

# Access Services

## Budget - FY 2013-2014

Systems Safety and Operations Committee

May 2013

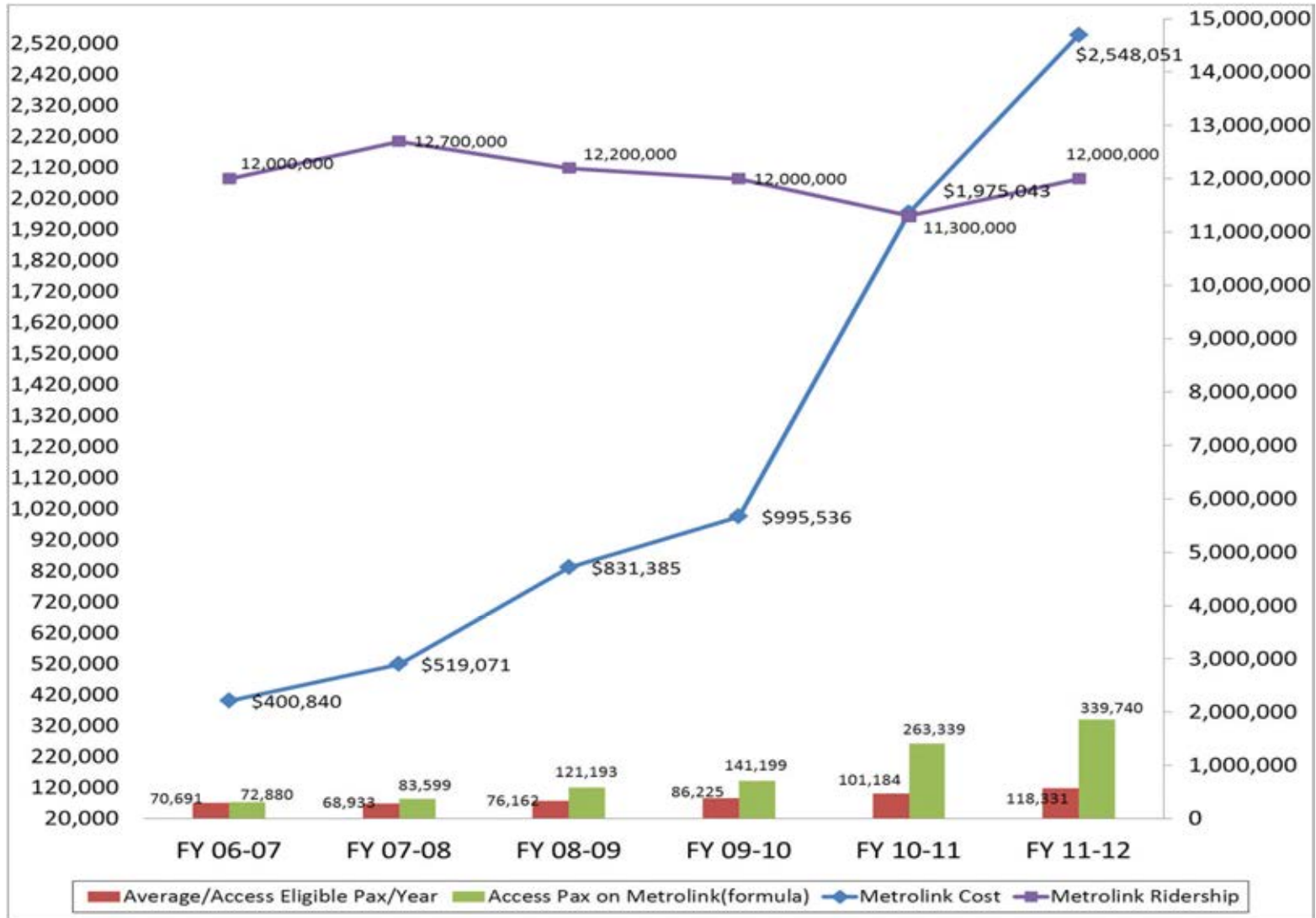


**Metro**

# Access Services Facts

- Access is providing mandated next day curb- to- curb service on behalf of LACMTA and 42 other member agencies.
- Access is also providing Free Fare and Travel Training Programs which are above and beyond the minimum requirements of the Americans with Disabilities Act.
- Although these programs are considered premium services they are mitigating paratransit costs by encouraging customers to utilize fixed route services for certain trips.

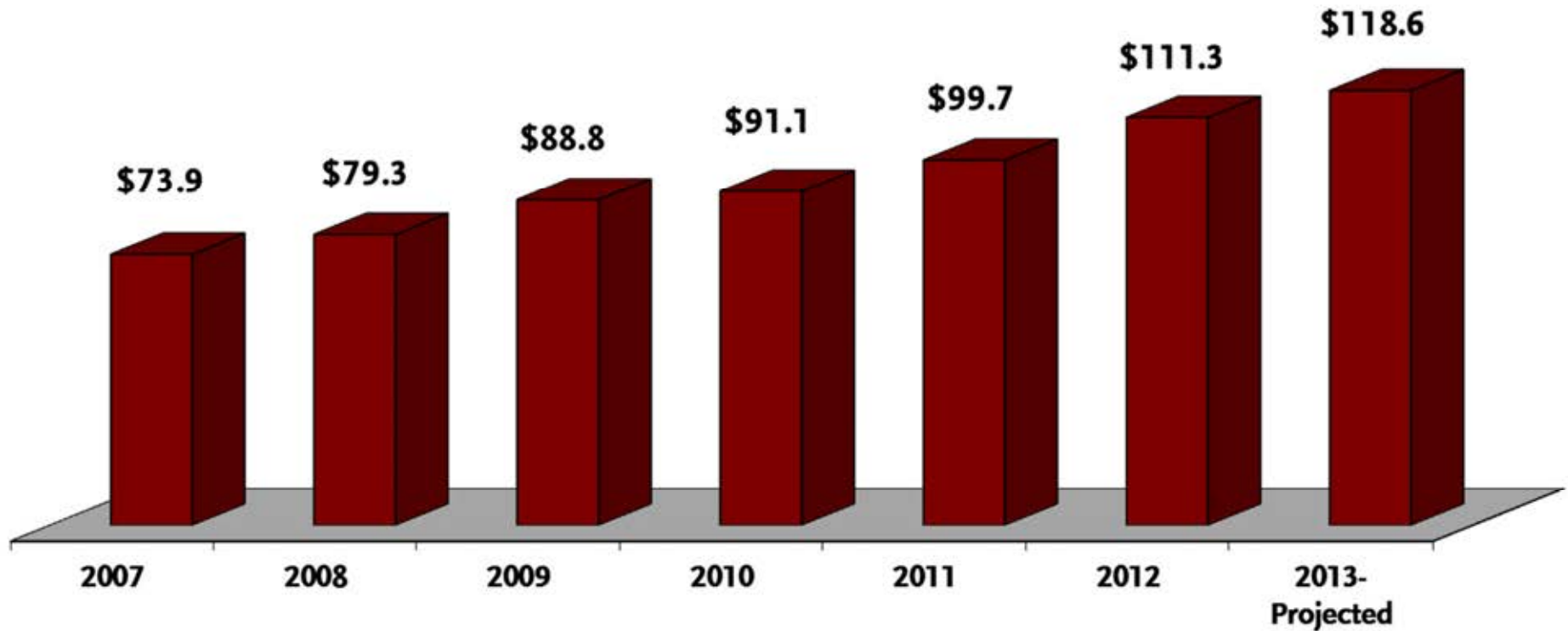
# Metrolink Free Fare Program Ridership



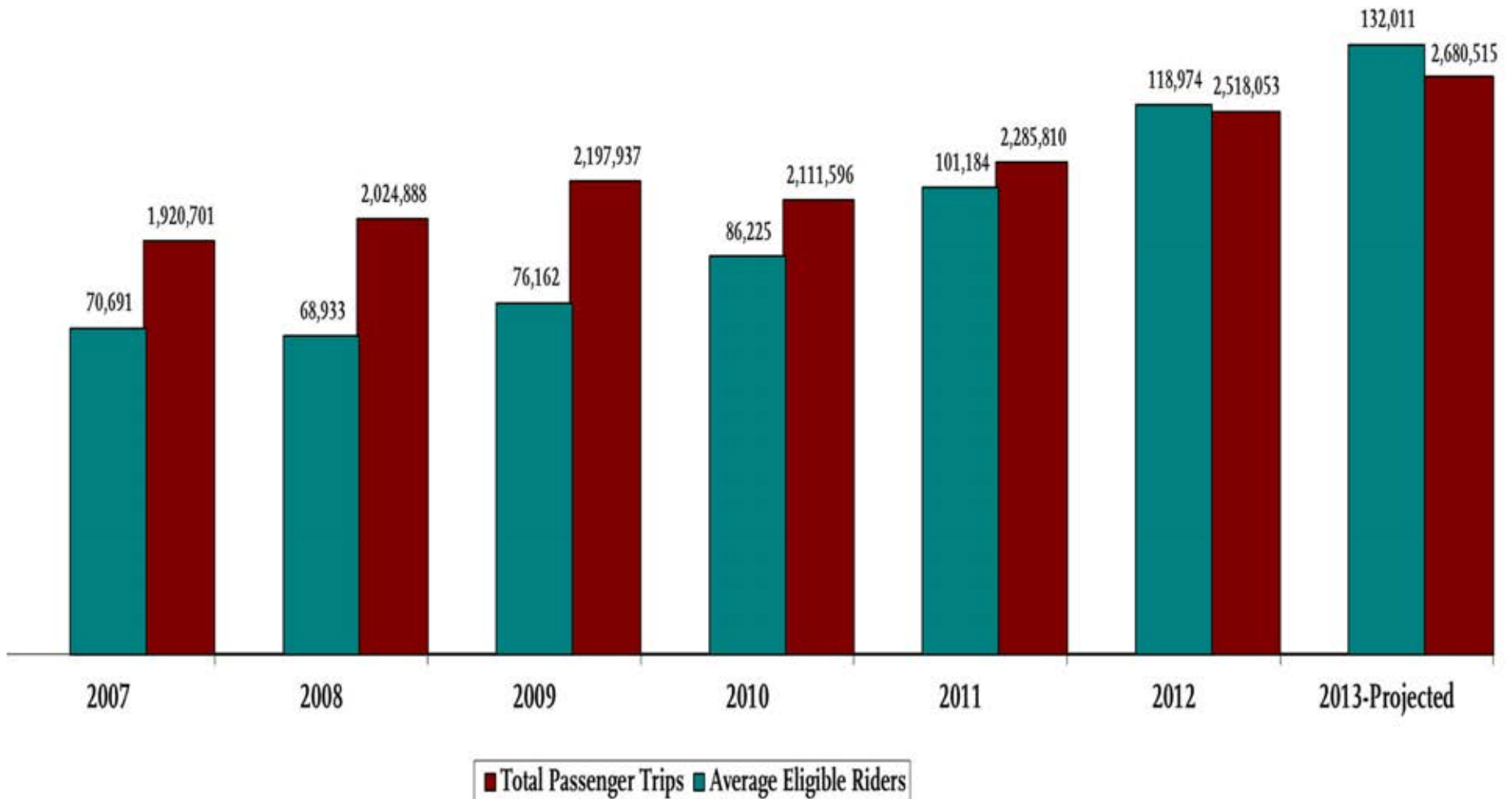
**Metro**

# Actual Annual Operating Cost FY 2007 – 2013

(in million \$) Average Annual Increase of 7.0%



# Actual Total Passenger Trip Vs. Eligible Riders FY 2007 through FY 2013 (in millions)



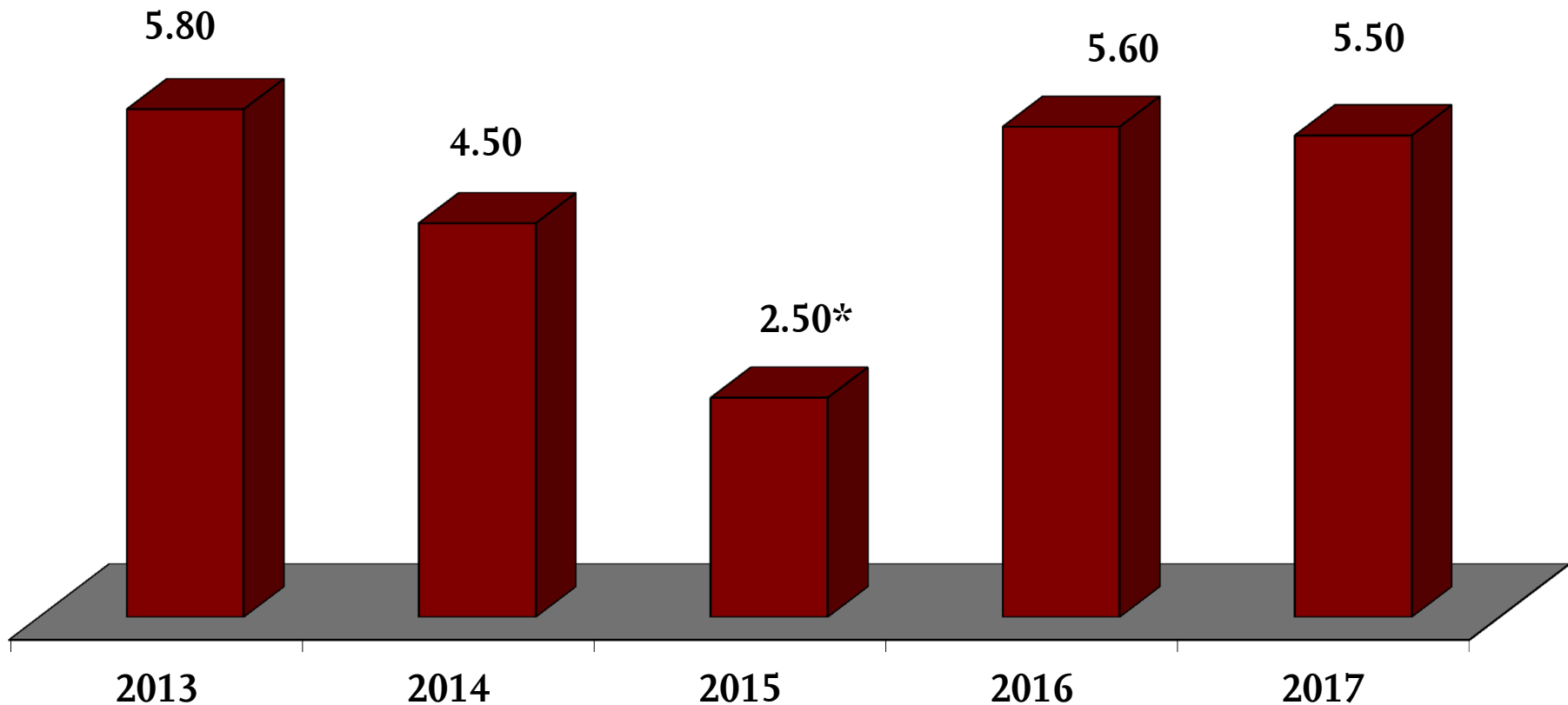
# Compared to Other Agencies – Fiscal Year 2012

<b>Agency</b>	<b>Los Angeles Access Services</b>	<b>Chicago Pace</b>	<b>Boston The Ride</b>	<b>OCTA Access Service</b>	<b>NYCT Access-A- Ride</b>
<b>Cost Per Trip</b>	\$35.82	\$40.11	\$46.18	\$50.11	\$66.13
<b>Average Eligible Passenger</b>	118,974	33,046	31,247	32,771	168,241
<b>Totals Trips</b>	2,518,053	3,545,158	2,609,447	1,170,848	9,343,283



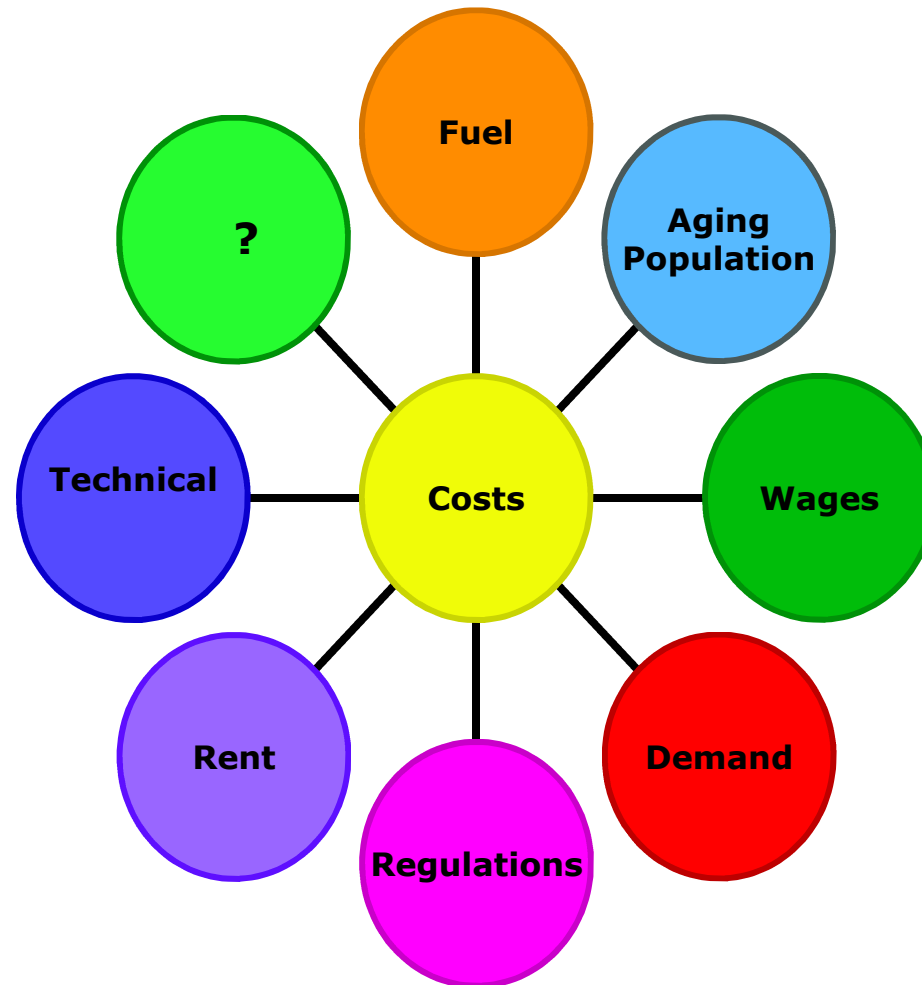
# Paratransit Demand Projections FY 2013-2017

Annual Average increase of 4.8%



**\*Dip in the demand projections in 2015 is due to the fare increase which will be enacted in FY 2014**

# Future Cost Drivers





# FY 14 - Cost Mitigation Efforts

- **Oppose attempts to expand unfunded ADA mandates such as Reasonable Accommodation**
- **Purchase of Alternative Fuel Vehicles**
- **Review of Free Fare MOUs (Access Riders can use Metrolink, local bus & rail service free)**
- **Medicaid Coordination**
- **Coordination of Excess Capacity with Access Member Agencies' Dial-A-Rides**
- **Seek Alternative Funding Sources – Veterans Administration Funding**
- **Mobility Management**
- **Access TAP ID Card**
- **Los Angeles County Volunteer Driver Coalition**