

System Safety and Operations Committee, April 18, 2013

Making our TAP Card/Fare Gates integration with other transit systems.

The CAC has noted how efficient and successful the introduction and implementation of the Metrolink TAP card has evolved. However, these TAP cards only operate the station fare gates and do not work with connecting transit service. The CAC strongly recommends the furtherance of Metrolink TAP technology to include the connecting transit service; thus to provide a “seamless” transfer to connecting transit service for Metrolink patrons and to provide for relevant “data capture” (trip data collection); so important for determining patron origin/destination and for purposes of tailoring connecting transit service to patron needs.

The CAC commends the TAP/Systems team including Dave Sutton, Robin O’Hara et al for the smoothness in which the appropriate and “easy-to-understand” “how-to-use-TAP” information is now being conveyed to our (MTA) patrons.

Metro Rail operations The CAC wishes to commend Mr. Bruce Shelburne, Executive Director of Rail Operations for his professionalism and continued, consistent smooth management of the many seemingly endless challenges that are a constant part of the Metro Rail system.

Future opportunities with LATTC. The CAC requests a follow-up report with respect to the MTA agreement with Los Angeles Trade Technical College (LATTC) for training of personnel in the areas of transit operations and maintenance. Also, does MTA make available to L. A. Trade Tech College [retired] vehicles and /or other equipment to aid in the training process?

