

# Minutes

Monday, July 14, 2014  
5:00 PM

SAN GABRIEL VALLEY  
SERVICE COUNCIL  
Regular Meeting

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Metro El Monte Division 9 Building  
3449 Santa Anita Ave. (Santa Anita Ave. & Ramona Blvd.)  
Third Floor Service Council Room  
El Monte, CA 91731

All Metro meetings are held in ADA accessible facilities. Meeting location served by all Metro, Foothill Transit and El Monte Shuttle lines serving the El Monte Station.

Called to Order at 5:03 p.m.

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Council Members:

John Harabedian, Chair  
John Harrington, Vice Chair  
Harry Baldwin  
Juventino Gomez  
Alex Gonzalez  
Bruce Heard  
Steven Ly  
Dave Spence  
Rosie Vasquez

Officers:

Jon Hillmer, Director, Regional Councils  
David Hershenson, Comm. Rel. Mgr.  
Dolores Ramos, Council Admin Analyst  
Henry Gonzalez, Council Comm. Rel. Mgr.  
Carl Torres, Transportation Planning Mgr.

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Para más información de Metro en español, por favor llame al número que aparece a continuación:  
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Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք  
զանգահարել այս հեռախոսահամարով՝ 323-466-3876

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ниже телефонному номеру: 323-466-3876

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สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย  
กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-466-3876

ដើម្បីនិយាយជាមួយអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876



Los Angeles County  
Metropolitan Transportation Authority

**Metro**

1. PLEDGE of Allegiance
2. APPROVED Minutes of June 9, 2014 Meeting
3. RECOGNIZED Outstanding Operator and Transit Patron, David Hershenson, Community Relations

The "We Couldn't Go Anywhere Without You" Customer Recognition program began in the San Gabriel Valley Service Council then was expanded to include all service regions and has continued over 10 years. The program nominates fantastic employees and excellent customers for recognition.

Operator Running Wolf has been employed with Metro for 25 years. He nominated Maria Lopez, who was unable to attend. She is a friendly customer who always has her family with her on trips to and from school, the library, and the farmers market. While her children are in school, picks up recycling to help support her family. She lives in sight of the Gold Line and always waves to operators as they pass.

Operator Glenda Murrell is a 17-year Metro employee. She started working on the Gold Line in 2004. She shared that as patrons exit the train, wave goodbye and wish her a good day, it means a lot to the operators. With time, they get to know their customers. She takes a lot of pride in her work. Ms. Murrell nominated Michael Armstrong, who works for the County of LA in the Tax Collection office. He has always ridden transit regularly and takes the train to work. It is very convenient as it allows him to do other things on the way to work.

Chair Harabedian thanked the operators for their service, and expressed that the Council appreciated that the patrons took time out of their schedules to be recognized and share their experiences. Operators Running Wolf and Murrell discussed their experiences operating the train with Council.

4. RECEIVED Gold Line Foothill Extension Construction Update, Lisa Levy, Foothill Construction Authority

All 6 station stations of the 11-mile Foothill Extension will have parking. All of the parking will be structures except Duarte and City of Hope, which will have surface lots. At grade crossings are being built with quad gates. All grade crossings will be finished by August. Within 2 weeks, all of the bridge structures will be complete. The longest of the structures was the San Gabriel River Bridge which is 700 feet long.

The Azusa to Montclair segment environmentally cleared last year. It is now under advanced engineering and design. The goal is to be ready to start construction by 2017.

Council Member Baldwin noted that the Azusa to Montclair segment crosses into San Bernardino County. He asked if the project is being coordinated with San Bernardino Association of Governments (SANBAG). If they decide to continue the line to the

Ontario Airport, would they add members to the Construction Authority from the surrounding areas? Ms. Levy replied that the project is being coordinated with SANBAG, If the Gold Line is taken to Ontario Airport and the Gold Line Construction Authority, legislation has allowed cities to appoint people further east. There are still differences of opinion on whether to continue the line to Ontario Airport.

Council Member Gonzalez asked when the Pasadena to Azusa portion of the project will be turned over to Metro for testing and when revenue service is projected to start. Ms. Levy estimated turnover to Metro to occur by September 2015; the revenue service start date will be determined by Metro.

Council Member Heard congratulated the Gold Line Construction Authority for the outstanding community relations work they've done which has helped garner public support from all of the cities along the alignment.

Wayne Wright asked where trains will enter and exit the facility.

Samuel James asked if the Azusa Station is located in the City of Azusa, Glendora, or in unincorporated county. Mr. Hillmer replied that the Azusa Downtown Station is in the City of Azusa adjacent to Glendora, and that the Azusa Pacific University/Citrus College Station is in the City of Glendora. Trains entering and exiting the operations campus will enter off of Duarte Road, on the south side of the property. The tracks run along Duarte road east and west in that area.

5. RECEIVED Presentation on Bus/Rail Interface with Gold Line Foothill Extension, Carl Torres, Service Planning

Nearby destinations to the future Arcadia Station include Santa Anita Racetrack, LA County Arboretum, Santa Anita Mall, Arcadia Historical Museum, Civic Center, County Park, Methodist Hospital, and Point Loma Nazarene University. Metro Lines 79 and 487 will serve this station. The station will also be served by Foothill Transit Line 187.

Nearby destinations to the future Monrovia Station include the Public Library, Mt. Sierra College, Old Town Monrovia, City Hall, and the historic Santa Fe Depot. The Station will be served by Metro Lines 264 and 270. Line 264 will continue service on Duarte Rd. and add two new stops at Peck Rd., which will be opened up to serve the Station. A recommended change for Line 270 is to have it to go into the Station using Pomona Rd. and use the turnaround.

The future Duarte/City of Hope Station will serve City of Hope Medical Center, Duarte Historical Museum, Justice Brothers Racing Museum, and Duarte Civic Center. It will be the terminus for Metro Line 264, the only line serving this station. It is currently presumed that service will stay on Duarte Rd. Additional evaluation is being completed.

Council Member Gonzalez asked if Foothill Transit Line 187 which lays over at Huntington and Highland will be routed to serve the Station. Mr. Torres replied that it hasn't been determined. Foothill Transit is working on a comprehensive analysis to be completed by early 2015. They are waiting until the analysis is complete before making

recommendations. Azusa Foothill Station will also be served by Foothill Transit. The first three stations will be served by Metro; the others will be served by Foothill Transit.

Wayne Wright was disappointed that Foothill Transit was not present as their routes need to be overhauled. He is concerned that Metro Line 264 service ends early though the Gold Line runs later. Line 264 should run until 10-11 pm to provide additional connectivity. Line 270 doesn't run on Sundays and needs to be overhauled. Line 577 service should be expanded up to the Gold Line station and direct from Monrovia to Cal State Long Beach and the VA facility. It should also provide full weekend service, but it is especially needed on Saturdays.

6. RECEIVED Director's Report, Jon Hillmer, Director

- Green Line Station gates have been latched. A report on impacts was presented to Gateway Cities Service Council in July, and will be presented to the South Bay Service Council in August
- Metro Board directed staff to investigate a South Bay to Westwood Rapid Express Service. Corridors to be evaluated for a possible route include: San Pedro – Harbor/South Bay TC – I-105 – I-405, South Bay Galleria - Hawthorne – Manchester – I-405, and Marine Green Line Sta. – Aviation – I-405
- The Rapid Express Line 788 proposal received a positive reception from Metro System Safety and Operations Committee meeting. Metro is working to identify funding for FY 2015 for the service. Bus availability is anticipated in September 2014. Initial service plans for 15 min. frequency of service during peak weekday periods, operated in peak direction only. Ridership will be evaluated to determine if additional service is warranted in December 2014.

Samuel James recommended that a marketing camp encouraging people to take “a bus ahead” to ensure that they arrive at their intended destinations on time.

7. PUBLIC COMMENT for items not on the Agenda

Wayne Wright expressed concerns about routes serving Pasadena. Line 180/181 on-time performance through Eagle Rock, Glendale, and Hollywood is poor. Service runs late because of traffic and overcrowding. He suggested truncating service at the Lake Ave. Gold Line Station, and creating a new line down Lake Ave. and taking over Line 264 service. Line 686/687 could also be looped in Altadena. Line 267 serves Memorial Park Station, but you have to walk a couple of blocks and people say it's hard to find. It should be rerouted to continue on Del Mar west of Los Robles to serve the Los Robles Station. He heard that the City of Pasadena thinking about putting Colorado Blvd. on a road diet.

8. CLOSING Remarks, Council Members and Staff

**ADJOURNED at 6:12 p.m.**