

# Civil Rights Progress Update

Board of Directors  
September 2012



**Metro**

# The Issue

- **In July 2011 the FTA conducted a Civil Rights Compliance Review of Metro**
  - **It was a review of compliance with civil rights guidance, not an investigation of a civil rights complaint**
- **Five deficiencies identified, two remaining**

# Limited English Proficiency

- **Factors 1, 2, 3 finalized, and Draft Factor 4 and Language Assistance Plan completed and forwarded to FTA**
  - Ahead of schedule

# Service Equity

- **Service Equity methodology submitted to FTA on May 29<sup>th</sup>**
- **DOJ now asking FTA to conduct the Service Equity Analysis for past 3 year period**
- **Data being provided to FTA**

# Fare Equity Analysis

- **FTA approved fare equity analysis methodology submitted by Metro**
- **Analysis underway now for fare changes from 2009 to 2011**
  - **Expected to be complete for November**

# Schedule

- **Anticipate that all work by Metro will be complete by January 2013**
- **Timing for FTA completion of Service Equity is unknown**

# New Title VI Guidance

- **FTA published new Title VI guidance on Sept 10, 2012**
- **Effective Oct 1, 2012**
- **Significant revisions to service equity sections resulting in simpler requirements**
- **Other sections generally as expected**

# New Guidance Impacts

- **Training held by FTA at SCAG on Sept 17 for Southern California**
- **Metro Administrative Code to be modified to comply with new guidance**
  - **Report in October**



# Questions