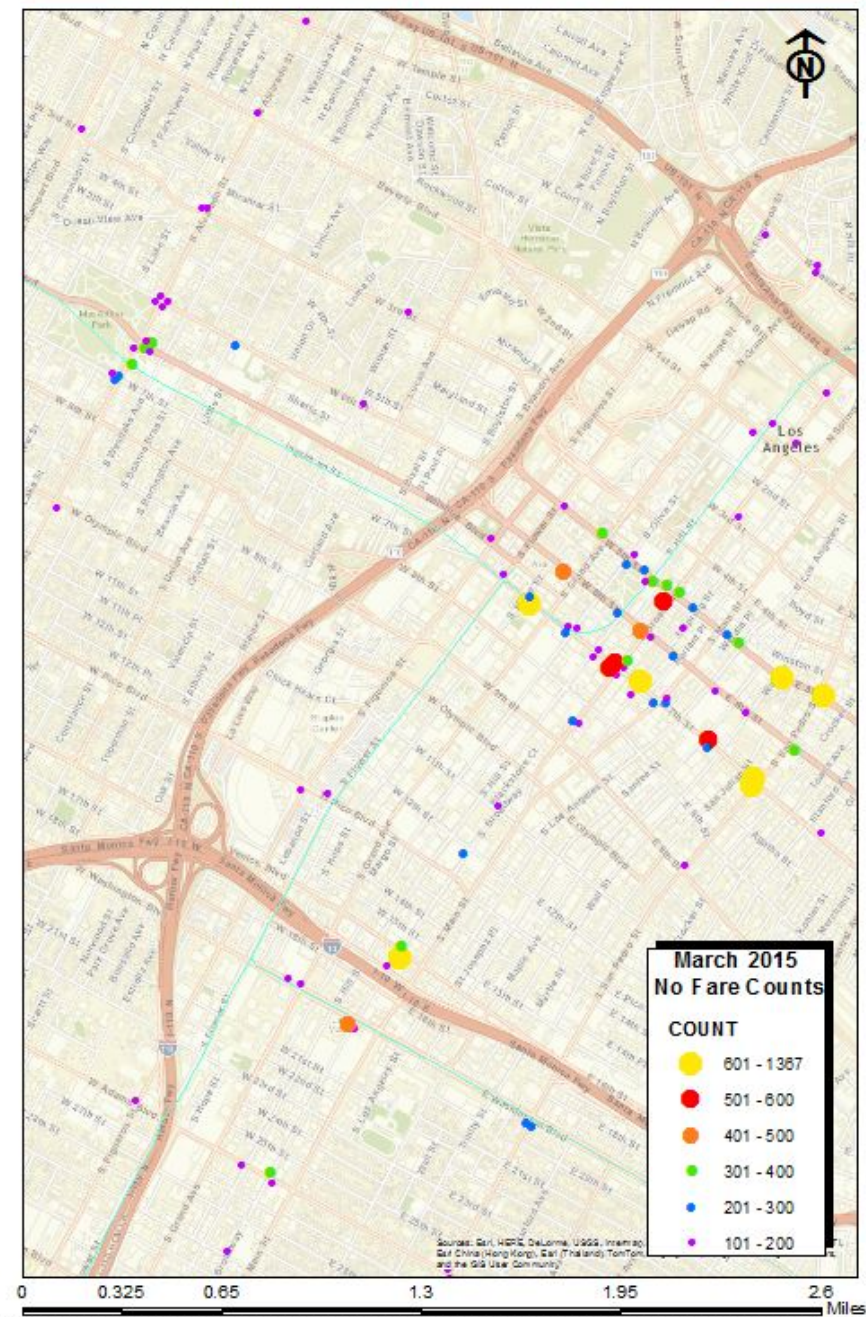




## Bus Stops with Frequent "No Fare" Boardings









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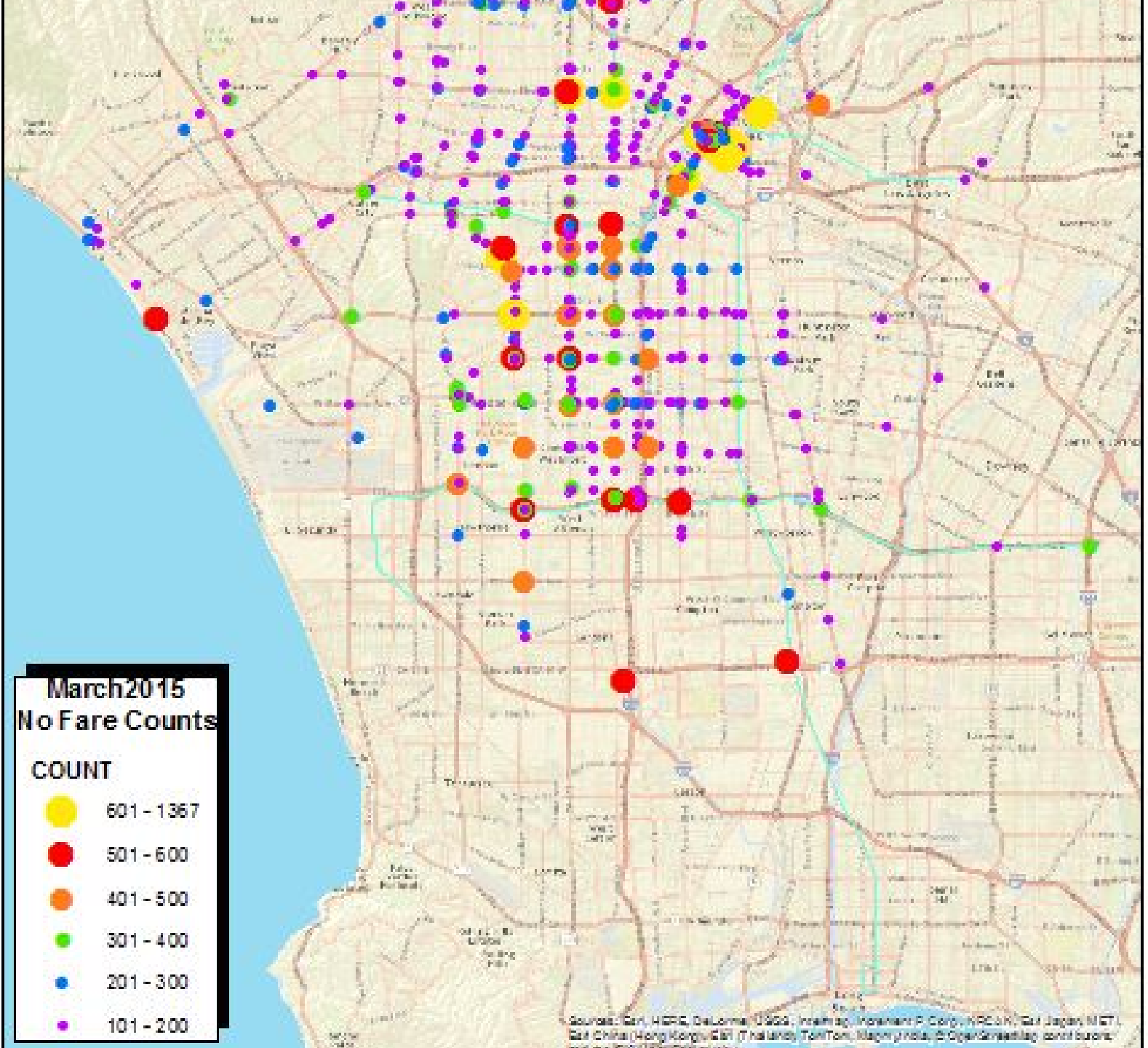




### March 2015 No Fare Counts

#### COUNT

-  601 - 1367
-  501 - 600
-  401 - 500
-  301 - 400
-  201 - 300
-  101 - 200



Source: Cal, MTA, Delorme, USGS, Imagery, Microsoft Corp., NPS, © 2015 MET, © 2015 GSI, © 2015 TomTom, Mapbox, © OpenStreetMap contributors, CC-BY, Imagery © Mapbox



## Gateway Cities Service Council

- Actual fare evasion and short fares are much higher than those being reported
- Metro is working on addressing this problem with LASD, Metro Security, Division Management and others