

**Transition of TAP Service Center
Due to Binding Arbitration**

June 19, 2014

Executive Management & Audit Committee
Robin O'Hara
Director TAP Technology Systems

Recommendation:

Authorize the CEO to approve a modification to the existing Xerox contract to provide TAP Transition Services in an amount not to exceed \$2.35 Million consistent with the recent binding arbitration determination.

Requesting Cost-Neutral Extension



- Support from Xerox needed to support final transition of services in-house to Metro due to binding arbitration agreement
- Highly-reduced scope
- 6-month extension of contract supports final cutover of services
- Cost-neutral to FY15 Budget
- Not-to-exceed 2.35 Million

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