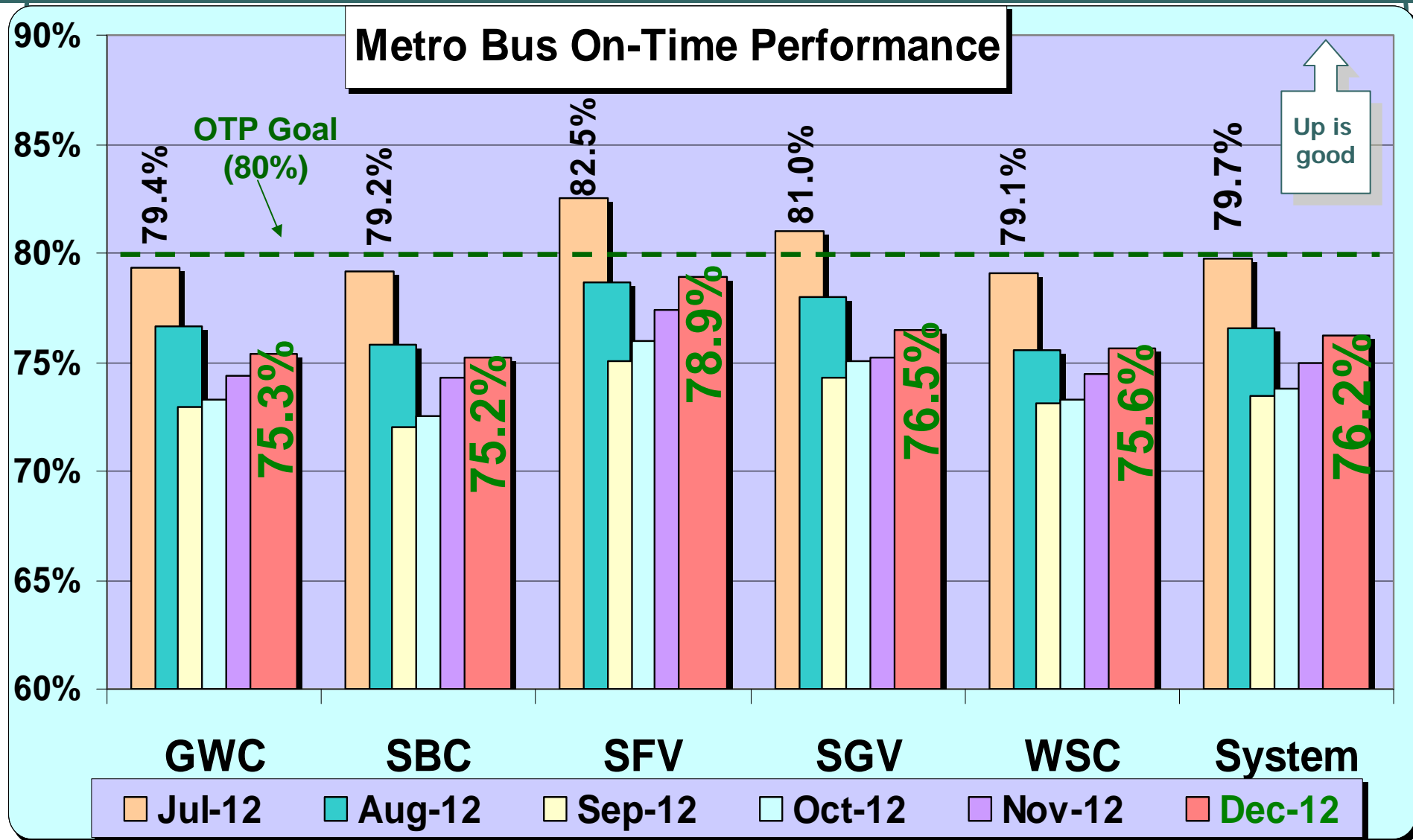


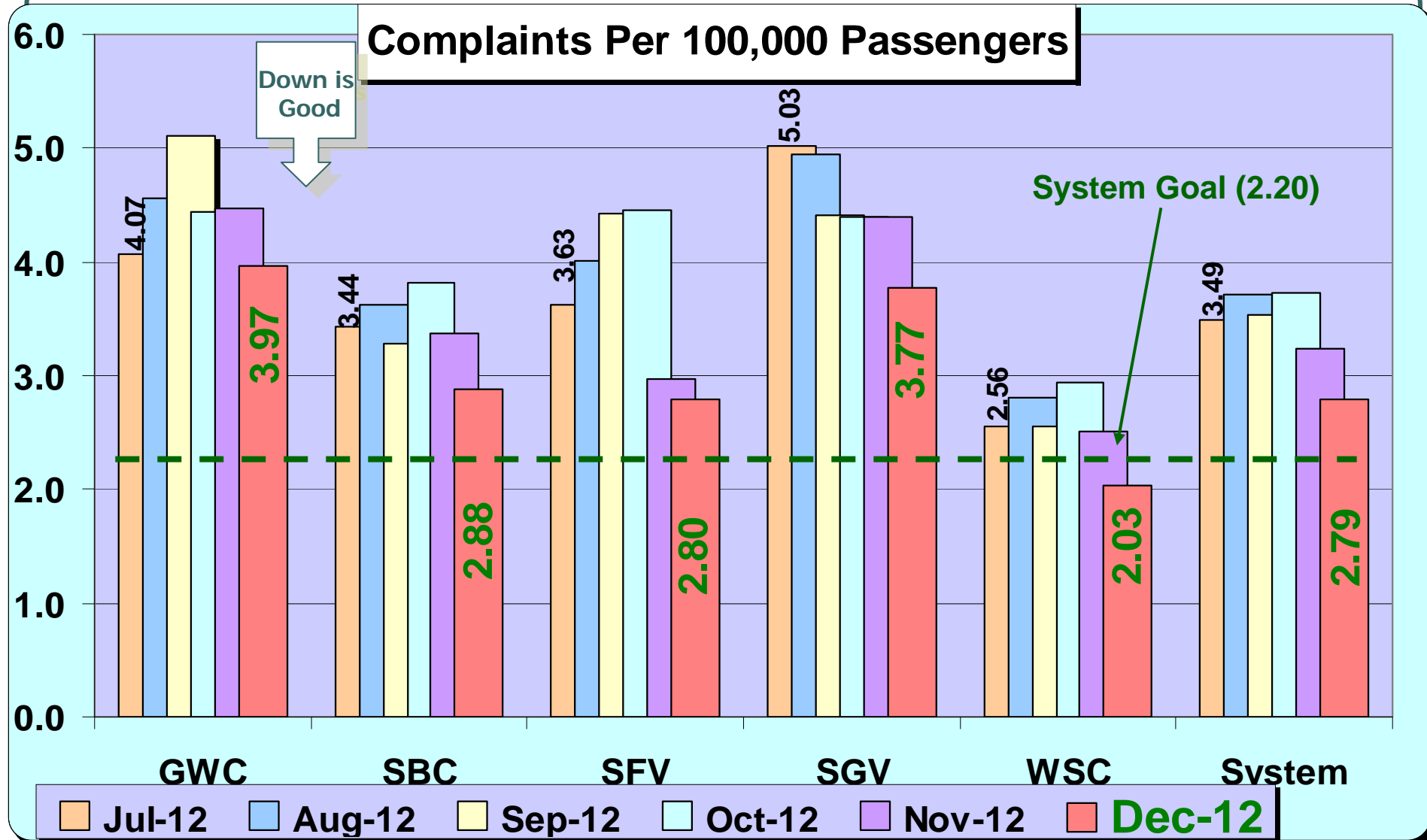
*Metro South Bay Cities  
Service Council  
February 8, 2013 Meeting*

Performance Report on  
*December 2012 Service*

# SBC Service Council February 2013 Meeting

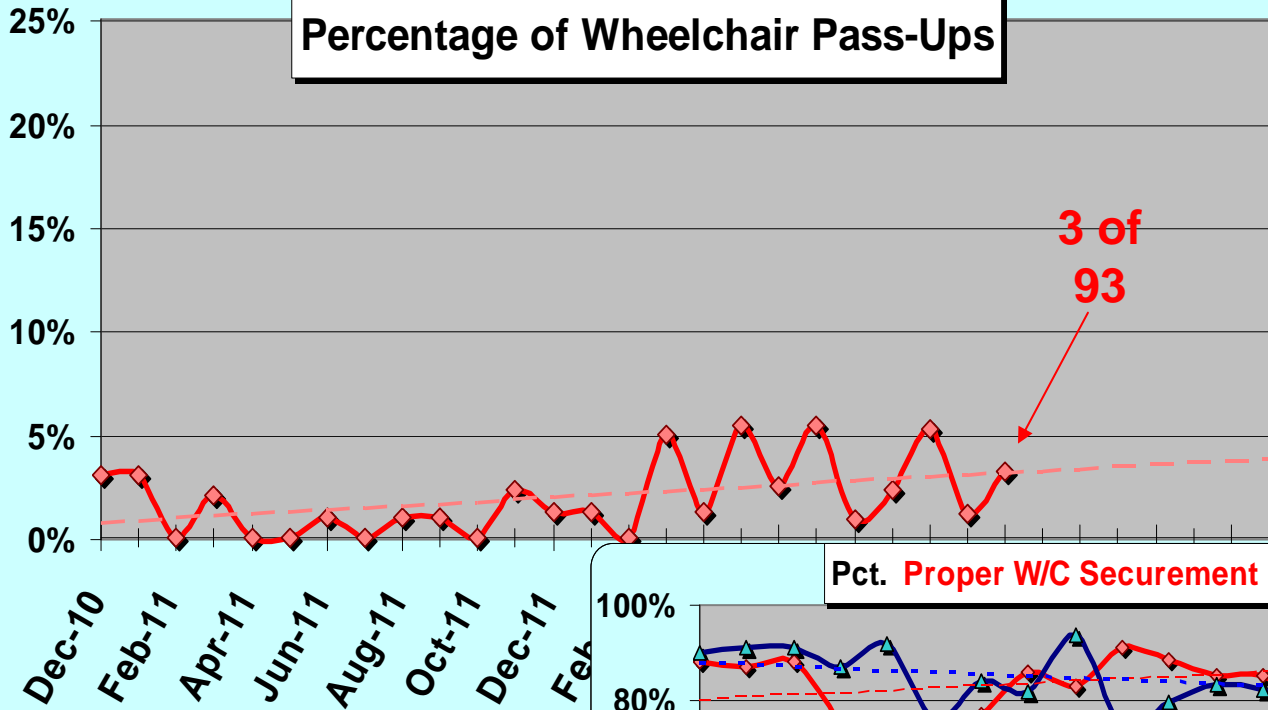


# SBC Service Council February 2013 Meeting

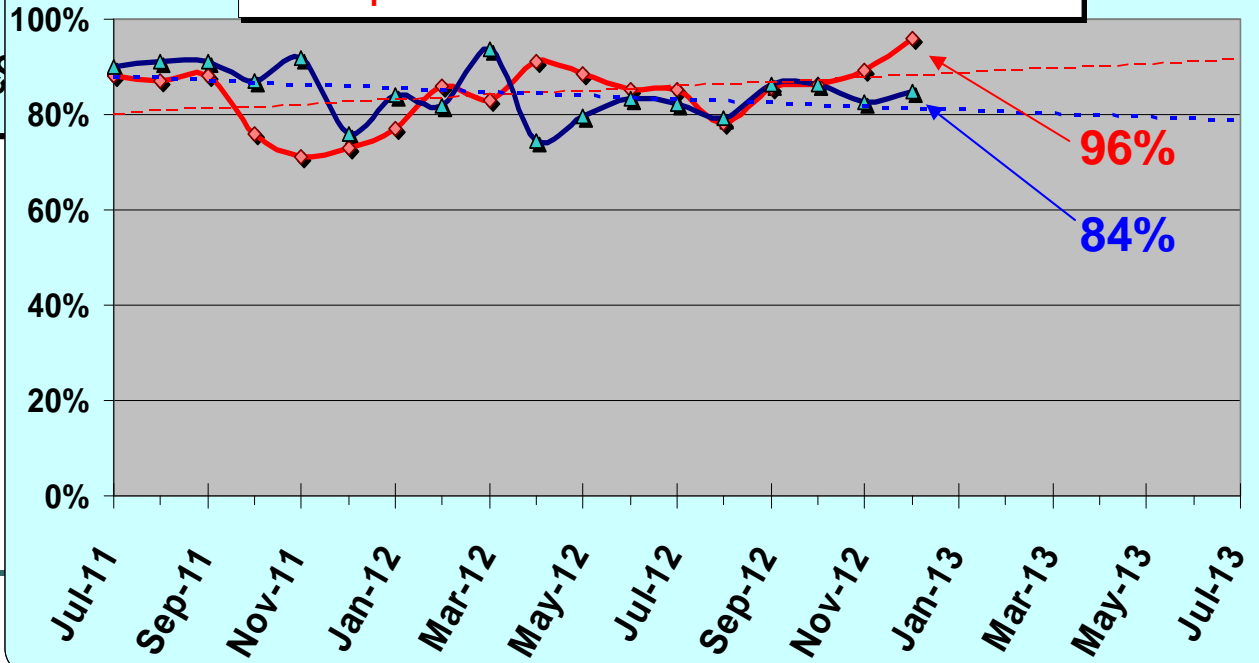


# SBC Service Council February 2013 Meeting

**Percentage of Wheelchair Pass-Ups**

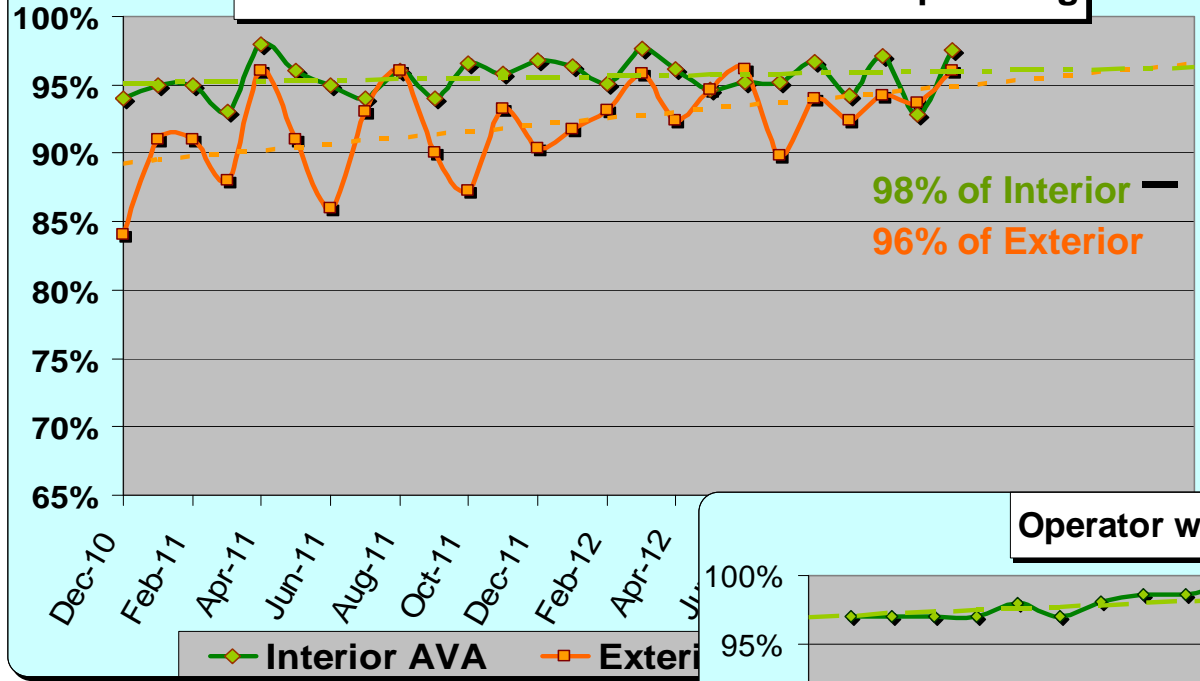


**Pct. Proper W/C Securement and Procedures Followed**

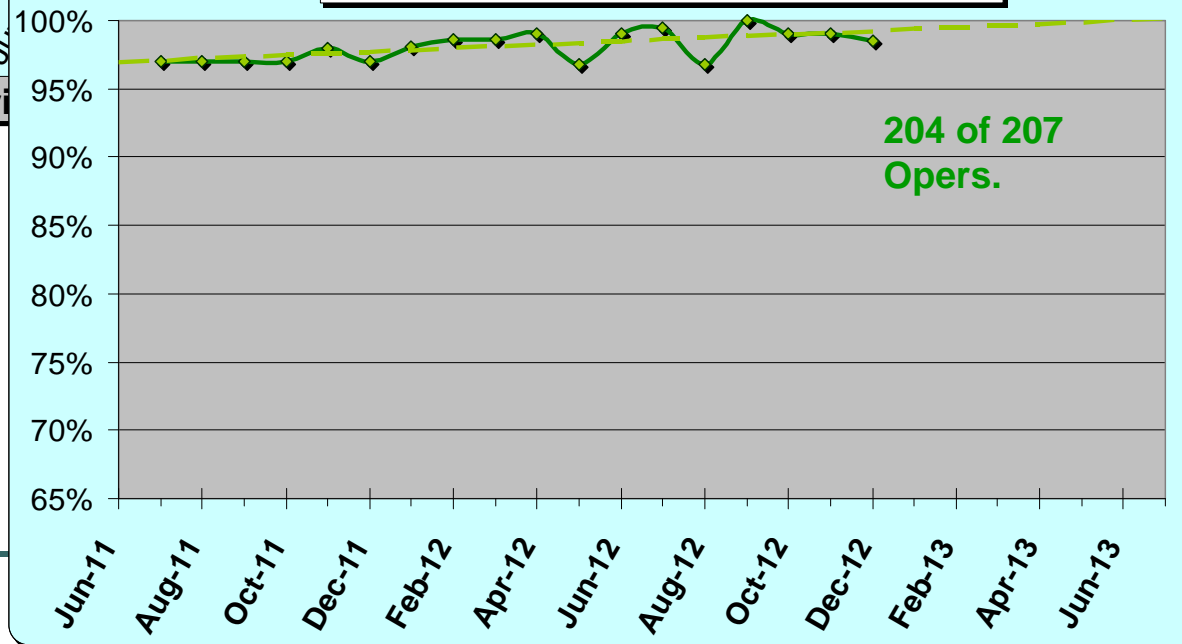


# SBC Service Council February 2013 Meeting

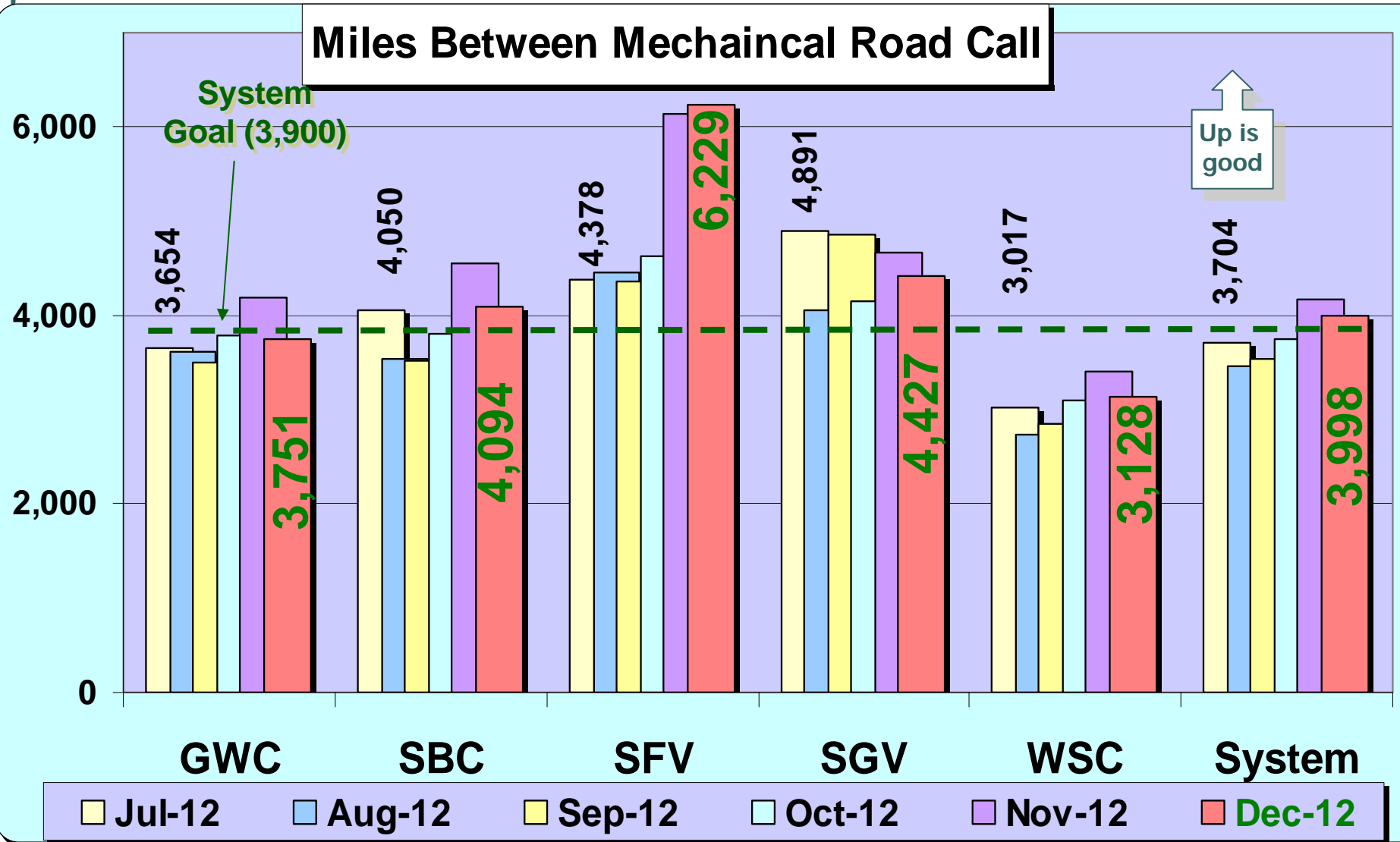
**Automated Voice Enunciator Bus Stop Calling**



**Operator was Courteous and Respectful**

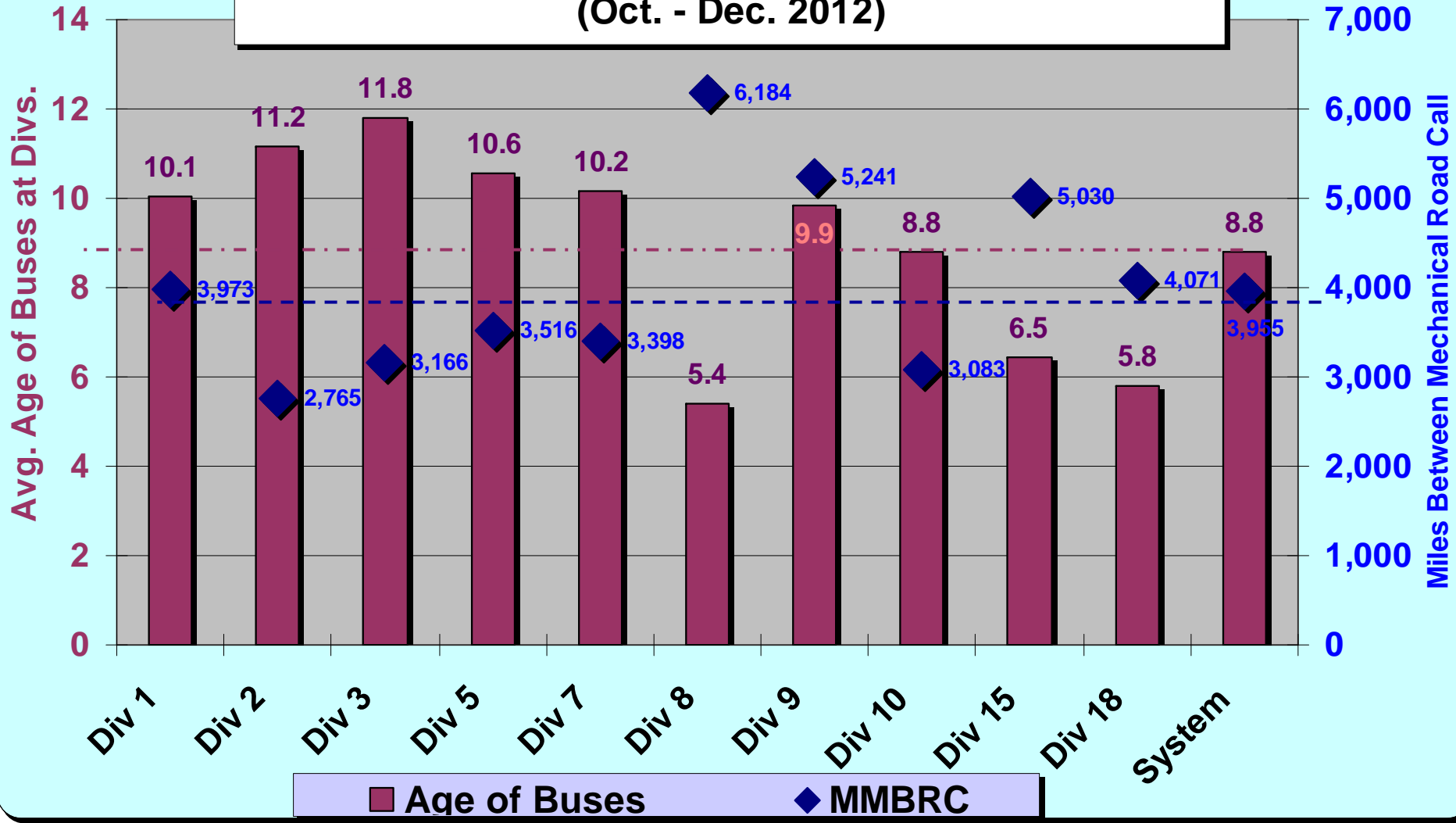


# SBC Service Council February 2013 Meeting

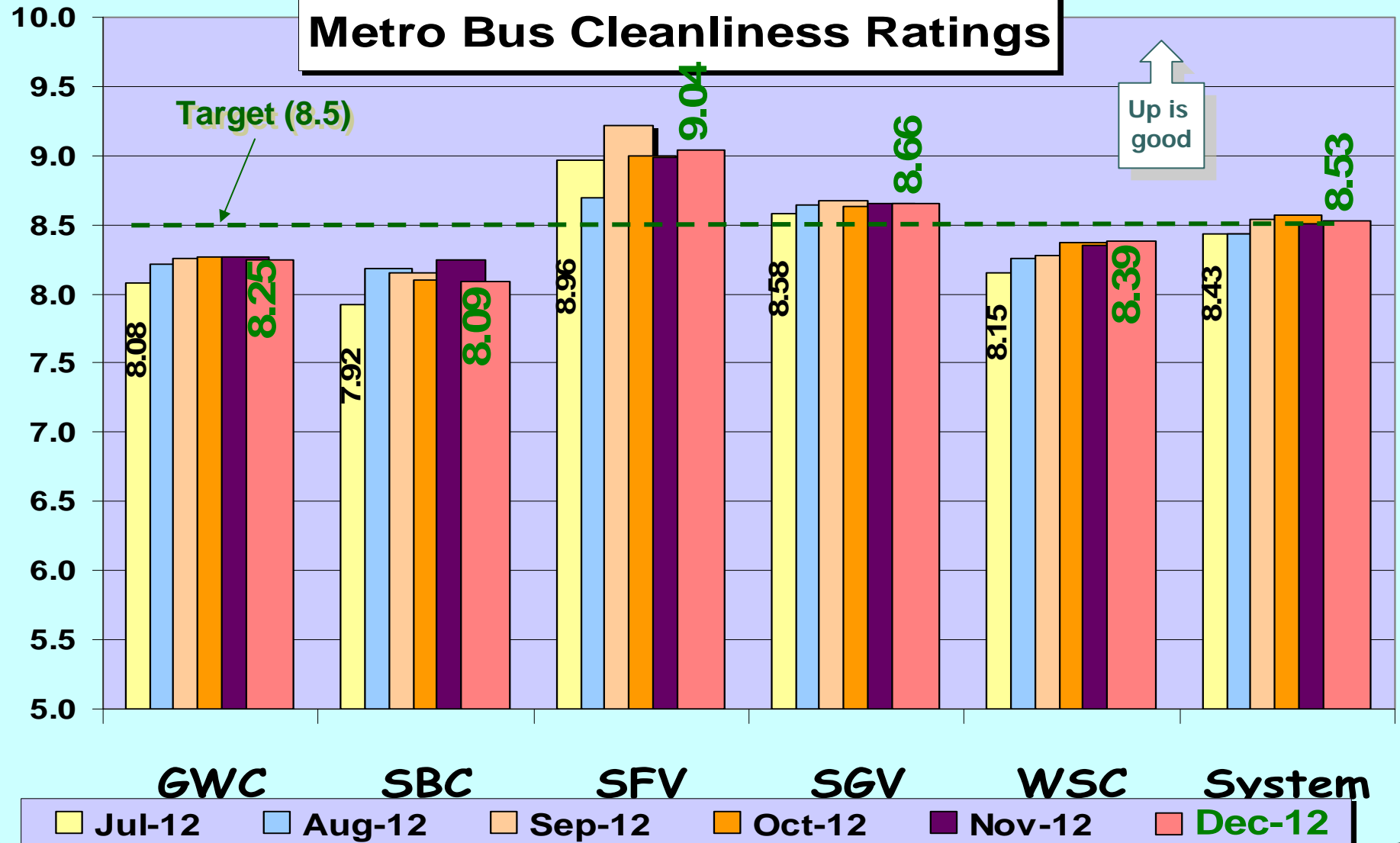


# SBC Service Council February 2013 Meeting

**Age of Buses at Divs. - Miles per Mechanical Road Call  
(Oct. - Dec. 2012)**

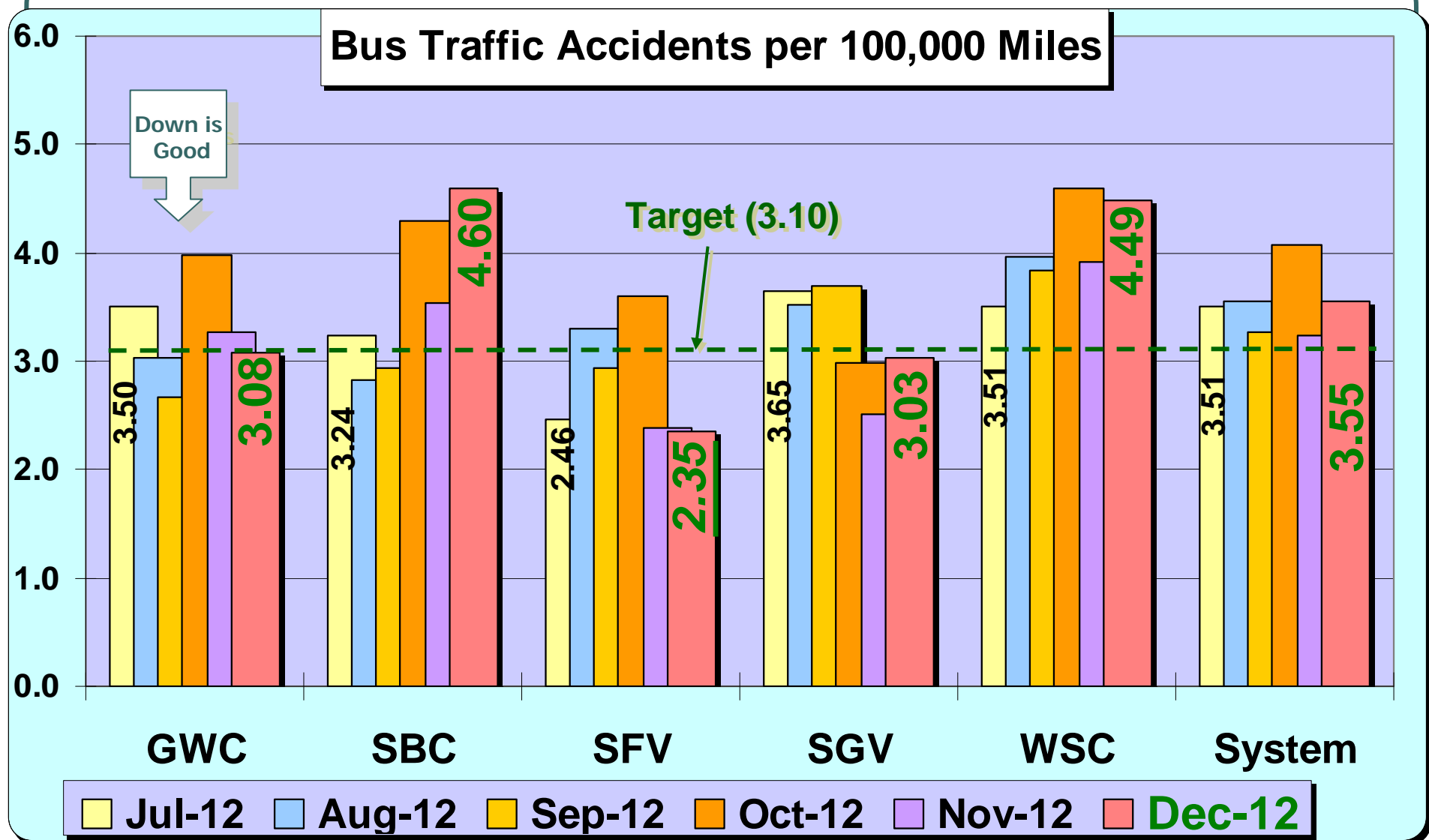


# SBC Service Council February 2013 Meeting



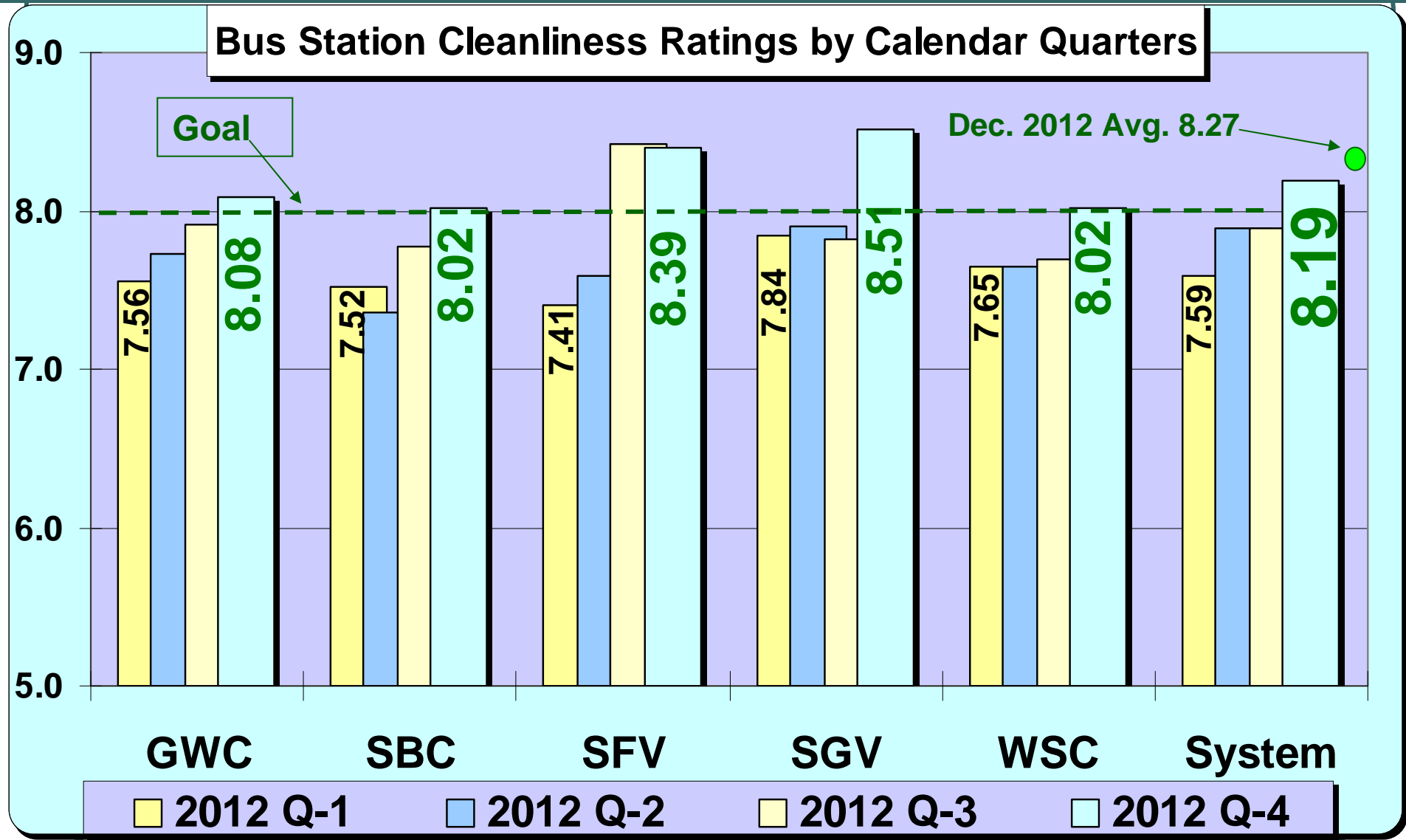


# SBC Service Council February 2013 Meeting



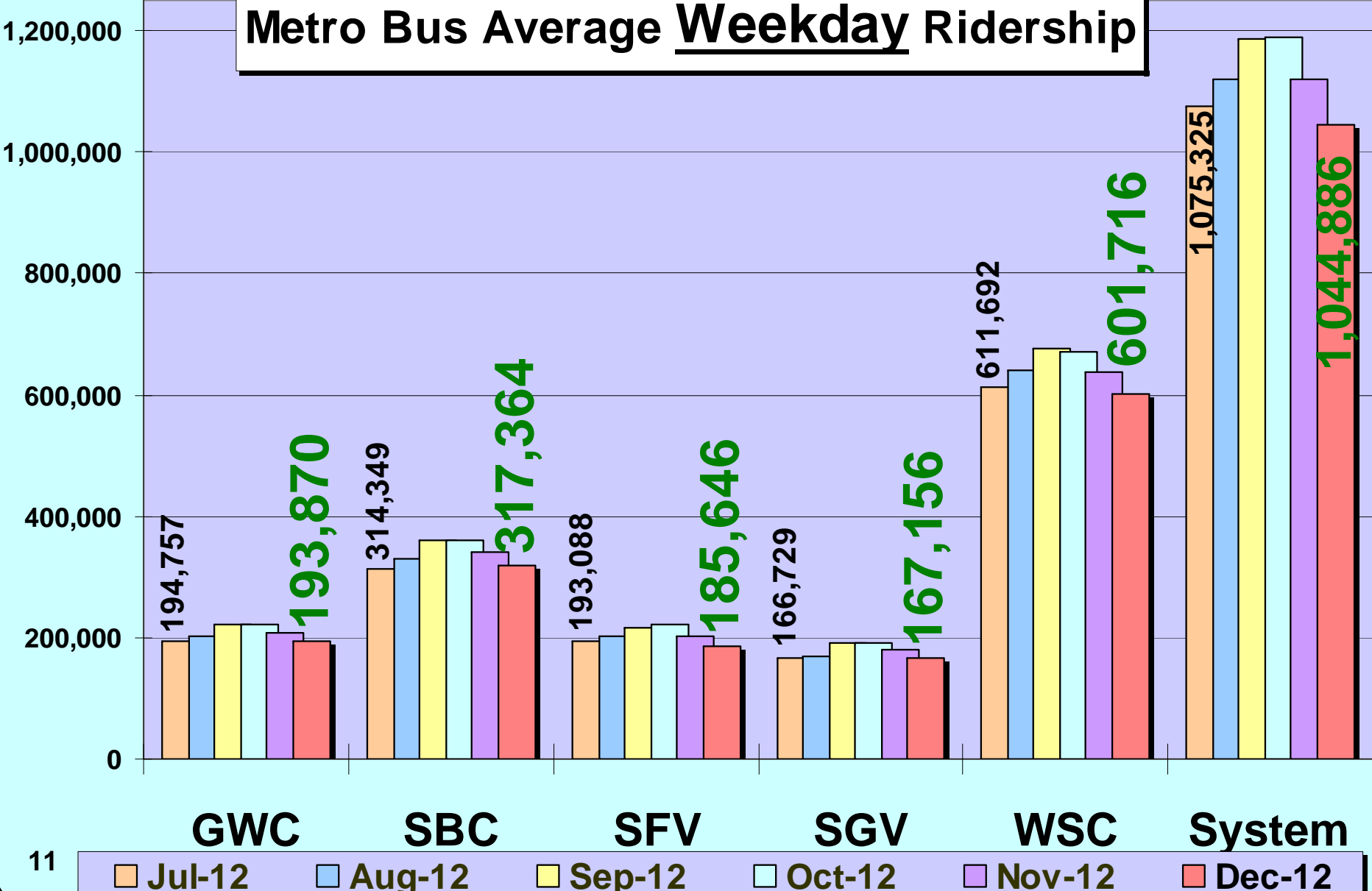
# SBC Service Council February 2013 Meeting

## Bus Station Cleanliness Ratings by Calendar Quarters



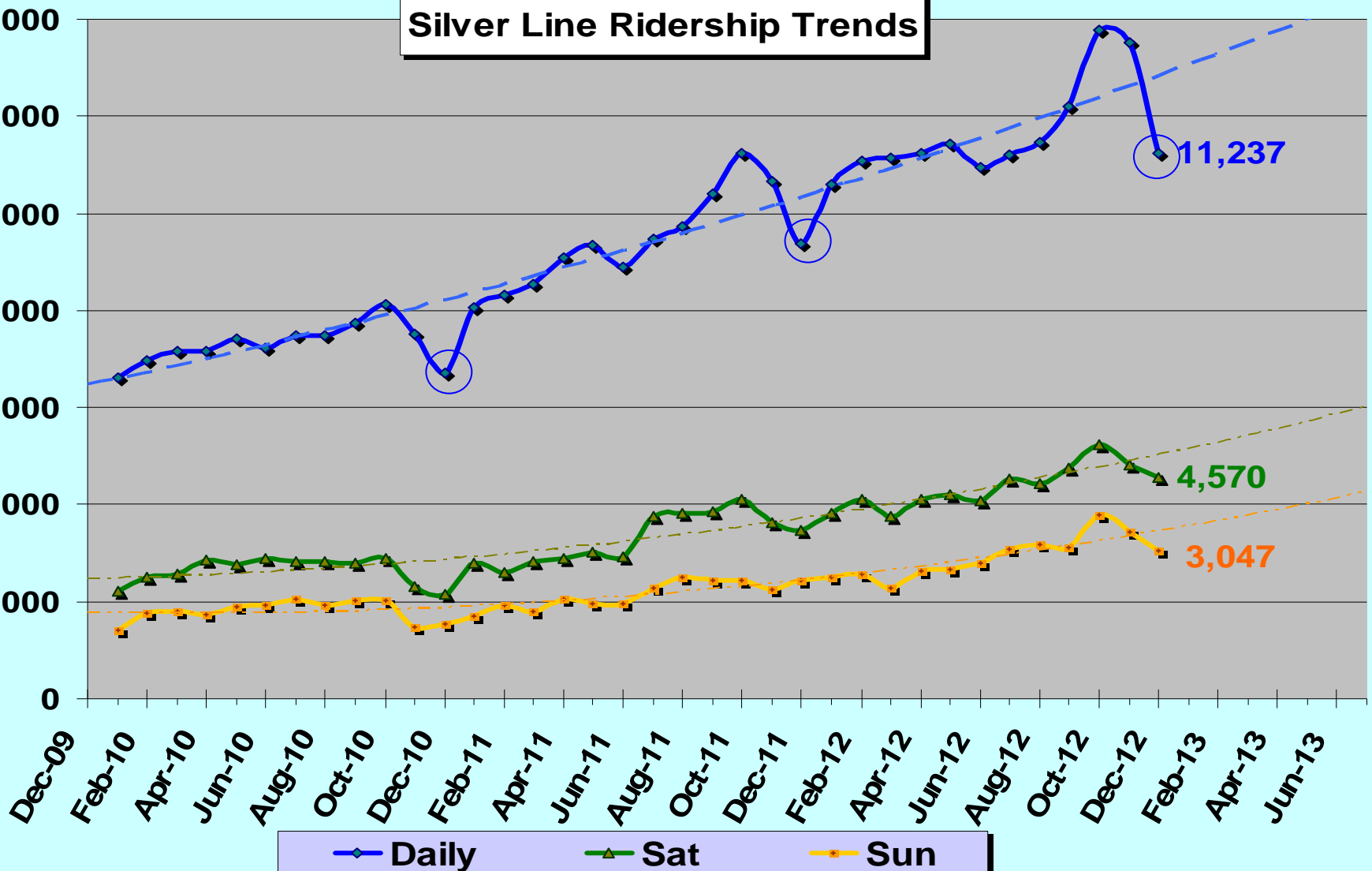
# SBC Service Council February 2013 Meeting

Metro Bus Average Weekday Ridership

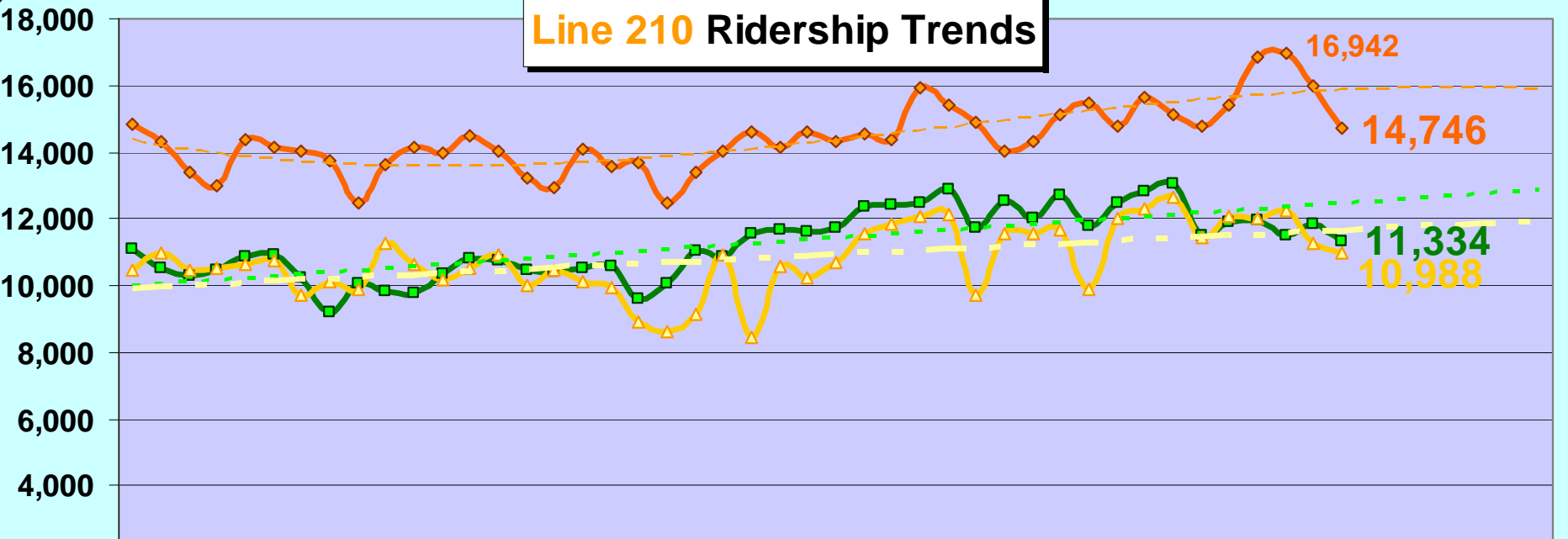


# SBC Service Council February 2013 Meeting

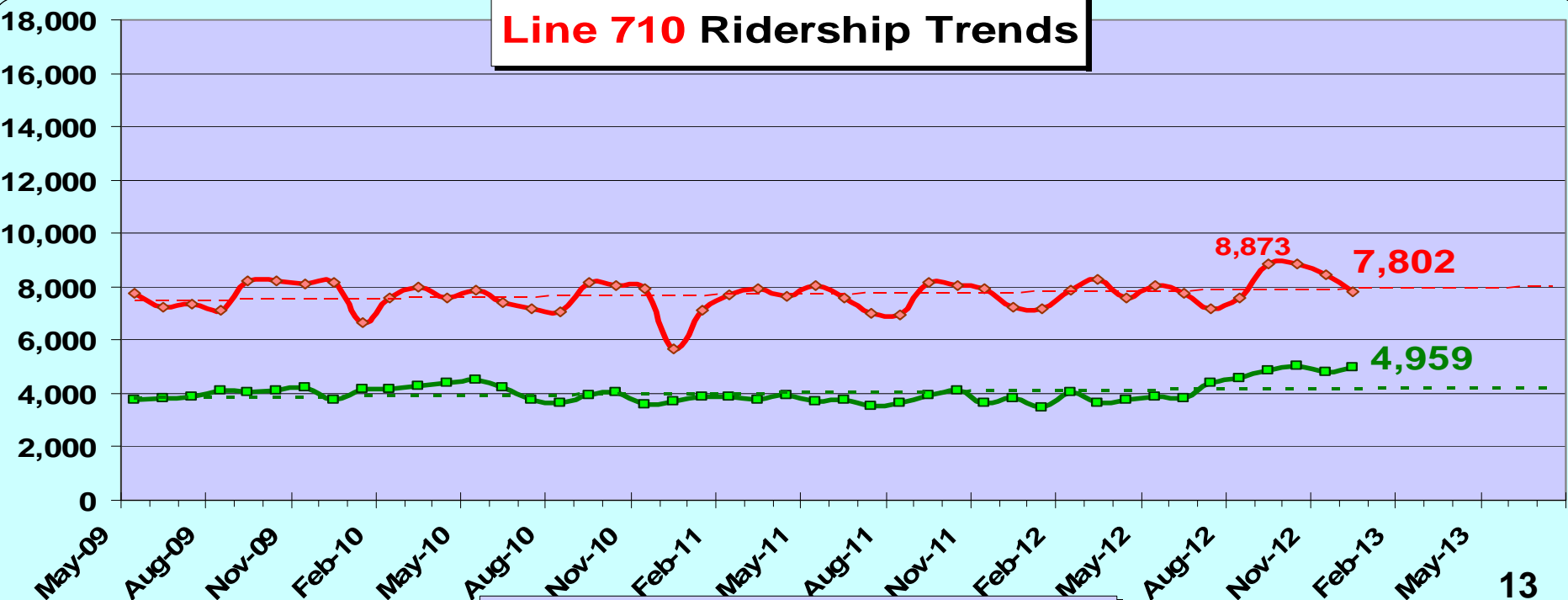
## Silver Line Ridership Trends



### Line 210 Ridership Trends



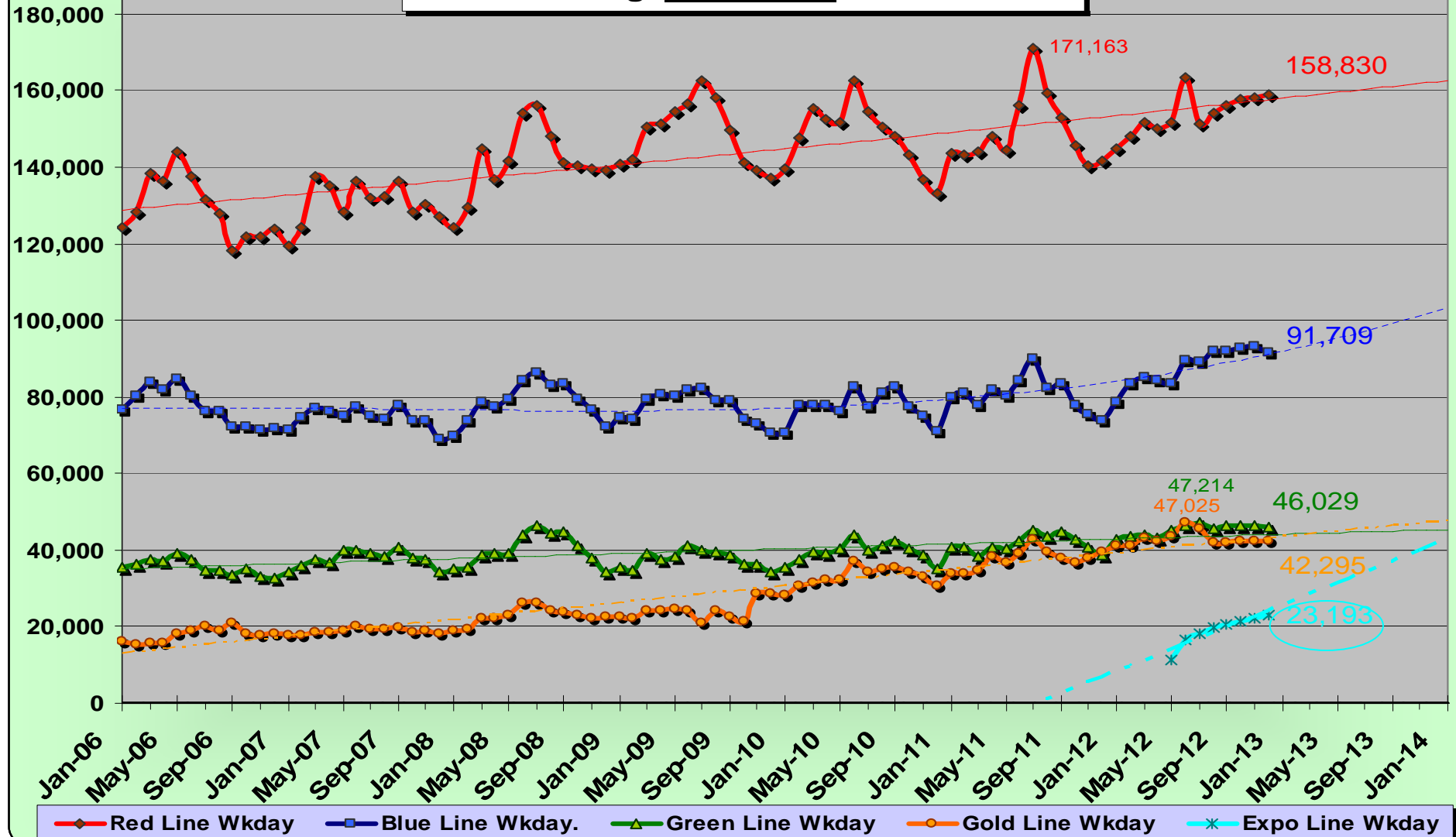
### Line 710 Ridership Trends



710 Wkday 710 Sat

# SBC Service Council February 2013 Meeting

Metro Rail Avg. WEEKDAY Riders Trends



*Metro South Bay Cities*  

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*Service Council*  
*February 8, 2013 Meeting*

Questions