

Civil Rights Progress Update

Executive Management Committee
September 2012



Cumulative Service Equity Analysis

- Cumulative service equity analysis to be complete 60 days after approval of methodology
 - To include all major service changes, 2009 to 2012
 - Equity analysis examining about 300,000 of 840,000 hours of changes that occurred during period
 - If changes created a disparate impact, services must be restored or mitigated to eliminate the disparity, following public outreach
 - If changes created a disproportionate high and adverse impact for low income populations some type of mitigation should be provided if possible



The Issue

- In July 2011 the FTA conducted a Civil Rights Compliance Review of Metro
 - It was a review of compliance with civil rights guidance, not an investigation of a civil rights complaint



Fare Equity Analysis

- If any fare changes result in disparate impacts they must be mitigated to satisfaction of FTA



Two Remaining Deficiencies

- Limited English Proficiency
 - Factors 1, 2 and 3 complete and approved by the FTA
 - Work underway on Factor 4 in-house
 - On schedule
- Service and Fare Equity
 - Awaiting approval of Service Equity methodology – Submitted to FTA on May 29th
 - Approval received for Fare Equity Analysis methodology. Analysis will be submitted to FTA when it is completed.



Schedule

- Still anticipate that all deficiencies will be resolved by the end of this calendar year or January 2013.



Questions

