

LA CRD Program Update

Ad Hoc Congestion Pricing Committee

July 18, 2012



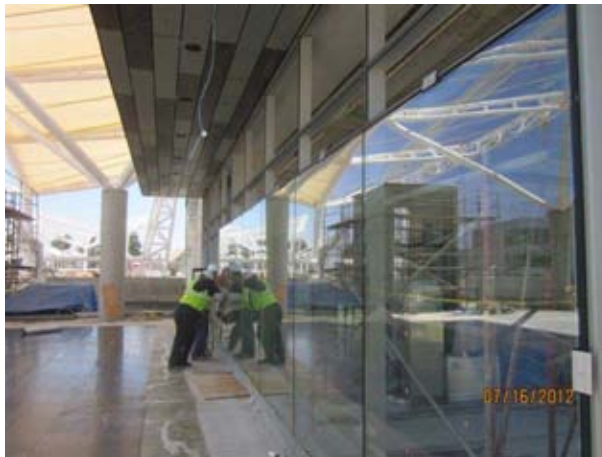
Metro

Transit Improvements: El Monte Station



- Under construction since November 2010
- All excavation, utilities, and major concrete work are complete
- Architectural Canopies are installed
- Transit Buildings are 75% complete
- Ongoing work and work remaining to be completed includes elevators/escalators, finishes, electrical and mechanical systems, photovoltaic panels, ceiling panels, security and ITS systems, public art, and wayfinding/signage.
- Work is scheduled to be complete by end of August 2012
- Open for public in September 2012

Transit Improvements: El Monte Station



Project Photographs: July 2012

Transit Improvements: El Monte Station



Project Photographs: July 2012

Transit Improvements: Patsaouras Plaza Busway Station



- All technical studies and preliminary engineering complete
- IFB for Design/Build advertised May 24, 2012
- Bids due August 7, 2012
- Contract Award: September 2012
- Final Design Complete: May 2013
- Construction Starts: March 2013
- Project Complete: May 2014

Transit Improvements: Silver Line Station Improvements



- Projects completed include Harbor Gateway Transit Center (HGTC) Sheriffs Substation, Station Lighting Improvements, and Manchester/Slauson Bus Station Cutouts
- Last two CRD-funded contracts under construction include the 37th Street Station Sound Mitigation Wall, and the CCTV/Transit Passenger Information Systems contract (September 2012).

Dynamic Message Signs



NB Adams Off-Ramp & Toll Equipment

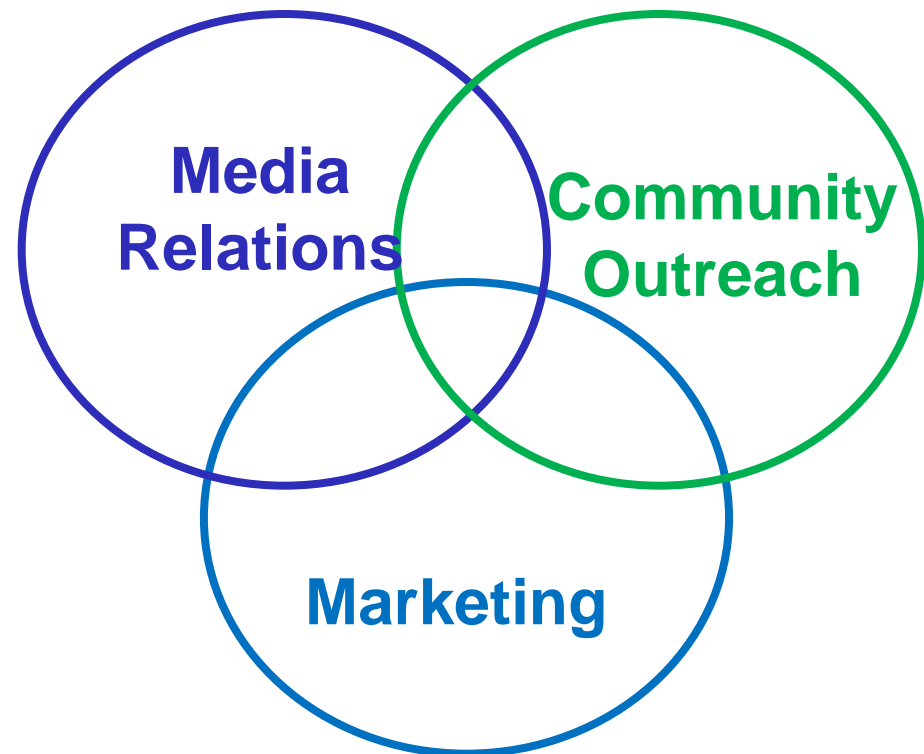


Adams Pedestrian Overcrossing



Pre-Launch Objectives

- > **Build Understanding of Metro ExpressLanes**
- > **Promote Early FasTrak Account Opening (Distribution of Transponders)**
- > **Prepare Materials for Launch of the I-110 ExpressLanes**



Multi-Lingual Information Material

- > Videos available in English, Spanish, and Mandarin
 - > 17,000+ collective views
- > E-commerce: metroexpresslanes.net (English and Spanish)

Metro ExpressLanes Videos

Watch the videos below to learn more about Metro ExpressLanes.

[Videos en español](#) | [中文 \(Chinese\)](#)



Learn About ExpressLanes



Pocket Guide

> English and Spanish

EXPRESS LANES

It's about choice.

Solo drivers

With new access to the ExpressLanes, solo drivers can now beat the traffic and save time by choosing to use the ExpressLanes as a toll-paying customer.

METRO EXPRESSLANES

How It Works

Metro ExpressLanes help you get through traffic faster on the I-15 and I-10 freeways. They're toll-free to eligible carpools, vanpools and motorcycles, and available for a toll to solo drivers.

To use them, all you need is FasTrak® in your car. Use FasTrak to indicate if you're driving alone or with passengers, and your FasTrak account is charged accordingly.

- 1 Sign up for a FasTrak account.
- 2 Mount FasTrak in your vehicle.
- 3 Before each trip, set FasTrak to indicate how many people are in your vehicle.
- 4 Enter the ExpressLanes at designated FasTrak entry points.
- 5 Enjoy the ride!

It's about time.



EXPRESS LANES

It's about sharing the ride.

Metro Vanpools

Vanpools continue to share the ride on the ExpressLanes toll-free, even with toll credits through the Equity program, and benefit from a van-pooler subsidy.

EXPRESS LANES

It's about more transit service.

Transit Riders

Riders on select transit lines* along the ExpressLanes corridors enjoy more frequent service. That means getting where you need to go faster. Plus, with the Transit Rewards program, you can earn ExpressLanes toll credits for riding.

*Metro, Golden Transit, Foothill Transit, San Joaquin Transit and more.

EXPRESS LANES

Tips and Savings

- An existing FasTrak can be used, but will be charged a toll.
- Prior to starting your trip, set FasTrak to indicate the number of people in your vehicle.
- Avoid citations; don't cross the double solid white lines.
- Tolls range from 25 cents to \$1.40 per mile.
- Toll amount is locked in at the moment you enter the ExpressLanes.
- Motorcycles should always set FasTrak to "3."
- ExpressLanes Equity Plan customers can open a FasTrak account at a reduced rate.
- AAA members get a 20% discount when signing up online for FasTrak.
- Frequent transit riders earn toll credits with TAP.
- Four one-way trips per month waive the \$3 monthly account fee.
- FasTrak can be used on all toll roads in California.

For details, visit metroexpresslanes.net.

METRO EXPRESSLANES

With Over 25 FasTrak® Entry and Exit Locations



Sign up now for a FasTrak Account

<p>ONLINE metroexpresslanes.net</p> <p>VOICE Call 511 Say "ExpressLanes"</p>	<p>WALK-IN CENTERS 300 W 190th St Gardena, CA 90248 1001 Santa Anita Av El Monte, CA 91731</p>	<p>MAIL Send your application to: Metro ExpressLanes PO Box 3878 Gardena, CA 90247</p>
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METRO EXPRESSLANES

More choices for solo drivers. More rewards for carpools. More transit service.

It's about time.

metroexpresslanes.net

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Activity Since May 31st

- > **DMS Messages**
 - > 55,000+ calls to 511
 - > 3,000+ FasTrak Priority Interest List Sign-Ups
- > **Caltrans Museum Exhibit**
 - > 5 Media Stories
- > **AAA Westways Magazine**
 - > 4 Million Households
 - > “Express Yourself” Article
- > **20+ Stakeholder Briefings (including City Councils, businesses, major employers)**
- > **Most FAQ: “Where can I get a FasTrak transponder?”**



METRO EXPRESSLANES

How To Get Your FasTrak®



ONLINE

metroexpresslanes.net



VOICE

Call 511

Say "ExpressLanes"



WALK-IN CENTERS

500 W 190th St
Gardena, CA 90248

3501 Santa Anita Av
El Monte, CA 91731



MAIL

Send your application to:

Metro ExpressLanes
PO Box 3878
Gardena, CA 90247

More choices for solo drivers.
More rewards for carpoolers.
More transit service.

It's about time.



Metro

Paid Advertising

> Print Ads

> Began July 9th

> English, Spanish, Mandarin, Japanese, Korean

> Billboard Campaign

> Began July 16th

> Radio & Online Ads

> Begins August 1st



Metro

Next Steps

- > **FasTrak Customer Service Center Ribbon-Cutting: July 25**
 - > All FasTrak Distribution Channels Officially Open
- > **I-110 Lane Commissioning Tests to Begin Next Month**
- > **I-110 ExpressLanes Open in the Fall**