



**EXECUTIVE MANAGEMENT COMMITTEE
MARCH 15, 2012**

SUBJECT: METRO FARE GATES

ACTION: RECEIVE AND FILE GATE LOCKING IMPLEMENTATION PLAN

RECOMMENDATION

Receive and file gate locking implementation plan.

ISSUE

At their February meeting, the Board directed staff (motion by Director Yaroslavsky) to present a plan at the March Board meeting for locking fare gates within 5 – 6 months .

DISCUSSION

Timeline

Multiple activities must take place over the next several months in order to lock gates. Below is a chronological summary of activities:

March 2012: A cross-functional internal committee was established to oversee implementation of gate locking. An enforcement and gate monitoring plan will be developed. Camera and telephone installations and upgrades will continue as scheduled. An external committee has been established to address regional TAP issues.

April 2012: All operational and policy elements of the locking plan will be brought to the Board for approval. These actions may include approval of: 1) modifications to LASD deployment, 2) increases in contract authority to address Fire Life Safety electrical switches and installation of additional emergency swing gates at several stations, and 3) authorization to modify transfer agreements on the Metro Rail System. A public education plan will commence following Board approval.

May 2012: All ticket vending machines (TVMs) throughout the entire rail system will be converted to operate in a TAP-only environment. This means that all Metro fare media, Day Passes and single one-way tickets will be converted to TAP. No paper products (including interagency transfers) will be issued from TVMs. All reduced fare products will require a valid reduced fare TAP card to purchase fares from TVMs. The public education plan will continue and be augmented with station outreach and customer support.

June 2012: EZ Transit and Metrolink passes will be TAP-enabled or will no longer be valid for transfer onto the Metro Rail system. (NOTE: Paper fare media can remain valid for bus transfers.)

July 2012: The Wilshire/Normandie Purple Line station will be the first to be locked. The station will be staffed by LASD and outreach personnel to assist customers in purchasing fare media and using the gates. Staffing levels will be adjusted based on customer needs.

August – December 2012: Additional stations will be added each subsequent month until all Red Line and Purple Line stations are locked. The target for complete subway locking is November 2012.

Beyond December 2012: Staff will evaluate the subway in a locked environment, monitoring cost and revenue impacts and report back to the Board with results.

Customer Impacts

We anticipate that the gate locking plan will have the most impact on customers when all TVMs are converted to a TAP-only operation in May. Public education, station outreach and customer support will be crucial during this time and must continue as gates begin to get locked at all subway stations.

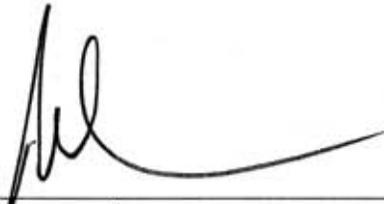
Costs

Most costs associated with locking gates have already been incurred. Some upgrade to address Fire Life Safety and system modifications will be required. Although, these changes are within existing budgets, they will require increases in contracting authority. A detailed breakdown will be provided at the April Board meeting.

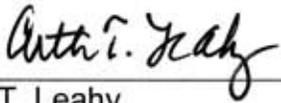
NEXT STEPS

Staff will work to finalize this gate locking implementation plan and provide greater detail regarding the costs, accomplishments and actions required to move forward.

Prepared by: Matthew Raymond, Chief Communications Officer



Matthew Raymond
Chief Communications Officer



Arthur T. Leahy
Chief Executive Officer