

Los Angeles County
Metropolitan Transportation Authority

Customer Facilities (Signage and Wayfinding) State of Good Repair Program – Motion 37A

Executive Management Committee

April 19, 2012



Metro

Background

2

- **Motion 31 (February 2012), Part A - Connectivity Elements:**
 - Signage and Wayfinding (primary focus of this report)
 - Crosswalks and Sidewalks
 - Bicycle Racks, Corrals, and other Bicycle Facilities
 - Pedestrians and Bicycle Signals
 - Station Canopies
 - Streetscape Amenities
- **Connectivity Elements responsibility of Local Municipalities**
 - Crosswalks and Sidewalks, Pedestrian and Bicycle Signals, Streetscape Amenities
- **Station Canopies**
 - Metro Blue and Green Line canopy upgrades included in separate capital project
- **Bicycle Racks, Corrals, and other Bicycle Facilities**
 - Included in separate capital project



Metro

Program Development Strategy

3

- **3 Components:**
 - Metro Blue Line Station Signage Upgrade
 - Coordination with Local Municipalities
 - Systemwide Signage Upgrade Assessment
- **Metro Blue Line Station Signage Upgrade**
 - 2003 Audit found signage not to current standards
 - Planned Improvements:
 - Upgrade to 20 Metro Blue Line stations
 - \$8,800,000 LOP Capital Budget in FY13
 - \$937,000 in operating costs in FY14 and future budgets
- **Coordination with Local Municipalities**
 - Connectivity Elements Outside of Station Area
 - Technical assistance with Call for Projects applications



Metro

Program Development Strategy (Continued)

4

- **Systemwide Signage Upgrade Assessment**
 - Assess rest of the system, starting in FY13
 - Metro Green, Red, Purple, Orange and Gold Line stations
 - Metro Silver Line stations included in separate capital project
 - Develop and implement systemwide State of Good Repair program
 - Identify resources and cost estimates
 - Include in future capital budgets
 - Initiate upgrades, from oldest to newest, FY14 and beyond
- **New FTEs**
 - FY13
 - Two TPM Vs in Countywide Planning
 - Two Signage Design Project Managers in Creative Services
 - FY14
 - Two Signage Maintenance positions in Facilities Maintenance



Metro

Next Steps

5

- **Start design for Metro Blue Line station signage upgrade**
- **Commence work on the systemwide assessment**
- **Initiate staff recruitment process**
- **Coordinate with local municipalities**