



Metro

Los Angeles County
Metropolitan Transportation Authority

One Gateway Plaza
Los Angeles, CA 90012-2952

213.922.2000 Tel
metro.net

**FINANCE, BUDGET AND AUDIT COMMITTEE
JULY 16, 2014**

SUBJECT: INSURANCE DEFENSE INVESTIGATION SERVICES

ACTION: AWARD MULTIPLE AWARD AGREEMENTS

RECOMMENDATION

Authorize the Chief Executive Officer to award a five-year, indefinite delivery, fixed unit price, multiple award agreements to provide insurance defense investigation services in the base contract amount (October 1, 2014 to September 30, 2016) and three one-year options (October 30, 2016 to September 30, 2019 for a not-to-exceed amount of \$3,090,652 with the following 25 investigation firms:

Burton Investigations	PS-0351-3275-A
Bonnamy & Assoc., LLC	PS-0351-3275-B
Luchay & Associates	PS-0351-3275-C
Contego Investigations Services	PS-0351-3275-D
DigiStream Investigations	PS-0351-3275-E
Access Investigation Services	PS-0351-3275-F
Anza Investigations	PS-0351-3275-G
Fu-Gen, Inc.	PS-0351-3275-H
ESV Investigations	PS-0351-3275-I
Summit Security Services dba Summit of California	PS-0351-3275-J
iUnlimited Investigation Services	PS-0351-3275-K
K2 Investigations, Inc.	PS-0351-3275-L
G4S Compliance & Investigations	PS-0351-3275-M
ICS Merril, a division of Examination Management Services, Inc.	PS-0351-3275-N
Atlas Claims Investigation	PS-0351-3275-O
Silva Investigations, Inc.	PS-0351-3275-P
Specialized Investigations	PS-0351-3275-Q
Frasco, Inc.	PS-0351-3275-R
Absolute Defense Services	PS-0351-3275-S
Baechler Investigation Services	PS-0351-3275-T
Argus West, Inc.	PS-0351-3275-U

Passanisi Investigations Services
Precise Investigative Services
RJN Investigations, Inc.
Steven Beckman Investigations, Inc. dba
Paul Chance Investigations

PS-0351-3275-V
PS-0351-3275-W
PS-0351-3275-X
PS-0351-3275-Y

ISSUE

The current panel of insurance investigation firms' contracts expires September 30, 2014.

DISCUSSION

Consistent with industry best practices, since 2001 when Metro began self-administering its claims, Metro's Risk Management Department has maintained three (3) dedicated FTEs, with extensive law enforcement background, to conduct investigations for litigation defense related to third party injuries, employee injuries, and medical provider misconduct. The California Code of Regulations gives broad statutory authority to insurance companies as well self-insured employers such as Metro and insurance pools to investigate claims. The Metro team maintains exceptional working relationships with County Counsel and outside defense counsel as well as the Los Angeles District Attorney, the City Attorney, the State Department of Insurance, and local fraud task forces. Although the in-house team conducts many investigations themselves, they also supervise outside investigation firms.

The quantity of insurance investigations conducted by outside firms, (approximately 400 annually largely for workers' compensation claims), nationwide geographic scope, and specialized training and equipment necessary for successful surveillance makes the use of outside investigation firms necessary to supplement in-house capability.

Surveillance rarely results in a fraud referral to one of the prosecuting agencies. Generally less than 1% of surveillance conducted yields a fraud referral. Far more frequent and more valuable is the use of surveillance in litigation defense. Our investigation vendors assist us in identifying and tracking down witnesses to a collision or an industrial injury and question them regarding incident facts. They assist us in finding employees or retirees who we cannot locate through traditional means. Surveillance video and pictures provides a valuable rebuttal to descriptions of pain and impairment some employees and third parties make to their physicians. When medical arbitrators, treating physicians, plaintiff and applicant attorneys are presented evidence inconsistent with the statements of the injured parties, employees are returned to work more quickly, medical treatment and permanent disability settlements are reduced, lawsuits are dropped, and claim denials are substantiated.

DETERMINATION OF SAFETY IMPACT

Approval of this procurement will not impact the safety of Metro's patrons or employees.

FINANCIAL IMPACT

The funding of up to \$603,018 for this action in FY15 for current and prior year self-insured workers' compensation claims is in account 26010 (Est-Liab-Workers Compensation). In FY14, an estimated \$430,000 will be expensed for investigation services. The expense is funded through the Workers' Compensation chargeback which is allocated to predominately Operating, Capital and Measure R projects.

Impact to Budget

There is no additional impact on the FY15 budget since these costs are presently included in the budget. No other sources of funds were considered for this activity because this is the fund that benefits from the investigation services. This activity will result in a negligible change to operating costs from the prior fiscal year.

ALTERNATIVES CONSIDERED

The option of conducting all investigation services in-house was considered. The alternative is not recommended because the level of investigative services fluctuates significantly from week to week. Additional staffing and purchase of specialized vehicles and surveillance equipment would need to be considered. Use of the investigative panel firms will allow us to effectively task firms. The firms will provide the necessary manpower in geographical areas and provide appropriate vehicles and equipment for the investigations as needed at a fixed unit rate.

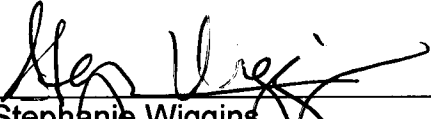
NEXT STEPS

Upon Board approval of this action, we will execute contracts with the investigative firms effective October 1, 2014.

ATTACHMENTS

- A. Procurement Summary
- B. Payment Schedule

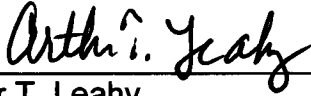
Prepared by: Roy Romero, Special Investigations Manager, (213) 922-3632



Stephanie Wiggins
Executive Director, Procurement



Gregory Kildare
Executive Director, Enterprise Risk and
Safety Management



Arthur T. Leahy
Chief Executive Officer

PROCUREMENT SUMMARY

WORKERS' COMPENSATION INVESTIGATON SERVICES

1.	Contract Number: PS03513275-A through PS03513275-Y	
2.	Recommended Vendors: 1. Absolute Defense Services 2. Access Investigation Services, Inc. 3. Anza Investigations 4. Argus West, Inc. 5. Atlas Claims Investigations 6. Baechler Investigative Services 7. Bonnamy & Assoc., LLC 8. Burton Investigations 9. Contego Investigative Services 10. DigiStream Investigations 11. ESV Investigations 12. Frasco, Inc. 13. Fu-Gen, Inc. 14. G4S Compliance & Investigations 15. ICS Merrill, a division of Examination Management Services, Inc. 16. iUnlimited Investigative Services 17. K2 Investigations, Inc. 18. Luchay & Associates 19. Passanisi Investigations 20. Precise Investigative Services 21. RNJ Investigations, Inc. 22. Silva Investigations, Inc. 23. Specialized Investigations, Inc. 24. Steven Beckman Investigations, Inc. dba as Paul Chance Private Investigations 25. Summit Security Services, Inc. dba Summit of California	
3.	Type of Procurement (check one): <input type="checkbox"/> IFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input checked="" type="checkbox"/> Task Order	
4.	Procurement Dates:	
	A. Issued: March 6, 2014	
	B. Advertised/Publicized: March 9 through March 28, 2014	
	C. Pre-proposal/Pre-Bid Conference: March 17, 2014	
	D. Proposals/Bids Due: April 7, 2014	
	E. Pre-Qualification Completed: June 25, 2014	
	F. Conflict of Interest Form Submitted to Ethics: June 5, 2014	
	G. Protest Period End Date: (15 Calendar Days after Notification of Intent to Award)	
5.	Solicitations Picked up/Downloaded: 74	Bids/Proposals Received: 34

6.	Contract Administrator: Phyllis Walker	Telephone Number: (213) 922-2612
7.	Project Manager: Roy Romero	Telephone Number: (213) 922-3632

A. Procurement Background

This Board Action is for approval to contract with a panel of 25 firms to provide as-needed workers' compensation investigations, identification, and detection of insurance fraud and/or abuse within open Metro Workers' Compensation Claims as outlined in the Statement of Work.

The RFP was issued in accordance with Metro's Acquisition Policy and the contract type is an indefinite delivery, fixed unit price.

A total of 34 proposals were received on April 7, 2014. A pre-proposal meeting was held March 17, 2014 with 37 in attendance and 8 firms joined by teleconference. Five (5) Amendments were issued during the solicitation phase of this RFP.

- Amendment No. 1, issued March 20, 2014, responded to written questions and clarifications.
- Amendment No. 2, issued March 25, 2014, added Article X: Records Retention term and condition to the Contract document and responded to questions.
- Amendment No. 3, issued March 4, 2014, responded to questions and provide clarifications.
- Amendment No. 4, Issued April 1, 2014, clarified prime and subcontract concerns related to Race Conscious-Disadvantaged Business Enterprise (RC-DBE) proposing to meet the goal.
- Amendment No. 5, issued April 4, 2014, clarified proposal format for inclusion of RC-DBE forms.

B. Evaluation of Proposals/Bids

A total of 34 proposers responded to this solicitation. A Proposal Evaluation Team, comprised of staff from Metro's Special Investigation Unit and Risk Management, convened and conducted a comprehensive technical evaluation of the proposals received.

The proposals were evaluated based on the following evaluation criteria:

1. Minimum Requirements of investigative Firm - Pass/Fail
 - Licensed and insured by the State of California to perform investigation services
 - Liability and Worker's Compensation Insurance as required by law.

- A minimum of three (3) years' experience performing investigation services.
- Specialized in the area of Workers' Compensation Fraud and Abuse.
- Have state-of-the art surveillance equipment, covert camera equipment and vehicles required to perform and record non-detected surveillance; provide digital or electronic recordings of evidence.
- Access and capability to complete data mining research and identification of Social Media information.
- Available to conduct investigations at any time during the 24 hour day.

2. Each proposal was evaluated on a pass/fail basis and those firms that successfully met the criteria were evaluated on the weighted criteria below:

- | | |
|------------------------------------|-----|
| • Qualifications of the Firm | 40% |
| • Quality of Investigators | 30% |
| • Personnel/Management Plan | 15% |
| • Understand Work & Implementation | 15% |

Total Evaluation Score 100%

- Established Fixed Unit Rates were included in the RFP – provided as Attachment B, Payment Schedule attached hereto.

The evaluation criteria are appropriate and consistent with criteria developed for other, similar type of Procurements. Several factors were considered when developing these weights, giving the greatest importance to the qualifications of the firm.

Of the 34 proposals received, three were determined to be not within the competitive range and were not considered further. The 31 firms within the competitive range are listed below in alphabetical order:

1. Absolute Defense Services
2. Access Investigation Services, Inc.
3. Anza Investigations
4. Apex Investigation
5. Argus West, Inc.
6. Atlas Claims Investigations
7. Baechler Investigative Services
8. Bonnamy & Assoc., LLC
9. Burton Investigations
10. Contego Investigative Services
11. DigiStream Investigations
12. ESV Investigations
13. Frasco, Inc.
14. Fu-Gen, Inc.
15. GR8 Investigative Services

16. G4S Compliance & Investigations
17. ICS Merrill, a division of Examination Management Services, Inc.
18. iUnlimited Investigative Services
19. K2 Investigations, Inc.
20. Karen Paris Investigations
21. Luchay & Associates
22. North American Security & Investigations, Inc.
23. Page Investigation
24. Passanisi Investigations
25. Precise Investigative Services
26. RNJ Investigations, Inc.
27. Scott Investigation Services
28. Silva Investigations, Inc.
29. Specialized Investigations, Inc.
30. Steven Beckman Investigations, Inc. dba as Paul Chance Private Investigations
31. Summit Security Services, Inc. dba Summit of California

Summary of the evaluation process: The Proposal Evaluation Team (PET) evaluated 31 qualified proposals to determine the competitive range. The PET met and interviewed the firms further clarifying their proposals. Each firm presented a brief overview of their company and responded to questions from the team who concluded the process with a computation of their final scores.

C. Qualifications Summary of Firms Within the Competitive Range:

1. Absolute Defense Services - The firm was founded in 1992 and has four employees. Territories include Southern California and Mexico.
2. Access Investigation Services, Inc. - Access was founded in 1998, has seven employees plus office staff, and provides services in the Southern California Area.
3. Anza Investigations - Founded in 2009, Anza is a small firm with ten employees providing services throughout the State of California.
4. Apex Investigation - Founded in 1997, the firm employs 33 full time investigators throughout California and Arizona.
5. Argus West, Inc. - The west coast operation was spun off in from the Argus Agency in 1997 and became Argus West with 33 employees providing services in California.
6. Atlas Claims Investigations - Atlas was founded in 2010 and has 24 employees throughout the major population centers in the state. Operations are managed out of Sacramento.

7. Baechler Investigative Services - The firm was founded in 1988, employs 20 investigators, and provides services in California.
8. Bonnamy & Associates, LLC – Founded in 1982, Bonnamy employs 74 full-time employees.
9. Burton Investigations – Curtis J. Burton, Sole Proprietor, has 30 years' experience operating as a subcontractor and a prime providing service in Southern California.
10. Contego Investigative Services - In 2011, Contego Services Group, LLC formed Contego Investigative Services. In addition to California, the firm has investigators in 14 other states nationwide and currently has 105 employees.
11. DigiStream Investigations – Founded in 2005, the firm has 24 employees. Will Aaronson, President, is a licensed Private Investigator in nine other states.
12. ESV Investigations – The firm started in 1996 and has four principal employees plus support staff.
13. Frasco, Inc. – The firm was established in 1964 and currently has 125 personnel. In addition to California, they are licensed to perform services in 25 states and the District of Columbia.
14. Fu-Gen, Inc. – The firm has been providing investigative services for over 28 years, has four employees, and one “as-needed” investigator.
15. GR8 Investigative Services – The firm started in 2005 and is a sole proprietorship.
16. G4S Compliance & Investigations - For almost 25 years, the firm has provided services in 120 countries and all 50 states with 517 employee experts and 1,123 investigative resources.
17. ICS Merrill is a division of Examination Management Services, Inc. (EMSI) – In 2005 ICS Merrill was acquired by EMSI (established in 1987) and operates as a division.
18. iUnlimited Investigative Services – Founded in 2004, the firm has 92 employees and provides services in five other states besides California.
19. K2 Investigations, Inc. – Established in 1995, the firm can provide services in nine other states besides California and employs 20 investigators across eight states.
20. Karen Paris Investigations – Founded in 2001, there are five investigators providing services. The firm has access to an investigator in Arizona.

21. Luchay & Associates – The firm was formed as a sole proprietorship 25 years ago and has a staff of nine employees.
22. North American Security & Investigations, Inc. – Providing investigation services since 2006, the firm is licensed to provide services in five states besides California.
23. Page Investigation – Founded in 1991, Mr. Page and his subcontractor will provide services.
24. Passanisi Investigations – The firm began in 1988 and currently has 36 investigators and two support staff.
25. Precise Investigative Services – The firm is a privately held corporation and was founded in 2009. It has five investigators available for services.
26. RNJ Investigations, Inc. – The firm began in 1987 and has staffing of over 60 full time employees in Southern California. They are licensed in two other states.
27. Scott Investigation Services – Established in 1996, Scott has a staff of five investigators.
28. Silva Investigations, Inc. – Founded in 1996, the firm has two investigators.
29. Specialized Investigations, Inc. – In business since 1981, Specialized currently has 50 full-time investigators, seven administrative staff, and three management staff employees. The firm is licensed to provide services in three other states.
30. Steven Beckman Investigations, Inc. dba Paul Chance Private Investigations – Founded in 1980, Paul Chance has eight investigators providing services in California and an administrative assistant.
31. Summit Security Services, Inc. dba Summit of California – The firm was established in 1976 and has 3,800 professionals. They are licensed to provide services in California and four other states and have the capability to extend services to all 50 states.

The following table represents the final evaluation scores of each firm in the competitive range (in order of evaluation ranking) In accordance with the Request for Proposals, Metro selected the top twenty-five firms for award

Proposers		Criteria Qualification of Firm	Criteria Quality of Investigators	Criteria Personnel Mg't Plan	Criteria Work Approach	Total Eval Score
Rank		40%	30%	15%	15%	100%
1	Burton investigations	35.99	28.25	12.13	9.45	85.82
2	Bonnamy & Assoc., LLC	35.10	26	11.38	9.10	81.58
3	Luchay & Assoc.	35.55	25.5	10.97	8.63	79.13
4	Contego investigative Svcs.	33.33	25	10.85	8.52	77.81
5	Digistream Investigations	34.21	24	10.82	8.17	77.00
6	Access Investig's Svcs, Inc.	29.77	26.5	10.73	8.17	74.94
7	Anza Investigations	31.55	25	10.27	8.17	74.31
8	Fu-Gen, Inc.	32.88	22.25	10.18	7.93	74.12
9	ESV Investigations	32.88	22.75	10.09	7.93	73.89
10	Summit Security Services, Inc. dba Summitt of California	32.44	23.5	9.92	7.93	73.82
11	iUnlimited Investigative Svcs.	31.55	21.25	9.92	7.82	71.70
12	K2 Investigations, Inc.	30.66	23.25	9.83	7.82	71.64
13	G4S Compliance & Investigatig's	30.66	22.75	9.63	7.70	70.15
14	Examination Managmt Services, Inc. dba ICS Merrill	30.21	21.75	9.60	7.35	68.82
15	Atlas Claims Investigation	31.99	19.5	9.54	7.35	68.44
16	Silva Investigations Inc.	28.44	22.5	9.51	7.23	67.47
17	Specialized Investig's, Inc.	28.44	21	9.51	7.23	66.88
18	Frasco, Inc.	27.99	21	9.42	7.23	65.65
19	Absolute Defense Svcs.	27.10	20.75	8.63	7.00	62.03
20	Baechler Investigative Svcs	25.33	20.5	8.31	6.30	61.69
21	Argus West , Inc.	26.66	18	8.11	6.30	58.66
22	Passanisi Investigations	24.44	18.75	7.70	6.18	57.68
23	Precise Investigative Svcs	23.99	18.75	7.67	6.07	56.71
24	RNJ Investigations, Inc.	22.66	18.25	7.64	5.95	54.50
25	Steven Beckman Investig's, Inc. dba Paul Chance linvestig's	20.44	18.5	7.55	5.60	51.25
26	Apex Investigation	16.44	16	5.69	3.97	40.81
27	Page Investigation	13.33	17.75	5.02	3.27	38.17
28	North American Security & Investigations, Inc.	12.00	10.00	4.40	3.03	35.03
29	Karen Paris Investigations	13.33	13.75	4.05	2.68	34.75
30	Scott Investigation Svcs	12.00	12.75	2.51	1.87	33.73
31	GR8 Investigative Services	9.33	7.5	2.30	1.52	20.65

C. Cost/Price Analysis

Pre-established unit prices are provided in the RFP and subsequent Contract documents.

D. Small Business Participation

The Diversity and Economic Opportunity Department (DEOD) established a 10% Race Conscious Disadvantaged Business Enterprise (RC DBE) goal for the insurance investigative panel. Twenty-four primes on the panel made a 10% RC DBE commitment and one prime made a 100% RC DBE commitment.

SMALL BUSINESS GOAL	DBE 10%	SMALL BUSINESS COMMITMENT	DBE 10%
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	PRIME (in Bold)	DBE	ETHNICITY	DBE COMMITMENT
1	Burton Investigations	Yes	African Amer	10%
	Sub: Page Investigation	Yes	African Amer	
	Sub: Optimun Investigations Solutions	No		
	Sub: Vallado Investigations	No		
2	Bonnamy & Assoc., LLC	No		10%
	Sub: Excaliber Investigations	Yes	Hispanic	
3	Luchay & Assoc.	No		10%
	Sub: Karen Paris Investigations	Yes	Non-Minority	
	Sub: Silva Investigations	No		
4	Contego Investigative Svcs.	No		10%
	Sub: Excaliber Investigations	Yes	Hispanic	
	Sub: Allied Protection Services	Yes	African Amer	
	Sub: Fu-Gen, Inc.	Yes	African Amer	
5	Digistream Investigations	No		10%
	Sub: Excaliber Investigations	Yes	Hispanic	
6	Access Investigations Services, Inc.	No		10%
	Sub: Anza Investigations	Yes	Non-Minority	
7	Anza Investigations	Yes	Non-Minority	10%
	Sub: Sankara Investigations	Yes	African Amer	
8	Fu-Gen, Inc.	Yes	African Amer	100%
9	ESV Investigations	No		10%
	Sub: Excaliber Investigations	Yes	Hispanic	
10	Summit Security Services, Inc. dba Summit of California	No		10%
11	iUnlimited Investigative Services	No		10%
	Sub: Page Investigation	Yes	African Amer	
	Sub: Real Time Interpreting	Yes	Hispanic	

	PRIME (in Bold)	DBE	ETHNICITY	DBE COMMITMENT
12	K2 Investigations, Inc.	No		10%
13	G4S Compliance & Investigations	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Scotland Yard Investigations	Yes	African Amer	
	Sub: Ideal Investigation, Inc.	No		
	Sub: Eastern Eagle Investigation Services	No		
14	Examination Management Services, Inc. dba ICS Merrill	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Sankara Investigations	Yes	African Amer	
	Sub: Excaliber Investigations	Yes	Hispanic	
	Sub: Allied Protection Services	Yes	African Amer	
	Sub: Scotland Yard Investigations	Yes	African Amer	
	Sub: Anza Investigations	Yes	Non-Minority	
	Sub: S. Melgar Investigations, Inc.	Yes	Non-Minority	
	Sub: Diversified Risk Management, Inc.	Yes	Non-Minority	
	Sub: PBI	Yes	Non-Minority	
15	Atlas Claims Investigation	No		10%
	Sub: Karen Paris Investigations	Yes	Non-Minority	
	Sub: Gail Charles Consulting Services	Yes	African Amer	
16	Silva Investigations Inc.	No		10%
	Sub: Amatrix Investigations	No		
17	Specialized Investigations, Inc.	No		10%
18	Frasco, Inc.	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
19	Absolute Defense Services	No		10%
	Sub: Karen Paris Investigations	Yes	Non-Minority	
20	Baechler Investigative Services	No		10%
21	Argus West , Inc.	No		10%
	Sub: Anza Investigations	Yes	Non-Minority	
22	Passanisi Investigations	No		10%
	Sub: Fu-Gen, Inc.	Yes	African Amer	
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
23	Precise Investigative Services	No		10%
24	RNJ Investigations, Inc.	No		10%
	Sub: Burton Investigations	Yes	African Amer	
25	Steven Beckman Investigations, Inc. dba Paul Chance Investigations	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Rivera Investigative Services	No		
	Sub: Nexcore Investigations	No		

	PRIME (in Bold)	DBE	ETHNICITY	DBE COMMITMENT
13	G4S Compliance & Investigations	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Scotland Yard Investigations	Yes	African Amer	
	Sub: Ideal Investigation, Inc.	No		
	Sub: Eastern Eagle Investigation Services	No		
14	Examination Management Services, Inc. dba ICS Merrill	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Sankara Investigations	Yes	African Amer	
	Sub: Excaliber Investigations	Yes	Hispanic	
	Sub: Allied Protection Services	Yes	African Amer	
	Sub: Scotland Yard Investigations	Yes	African Amer	
	Sub: Anza Investigations	Yes	Non-Minority	
	Sub: S. Melgar Investigations, Inc.	Yes	Non-Minority	
	Sub: Diversified Risk Management, Inc.	Yes	Non-Minority	
	Sub: PBI	Yes	Non-Minority	
15	Atlas Claims Investigation	No		10%
	Sub: Karen Paris Investigations	Yes	Non-Minority	
	Sub: Gail Charles Consulting Services	Yes	African Amer	
16	Silva Investigations Inc.	No		10%
	Sub: Amatrix Investigations	No		
17	Specialized Investigations, Inc.	No		10%
18	Frasco, Inc.	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
19	Absolute Defense Services	No		10%
	Sub: Karen Paris Investigations	Yes	Non-Minority	
20	Baechler Investigative Services	No		10%
21	Argus West , Inc.	No		10%
	Sub: Anza Investigations	Yes	Non-Minority	
22	Passanisi Investigations	No		10%
	Sub: Fu-Gen, Inc.	Yes	African Amer	
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
23	Precise Investigative Services	No		10%
24	RNJ Investigations, Inc.	No		10%
	Sub: Burton Investigations	Yes	African Amer	
25	Steven Beckman Investigations, Inc. dba Paul Chance Investigations	No		10%
	Sub: A. D. Young Investigative Agency	Yes	African Amer	
	Sub: Rivera Investigative Services	No		
	Sub: Nexcore Investigations	No		

E. All Subcontractors Included with Recommended Contractors' Proposal

	Subcontractor	Services Provided
1.	Page Investigation	Insurance Investigation Services
2.	Optimum Investigations Solutions	Insurance Investigation Services
3.	Vallado Investigations	Insurance Investigation Services
4.	Excaliber Investigations	Insurance Investigation Services
5.	Karen Paris Investigations	Insurance Investigation Services
6.	Silva Investigations	Insurance Investigation Services
7.	Allied Protection Services	Insurance Investigation Services
8.	Fu-Gen, Inc.	Insurance Investigation Services
9.	Anza Investigations	Insurance Investigation Services
10	Sankara Investigations	Insurance Investigation Services
11	Real Time Interpreting	Insurance Investigation Services
12	A.D. Young Investigative Agency	Insurance Investigation Services
13.	Scotland Yard Investigations	Insurance Investigation Services
14.	Ideal Investigation, Inc.	Insurance Investigation Services
15.	Eastern Eagle Investigation Services	Insurance Investigation Services
16.	S. Melgar Investigations, Inc.	Insurance Investigation Services
17.	Diversified Risk Management, Inc.	Insurance Investigation Services
18.	PBI	Insurance Investigation Services
19.	Karen Paris Investigations	Insurance Investigation Services
20.	Gail Charles Consulting Services	Insurance Investigation Services
21.	Amatrix Investigations	Insurance Investigation Services
22.	Burton Investigations	Insurance Investigation Services
23.	Rivera Investigative Services	Insurance Investigation Services
24.	Nexcore Investigations	Insurance Investigation Services

ATTACHMENT B

**PAYMENT SCHEDULE
FIXED UNIT RATES AND ALLOWABLE EXPENSES**

WORKERS' COMPENSATION INVESTIGATION SERVICES - RFP NO. PS05313275

Contractor shall be paid the fixed unit rates identified below for services performed as identified on the individual Task Order(s). Invoices shall include the Contract No., Task Order, and be itemized as detailed in Article IV, Invoices, of the Contract.

SERVICES	RATES
AOE/COE Investigation	\$90.00 per hour 1. 1-3 Witness interview \$585.0 unit rate 2. 4 th Witness interview \$765.00 unit rate 3. 5 th Witness interview \$945.00 unit rate 4. Each add interviewee \$207.90 unit rate
Activity Check	\$369.00 unit rate
Surveillance Investigator	\$92.25 per hour
Special Investigative Services Investigator	\$80.00 per hour
Investigator time for court/hearings, mandatory meetings, etc.	\$80.00 per hour
Transcription fee Support personnel	\$9.00 per page
Additional DVD Evidence copies	\$ 13.00 ea (Provide two copies of DVD)

SERVICES	RATES
First 2 copies at no charge, per contract. Fee for additional copies.	evidence with investigation report at no charge)
Pursuit Mileage/Commute Mileage	Not Applicable – included in labor rates, as applicable.
Out of pocket expenses, as applicable: unanticipated incidental expenses, overnight lodging and meals (allowable GSA rate for area),	Receipts required for all reimbursed costs
Service of Subpoena (Out of County)	\$73.10 per hour
Service of Subpoena (In County)	\$73.10 per hour
Expedited Shipping or Courier Service; Metro will pay actual cost when requesting documents to be expedited	Receipt required for reimbursed costs
<p>Staff time will not be paid for completion of the comprehensive report detailing the findings for activities checks and/or surveillance. A report record of the Investigation activities is required for all standard assignments and is considered to be included in the Unit Rate for the investigation.</p>	
<p>At Metro’s discretion, an increase (not-to-exceed 5%) or decrease to Metro’s pre-determined labor rates, based on the Consumer Price Index for Los Angeles - Riverside – Orange County areas may be applied at the beginning of each option year as defined in the Payment Schedule. These labor rates will be the prevailing rates for that Contract year.</p>	