

**Metro**Los Angeles County  
Metropolitan Transportation AuthorityOne Gateway Plaza  
Los Angeles, CA 90012-2952213.922.2000 Tel  
metro.net**SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE  
JANUARY 15, 2015****SUBJECT: POTENTIAL NEW BUS SERVICE FROM PASADENA TO THE  
BURBANK AIRPORT****ACTION: RECEIVE AND FILE****RECOMMENDATION**

Receive and file a report on a potential new bus service to operate from Pasadena to the Burbank Airport.

**ISSUE**

The Board approved Motion 40 (Attachment A) by Director Najarian in November 2014, directing staff to explore establishing a new bus service between the Burbank Airport and the Metro Gold Line Station in Pasadena with stops at the NoHo Orange and Red Line stations, Burbank Media District, and Glendale. This would provide new transit service that would mitigate some of the impact to travel in this regions caused by the Interstate 5 construction project in this region. This report contains two alternate route alternatives, and potential frequencies and days of service, as well as costs associated and issues.

**DISCUSSION**

Staff developed two route alternatives. The difference between alternatives is the route and stops in Pasadena. The first begins at the Del Mar Ave Metro Gold Line Station, and continues to Burbank Airport. The second begins Lake Ave Metro Gold Line Station, serves Colorado Bl., and continues to Burbank Airport. Route maps are shown in Attachment B.

Staff also reviewed two existing bus services operating a majority of the potential route under consideration. LADOT operates Commuter Express Line 549 (map and schedule shown in Attachment C) from the Lake Ave Metro Gold Line Station to the North Hollywood Metro Red Line Station, then continuing to Encino. This service operates Monday through Friday, rush hours only, in both directions, every 30 minutes. Daily ridership averages 430 boarding passengers, or approximately 21 patrons per one

way bus trip. LADOT has indicated they are willing to operate additional service if funding is provided, and to consider extend selected trips to the Burbank Airport.

Burbank Bus Line 4, operated by the City of Burbank, provides a peak hour only service (map and schedule shown in Attachment D) from the North Hollywood Metro Orange/Red line stations, serving the Burbank Airport and the Downtown Burbank Metrolink Station. The fare is \$1, and Metrolink patrons may ride for free.

A test trip using a Metro bus was run over the two alternative routes being explored. This test was conducted on Thursday, December 4 during the afternoon rush hours. This test indicated that it takes about one hour and 5 minutes in each direction to complete the route to the Del Mar Gold Line Station. The alternate route to the Lake Avenue Gold Line Station would take an additional six minutes.

LADOT Commuter Express Line 549 schedules between 45 and 50 minutes to operate between NoHo and Pasadena at Walnut and Fair Oaks. This is about five to six minutes slower than the potential express service being considered. The primary difference is that the LADOT Line 549 serves the East Glendale Park/Ride lot at Harvey Av. and the 134 Freeway.

**FINANCIAL IMPACT**

Based on the service parameters required to operate this line, resource requirements are as follows:

	Del Mar Station	Lake Ave. Station
	Weekday - 15 Minute Peak 30 Minute Base Weekend - 30 Minutes	Weekday - 15 Minute Peak 30 Minute Base Weekend - 30 Minutes
Annual RSH	38,085	43,560
FY15 RSH (February 15 to June 15)	15,870	18,150
# of Buses	11 + 2 spares	12 + 2 spares
FY15 Dollar Impact (February 15 to June 15)	\$ 2,230,000	\$ 2,549,000
FY16 Annualized Dollars	\$ 5,350,000	\$ 6,120,000

The cost estimates are based on Metro directly operated costs. As this would be a new bus service that does not duplicate or replace existing Metro operated bus lines, it could be operated under contract by a private operator. Under that scenario the total annual cost would be estimated at \$3.8 million. The annual cost estimate for LADOT to increase service and operate during weekday mid-days and weekends is \$2.8 million. LADOT providing the service would require the acquisition of six buses which would increase Metro’s Capital cost.

Metro currently has sufficient buses to provide this service but due to the need to replace CNG buses whose CNG tanks certification will be expiring, additional buses may need to be procured to ensure continuation of service. The CNG bus replacement will increase Metro's Capital cost. Also, due to the significant route duplication of this potential service, staff would need to further coordinate closely with LADOT.

#### Impact to Budget

A potential revenue source to fund the operation of this line could include CMAQ. These funds are eligible to be applied to new lines for the first three years of operation. Traditional operating funds will be used after expiration of this time period.

#### NEXT STEPS

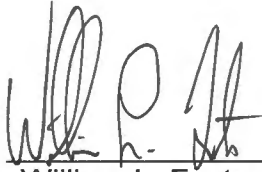
Alternative fund sources will be explored. As this new service would require more than 25,000 annual revenue bus hours, a public hearing and Title VI Equity Analysis are required.

#### ATTACHMENTS

- A. Motion 40: I-5 North Construction Mitigation Transit Service
- B. Metro Routing Alternatives
- C. LADOT Commuter Express Line 549 Map and Schedule
- D. Burbank Bus Line 4 Map and Schedule

Prepared by: Scott Page, Service Planning Manager  
Jon Hillmer, Executive Director Operations  
Service Development & Service Councils

Questions: Christopher Reyes, Senior Administrative Analyst, Operations  
(213) 922-4808



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William L. Foster  
Interim Chief Operations Officer



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Arthur T. Leahy  
Chief Executive Officer

**REVISED MOTION BY DIRECTOR ARA NAJARIAN**

Construction Committee

November 6, 2014

**I-5 North Construction Mitigation Transit Service**

This motion is requesting directs the CEO to explore ~~new services from North Hollywood Station to Burbank Airport to~~ establishing new bus service between the North Hollywood Red/Orange Line Stations, through Bob Hope Airport, and the Lake Avenue Pasadena Gold Line Station.

The \$26 million allocated to the I-5 North Construction Mitigation cannot be used for transit service. There is a need for service to the MTA NOHO Orange/Red Lines during the construction of the I-5 North carpool lanes. The construction project will interrupt service to the Burbank Airport from major transit hubs and new transit funds will be necessary to provide service to this important destination.

**WE I THEREFORE MOVE** that the CEO direct staff to explore new service and report back at ~~November's~~ the January Board Meeting on the proposed route; and

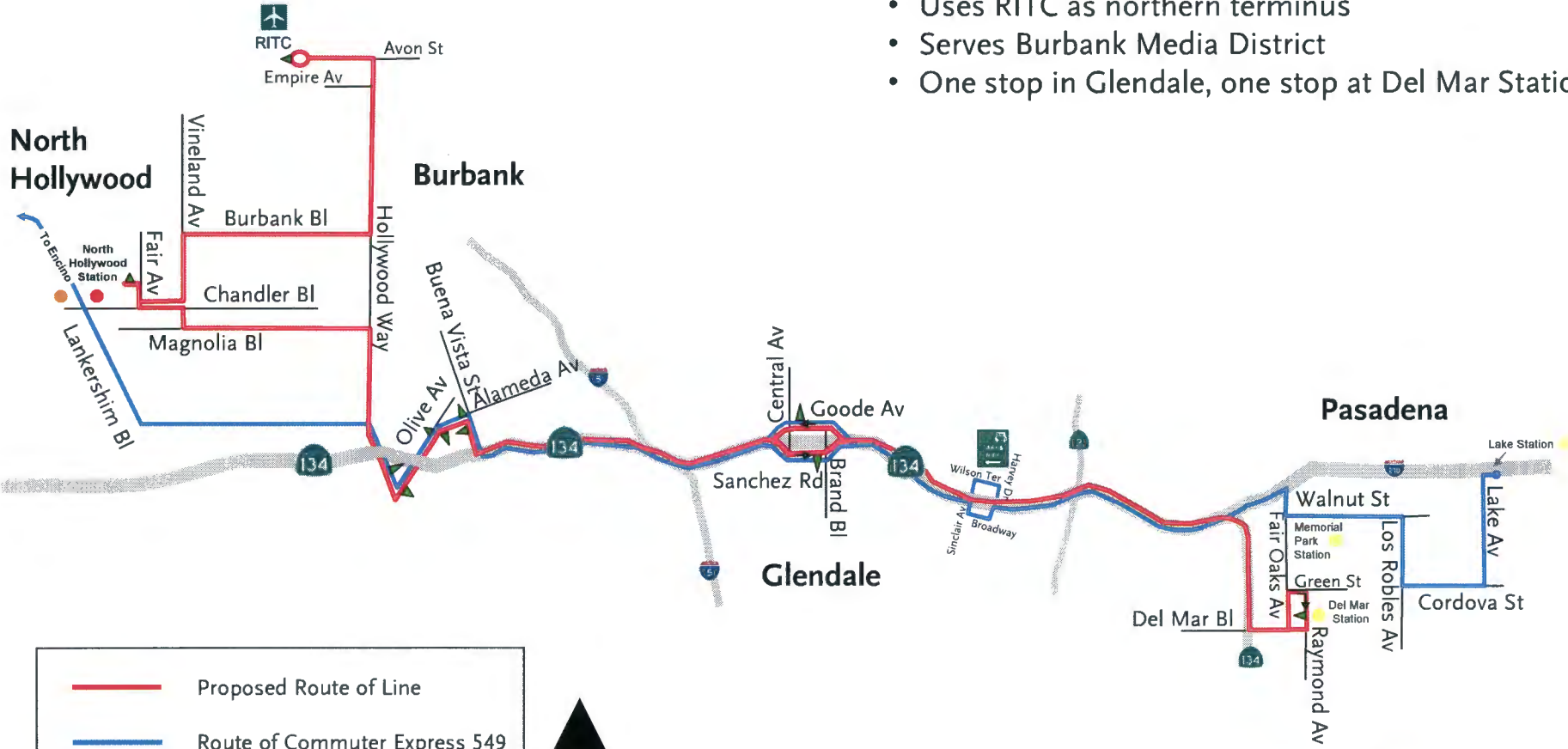
**WE THEREFORE I FURTHER MOVE** that the CEO explore funding sources, including but not limited to Congestion Mitigation and Air Quality Improvement (CMAQ) Program with startup service beginning in ~~January~~ February 2015.

ATTACHMENT B

# Express Concept Route from Burbank Airport to North Hollywood to Pasadena

## Alternative 1

- Uses RITC as northern terminus
- Serves Burbank Media District
- One stop in Glendale, one stop at Del Mar Station.



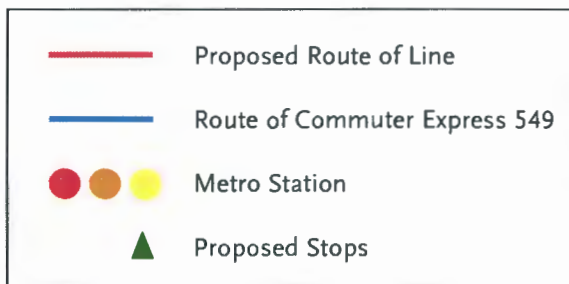
	Proposed Route of Line
	Route of Commuter Express 549
	Metro Station
	Proposed Stops



# Express Concept Route from Burbank Airport to North Hollywood to Pasadena

## Alternative 2

- Uses RITC as northern terminus
- Serves Burbank Media District
- One stop in Glendale
- Serves rapid stops on Colorado, and
- Terminates at Lake Station

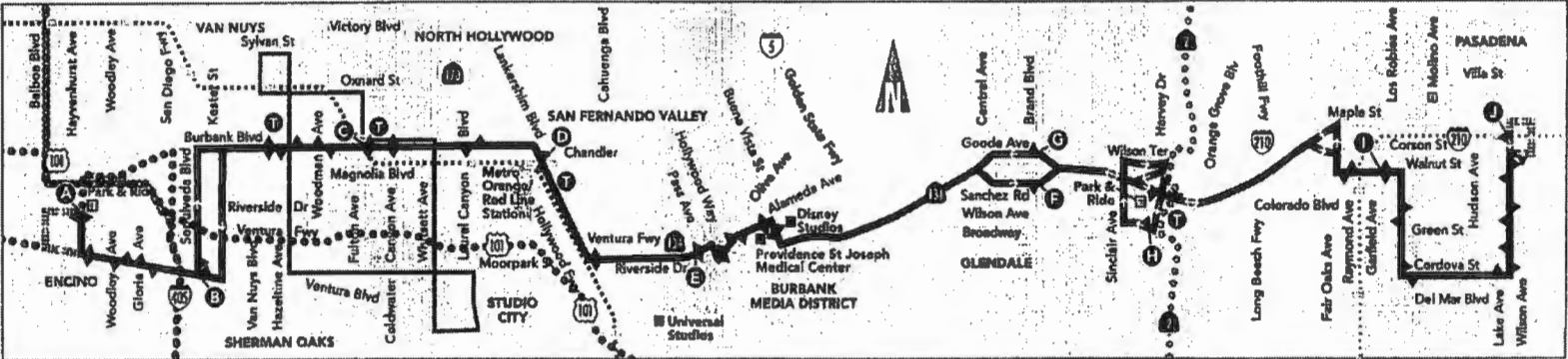


# ATTACHMENT C

## COMMUTER EXPRESS 549

EFFECTIVE NOVEMBER 17, 2014  
EFFECTIVO 17 NOVIEMBRE, 2014

### SAN FERNANDO VALLEY/BURBANK MEDIA DISTRICT/GLENDALE/PASADENA



	Commuter Express Route 549		Bus Stop
	Commuter Express Route 549 Turn-around		Points of Interest
	Commuter Express Route 409		Park & Ride Lot
	Commuter Express Route 423		Time Point
	Commuter Express Route 573		Transfer Point
	Commuter Express Route 574		Metro Red Line
			Metro Orange Line
			Metro Gold Line
			DASH Van Nuys/Studio City Route

#### PARK & RIDE LOCATIONS

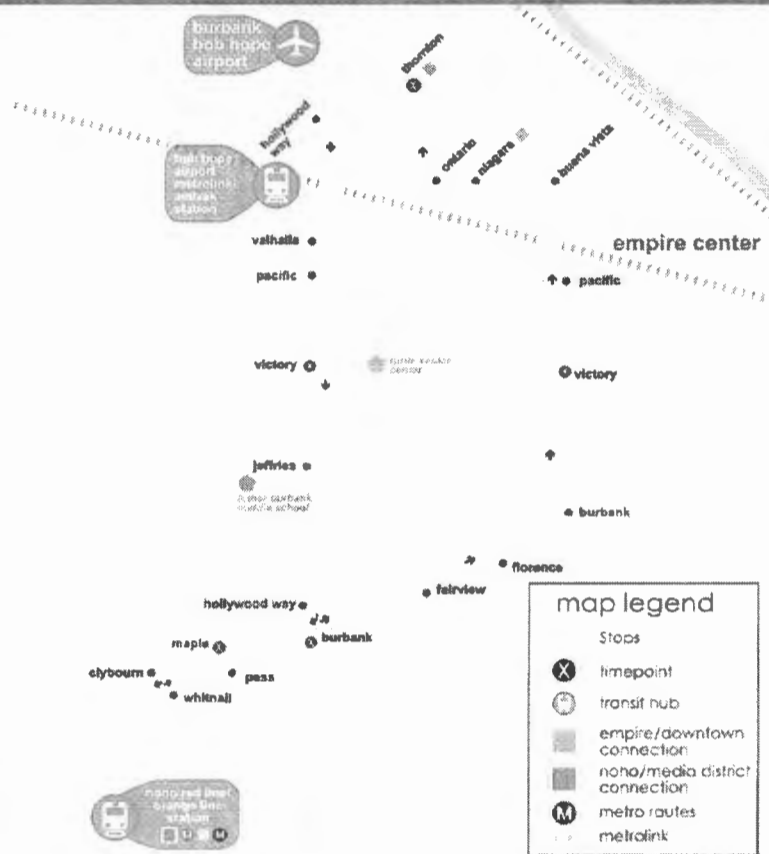
**Encino Park & Ride**  
5174 Hayvenhurst Ave.,  
Encino

**Glendale Park & Ride**  
1553 E. Wilson Ave.,  
Glendale



# ATTACHMENT D

## noho → empire map



## route 4

## how to ride

### plan your trip

The most important preparation a rider can make is to plan your trip. Free trip planning assistance is available:

- Visit [www.burbankbus.org/map & schedule](http://www.burbankbus.org/map&schedule)
- Call 818.246.4258
- Map your trip using Google Transit

### hours of operation

Burbank Bus operates service during peak morning and afternoon/evening commute hours, Monday through Friday except listed holidays. Please see specific route schedules for exact times of service.

Burbank Bus does not operate on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

### fares

Burbank Bus is free to passengers transferring to or from Metrolink or Metro transit services with proof of payment.

### Valid proof includes:

- Metrolink monthly pass
- Metrolink 10-rip ticket
- Metrolink one-way or roundtrip ticket (may only be used on date of ticket)
- Metro monthly EZ pass
- Access Paratransit Card

All other passengers are one dollar.

### transfers

Intra-service transfers (from one Burbank Bus to another BB service) are available at time of boarding.

- Transfer valid for up to 60 minutes from time of issuance
- Transfer slip must be surrendered to driver at time of boarding the connecting bus service.
- Metrolink monthly passes and tickets will be honored as Burbank Bus intra-service transfer.
- Metro monthly EZ passes and tickets honored as Burbank Bus intra-service transfer.

The City of Burbank reserves the right to cancel or alter the Burbank Bus intra-service policy at its sole discretion.

### rules of the road

- Passenger pick-up and drop-off is limited to posted stops only.
- Passengers may not speak with the driver while the bus is in motion.
- Damage to City property/vehicle is grounds for revocation of passage.
- No offensive language is allowed while riding Burbank Bus.

### get on the bus

When the bus arrives, look at the destination signs on the front and side. The sign will tell you where the bus is going. More than one bus route may serve an area, and not all routes operate at all times.

Put the signal card above the window about one block before your stop. Some vehicles may not be equipped with a signal card, kindly inform the driver of your destination when you board. If you are unfamiliar with the area, ask the driver to assist you. The driver will announce major stops.

### bikes on buses

All buses have a bike rack that will carry up to two bikes. To use these racks follow these simple steps.

#### How to load your bike on the bus racks

1. Signal the driver before you load a bike.
2. Squeeze the handle to lower the rack.
3. Load your bike into an empty slot.
4. Raise the support arm up and over the front tire.

#### How to unload your bike.

1. As you near your stop, tell the driver you will be removing your bike.
2. Lift support arm up and off of the tire.
3. Raise your bike out of the rack.
4. If your bike is the last one in the rack, squeeze the handle and lift the rack into its upright position.

### other transit options

Traveling outside of Burbank use these services:

#### METRO 154 - (800) 266-6883

Serves North Hollywood, Van Nuys, Encino, and Tarzana.

#### METRO 164 - (800) 266-6883

Serves Woodland Hills, Reseda, Lake Balboa, Van Nuys, and North Hollywood.

#### METRO 165 - (800) 266-6883

Serves North Hollywood, Van Nuys, Lake Balboa, Reseda, Canoga Park, Woodland Hills, and West Hills.

#### METRO 222 - (800) 266-6883

Serves Hollywood and Sun Valley.

#### METRO 292 - (800) 266-6883

Serves Sylmar, San Fernando, Lakewood Terrace, and Sun Valley.

# ATTACHMENT D

## Contact Information

Questions or comments about Burbank Bus?

### call us

Burbank Bus customer service representatives are available 7:00 AM to 6:00 PM, Monday through Friday. Call: **818.246.4258**

### email us

Burbank Bus representatives may be reached at [contact@burbankbus.org](mailto:contact@burbankbus.org).

### write us

City of Burbank  
Community Development Department  
Transportation Section  
P.O. Box 6459  
Burbank, CA 91510-6459

### follow us

Receive updates regarding route and schedule information at [www.twitter.com/burbankbus](http://www.twitter.com/burbankbus)

### visit us

Additional route and schedule information is available online at [www.burbankbus.org](http://www.burbankbus.org).

### other services

Burbank Bus also provides Senior & Disabled service and the Got Wheels! youth transportation service. For program information visit at [www.burbankbus.org](http://www.burbankbus.org).

### area transportation services

Senior & Disabled Service	818.238.5360
Got Wheels!	818.238.5410
Access Services, Inc.	800.827.0829



## Monday - Friday

### Morning Service:

### Evening Service:

**NoHo Red Line Station**

**Robert Gross Park**

**Kids Castle**

**Bob Hope Airport**

**Luther Burbank Middle School**

**Ralph Foy Park**

effective July 19, 2010

**818.246.4258**  
**www.burbankbus.org**  
**twitter.com/burbankbus**



## noho → empire schedule

Published locations are timepoints. The Burbank Bus also stops at locations along the route path between published timepoints.

Depart NoHo Station	Burbank/ Hollywood	Buena Vista/ Victory	Thousand/ Ontario	Hollywood/ Victory	Burbank/ Pats	Arrive NoHo Station	Depart NoHo Station	Burbank/ Hollywood	Buena Vista/ Victory	Thousand/ Ontario	Hollywood/ Victory	Burbank/ Pats	Arrive NoHo Station
6:40 AM	6:46 AM	6:55 AM	6:55 AM	7:00 AM	7:04 AM	7:09 AM	2:00 PM	2:06 PM	2:15 PM	2:15 PM	2:20 PM	2:24 PM	2:29 PM
6:58 AM	7:04 AM	7:06 AM	7:11 AM	7:16 AM	7:20 AM	7:25 AM	2:48 PM	2:50 PM	2:56 PM	3:01 PM	3:06 PM	3:10 PM	3:15 PM
7:10 AM	7:16 AM	7:22 AM	7:27 AM	7:30 AM	7:34 AM	7:41 AM	3:02 PM	3:08 PM	3:12 PM	3:17 PM	3:22 PM	3:26 PM	3:31 PM
7:28 AM	7:34 AM	7:38 AM	7:43 AM	7:48 AM	7:52 AM	7:57 AM	3:14 PM	3:20 PM	3:24 PM	3:29 PM	3:34 PM	3:38 PM	3:43 PM
7:44 AM	7:50 AM	7:54 AM	7:59 AM	8:04 AM	8:08 AM	8:13 AM	3:34 PM	3:40 PM	3:44 PM	3:49 PM	3:54 PM	3:58 PM	4:03 PM
8:00 AM	8:06 AM	8:10 AM	8:15 AM	8:20 AM	8:24 AM	8:29 AM	4:02 PM	4:08 PM	4:05 PM	4:10 PM	4:15 PM	4:20 PM	4:25 PM
8:16 AM	8:22 AM	8:26 AM	8:31 AM	8:36 AM	8:40 AM	8:45 AM	4:22 PM	4:28 PM	4:21 PM	4:26 PM	4:31 PM	4:36 PM	4:41 PM
8:32 AM	8:38 AM	8:42 AM	8:47 AM	8:52 AM	8:56 AM	9:01 AM	4:42 PM	4:48 PM	4:37 PM	4:42 PM	4:47 PM	4:52 PM	4:57 PM
8:48 AM	8:54 AM	8:58 AM	9:03 AM	9:08 AM	9:12 AM	9:17 AM	5:04 PM	5:10 PM	5:09 PM	5:14 PM	5:19 PM	5:24 PM	5:29 PM
9:04 AM	9:10 AM	9:14 AM	9:19 AM	9:24 AM	9:28 AM	9:33 AM	5:32 PM	5:38 PM	5:31 PM	5:36 PM	5:41 PM	5:46 PM	5:51 PM
9:20 AM	9:26 AM	9:30 AM	9:35 AM	9:40 AM	9:44 AM	9:49 AM	5:52 PM	5:58 PM	5:57 PM	6:02 PM	6:07 PM	6:12 PM	6:17 PM
9:36 AM	9:42 AM	9:46 AM	9:51 AM	9:56 AM	10:00 AM	10:05 AM	6:04 PM	6:08 PM	6:13 PM	6:18 PM	6:23 PM	6:28 PM	6:33 PM
							6:20 PM	6:24 PM	6:29 PM	6:34 PM	6:39 PM	6:43 PM	6:48 PM
							6:38 PM	6:40 PM	6:45 PM	6:50 PM	6:55 PM	6:59 PM	7:04 PM

