

Title VI Service Council Update



Metro

FTA Compliance Review

- 2011 Civil Rights compliance found 5 deficiencies
- All 5 deficiencies have been resolved

Service Equity Analysis

- Received letter from FTA on June 27, 2013
- Compliance Review is closed
- Metro has “satisfactorily addressed all of the deficiencies identified....”

Title VI Program Update

- Original date of submission was April 2015
- Letter from FTA dated March 15, 2013 changed submission date to October 1, 2013.
- On March 25, 2013 all relevant departments were notified of the change

Title VI Program Update

- 1) Notice to beneficiaries - completed
- 2) Complaint procedures/ Complaint Form - completed
- 3) Record and report transit – related complaints, investigations, or lawsuits - completed

Title VI Program Update

- 4) **Public participation plan – in process**
- 5) **Language Assistance Plan – completed**
- 6) **Minority representation on Planning and advisory committees – in process**

Title VI Program Update

- 7) Providing assistance to/monitoring subrecipients – in process
- 8) Determination of Site or Location of Facilities
- 9) Service standards and System-wide service policies - completed

Title VI Program Update

- 10) **Collect and Report Demographic Data – in process**
- 11) **Requirement to Monitor Transit Service – in process**
- 12) **Requirement to Evaluate Service and Fare Changes - completed**

Public Participation Plan

- **PPP - Document that describes efforts to engage low-income and minority communities:**
 - proactive strategies procedures and
 - desired outcome of Metro's activities
- **Metro has wide latitude to determine:**
 - When, how, and how often specific activities take place
 - Which specific measures are most appropriate

Public Participation Plan

- FTA audit found Metro “not deficient” in this area.
- In process of completing plan

Public Participation Plan

Input?

Questions?