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Metropolitan Transportation Authority

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REVISED

**OPERATIONS COMMITTEE
OCTOBER 20, 2011**

SUBJECT: LOS ANGELES METRO PROTECTIVE SERVICES

**ACTION: APPROVE MODIFICATION NO. 6 TO CONTRACT NO. PS2610LASD
AND AMENDMENT OF FY12 BUDGET**

RECOMMENDATION

- A. Authorize the Chief Executive Officer to execute Modification No. 6 to Contract No. PS2610LASD with the County of Los Angeles Sheriff's Department (LASD) to provide law enforcement services for the period covering November 1, 2011 through June 30, 2012 in the amount not-to-exceed ~~\$57,580,311~~ \$58,844,951. The total FY12 Transit Community Policing contract is ~~\$79,461,155~~ \$80,725,795.
- B. Amend the FY12 budget to add 8 Metro Security Officer I and 1 Metro Security Officer II positions.
- C. Amend the FY12 budget for Cost Center 2610, System Security and Law Enforcement in the amount of ~~\$16,296,694~~ \$17,561,331 to fund the remaining 8 months of service under the LASD contract and provide additional Law Enforcement coverage for the Silver Line per Motion by Directors Knabe, Ridley-Thomas, and O'Conner.
- D. Amend the FY12 budget for Cost Center 2610, System Security and Law Enforcement in the amount \$300,000 in Special Events Overtime for Metro Transit Security Officers.
- E. Amend the FY12 budget for Cost Center 2610, System Security and Law Enforcement in the amount \$87,000 to the current private security contract for additional coverage on Silver Line per Motion by Directors Knabe, Ridley-Thomas, and O'Conner.

RATIONALE

In FY12, \$62,937,004 was budgeted for the LASD Transit Community Policing contract based upon the FY11 Transit Community Policing contract value. In FY12, staff requested additional time to complete contract negotiation with LASD. As a result,

Modification #3 was executed under CEO authority covering a one-month extension for the period between July 1, 2011 and July 31, 2011 in the amount of \$5,470,211.

Modification #4 was executed by Board approval covering a two-month extension for the period between August 1, 2011 and September 30, 2011 in the amount of \$11,167,883.

Modification #5 was executed by Board approval covering a one-month extension for the period between October 1, 2011 and October 31, 2011 in the amount of \$5,470,211.

Modification #6, the subject of this Board action, covers funding for services for the period covering November 1, 2011 through June 30, 2012 in the amount not-to-exceed \$57,580,311 \$58,844,951.

As part of Los Angeles Metro Protective Services, Los Angeles County Sheriff's Department, Transit Services Bureau (TSB), provides comprehensive law enforcement services to Metro's Rail and Bus systems.

In order to effectively police the transit system and protect it from potential terrorist attacks, TSB created an innovative crime-fighting strategy based on several core functions. The daily deployment is based upon those functions and common threats associated with transit policing. These core functions include: crime prevention and deterrence, quality-of-life and order maintenance, incident response, problem-solving, and counterterrorism.

To achieve high performance in these areas, TSB will sustain high-visibility presence and Intelligence-Led Policing to ensure a high level of customer service. In order to ensure optimal deployment of transit police services, TSB conducted a comprehensive "Zero-Based Operations Staffing Report" to gauge staffing requirements for future service demands and system expansion. The staffing report provides a thorough analysis of TSBs demand for police services, i.e., calls for service, reported crimes, incidents, citations, arrests, and system characteristic. The units' activities in FY11 are summarized here:

Rail Deputies (Red, Gold, Blue, Green Lines)

- 74,801 citations
- 46,088 warnings
- 7,402 arrests
- 3,664 reports
- 47,144 Calls for Service and Observations (Emergent, Routine, Priority), and
- Overall fare checking of 15.61%.

Orange Line Deputies

- 10,051 Citations
- 1342 Warnings
- 990 Arrests
- 198 Reports

- 7647 Calls for Service and Observations (Emergent, Routine, Priority)
- Overall Saturation Rate of 17.10%.

Bus Deputies (All Sectors)

- 18,412 Citations
- 2843 Warnings
- 1916 Arrests
- 2316 Reports
- 72157 Calls for Service and Observations (Emergent, Routine, Priority)
- 60,035 Bus Boardings
- 22768 Bus Rides
- 505,424 Fare Checks
- Overall Saturation Rate of .015%.

Includes Motor Unit Productivity

TSB Detective Bureau

- 4146 Active Cases
- Cleared 1246 Cases
- 1204 Pending Cases

Special Problems Unit (SPU)

- 491 Arrests
- Solved 366 Graffiti Cases
- Served 493 Technology Warrants
- 75 Search Warrants
- Cleared \$1.2 million in Graffiti Damage.

Explosive Detection Canine Team

- Responded to 288 Unattended Bag/ Package Calls
- Assisted LASD Arson/ Explosives Detail with 5 suspicious package investigations, Conducted weekly "High-Visibility operations under a 5-year contact with the Department of Homeland Security at no cost to Metro.

Threat Interdiction Unit (TIU)

- 237 Mobile Search & Screening Team (MSST) Operations
- 181 Visible Intermodal Protection/ Response (VIPR) Operations
- 201,478 Passenger Contacts
- 19,106 Passenger Items Screened
- 3401 Citations Issued
- 232 Misdemeanor Arrests
- 105 Felony Arrests
- 10 Joint Regional Intelligence Center (JRIC) Leads
- 3 Cash Seizures totaling \$105,000
- 3 Radiation Pager Alarm Responses.

A copy of “Zero-Based Operations Staffing Report” can be obtained at metro.net/safety, select “Security”.

In FY12, an increase of ~~\$16,524,151~~ \$17,561,331 from FY11 Transit Community Policing Contract will provide additional personnel in the form of Line Deputies, Motor Units, Team Leaders, Security Assistants, Threat Interdiction Unit (TIU), and Special Problems Unit (SPU) deputies. LASD will utilize a “phase” approach in deploying their personnel based upon the needs of Metro. These personnel will allow TSB to be more responsive to current and projected demand and system expansion. The expansion will support the opening of the Exposition Light Rail Phase 1, Blue Line, Green Line, and protection of the Gateway Complex (Attachment B):

FY12 Los Angeles Metro Protective Services Staffing Level			
	FY11 Administration Deputies, and Security Assistants	FY12* Administration Deputies, and Security Assistants	Total FY12 Staff Level Increase
LASD Service Units	428	529	101
Metro Security	93	105	12

*FY12 Metro Security: 3 new FTEs Transit Security Officer II were approved in FY12 Budget to provide Revenue Service protections for the Exposition Line.

The opening of the Exposition Line will require one-time, \$1,619,411 in start-up capital costs for the LASD to equip their deputies with patrol vehicles and handheld radios. This request for start-up capital costs is consistent with the opening of previous Metro Light and Heavy Rails.

The Metro Silver Line (910 Line) provides Metro Liner service between El Monte, Downtown Los Angeles and the Artesia Transit Center. The line has thirteen stops and operates over a combination of dedicated right-of-way (the 11 Freeway and 10 Freeway Busways) and surface streets (in Central Los Angeles). While the line runs seven days a week, its passenger loads are achieved by providing commuter service Monday through Friday. The line experiences a range of criminal and public order issues including homeless persons congregating and seeking shelter in passenger stations, elevators, and park-n-rides. Graffiti vandalism and a perception that park-n-rides are unsafe complicate the line’s operating environment. The line transverses three separate bus patrol areas (685, South Bay Sector, South Bus Service Area; 689 Central Cities sector, North Bus Service Area; and 681 El Monte Sector, North Bus Service Area). Currently, the line is policed by area cars assigned to each of these three sectors as part of their geographic patrol response.

Dedicating a cadre of patrol personnel focusing their efforts exclusively on the Silver Line is expected to enhance patron perceptions of security, enhance patrol presence, and improve response times. It is proposed that a dedicated Metro Silver Line team comprised of Transit Services Bureau (TSB) and Metro Contract Security Officers. It is proposed that the team be utilized to enhance area coverage and focused on peak commuter ridership timeframes Monday-Friday on Days and PMs. Two deputies in one-deputy radio cars per shift would be deployed to the line. The deputy teams would provide preventive patrol of the passenger stations and line (busways and surface streets), conduct bus rides and boardings, and respond to calls for service. The Team would be assigned to the TSB North Bus Service area (which geographically covers 2/3 of the line) and would concentrate patrols in the high volume/high demand for police service segments of the line, as well as respond to all calls for service on the line and its facilities. Coverage on early Mornings and Weekends will be provided by sector units in the areas through which the line runs). In addition, two contract security officers with vehicles (Monday-Friday, Days & PMs) are requested to provide mobile random vehicle patrols of the park-n-ride lots on the 110 Freeway corridor.

The other component of Los Angeles Metro Protective Services, Metro Security is requesting an additional 9 FTE's for 8 unarmed Transit Security Officer I's and 1 armed Transit Security Officer II positions. These positions will be vital to the protection of the Transit System and an integral component of the Transit Community Policing Services contract. Metro's General Services Department upgraded the Security Department's Dispatch Control Room for critical security CCTV monitoring of Metro Headquarters building, Customer Control Centers, Metro rail parking lots and bus divisions. The new Metro Security Monitoring Control Center will work with LASD to monitor actions and behaviors indicative of criminal and anti-terrorist activities by utilizing computer software and behavioral detection techniques. The new unarmed TSO I position is a uniformed Security position which will be essential in this specialized capacity by being trained according to US Department of Homeland Security anti-terrorism guidelines for transit agencies and also according to law enforcement criteria to identify criminal behaviors currently challenging the transit system. These are critical positions to address needs that the DHS noted in recent reviews and also observe criminal behaviors on Metro properties and coordinate law enforcement responses to stop crimes in progress. The unarmed TSO I position will also be trained and utilized to perform fare inspection duties and assist LASD with gating security operations on the Red and Gold Lines. The dual-purpose job duties of the unarmed TSO I will enable Metro Security to fulfill a more unified security role that is required under DHS guidelines and the current Transit Community Policing contract.

The 1 additional armed TSO II position will be dedicated to the new Metro Transit Court located at Gateway Headquarters during operational hours and provide protection to patrons and employees of Metro's Customer Service Centers at One Gateway Plaza. The Transit Court is a new administrative court that requires a full-time armed Security Officer to assist in protecting the citation hearing officers and helping to keep order within the court proceedings. The Customer Service Centers provide fare media and information to transit patrons. During peak hours on specified

days, Customer Service Centers require an armed Security Officer to keep order and protect the Metro customer agents from confrontational patrons.

A request for \$ 300,000 in the Special Events Overtime Fund is for non-routine events required by Metro to provide security coverage to ensure public safety at unpredictable transit related events but are not part of Metro Security's day-to-day operations. It also includes relief costs for mandatory training of Metro Security Officers which are required to maintain proficiency and recurrent training experience (40 hours per year per officer).

FINANCIAL IMPACT

The funding of ~~\$16,296,694~~ \$17,648,331(TDA4) for exercising Modification No. 6 and \$920,684(PC5) for Metro Security Special Events Overtime and 9 new Metro Transit Security Officers will be included in the FY12 budget in cost center 2610, System Security and Law Enforcement under Project 800113, 300066, and multiple bus and rail projects, 50320-Contract Services:

LASD Transit Community Policing Contract

Multiple Bus and Rail Projects:	\$ 13,644,464	\$14,996,104
Project 800113/300066 (Expo Line):	1,032,816	
• Start-up capital costs- LASD Equipment:	<u>1,619,411</u>	
Estimated Total	\$16,296,694	\$17,648,331

Metro Transit Security Officers

Multiple Bus and Rail Projects:	
• Metro Security Special Events Overtime	\$300,000
• 9 New FTEs (Estimated Fully Burdened and mobilizations)	<u>620,684</u>
Estimated Total	\$920,684

Impact on Bus and Rail Operating and Capital Budget

The FY12 funding for contract Transit Community Policing Services will come from Enterprise Fund revenues (fares, sales tax revenues, and TDA4) and Expo Authority for executing Modification No.6 and Metro Security Special Events Overtime. No other sources of funds were considered for these expenses because this is the appropriate fund source for activities that benefit bus and rail operations. This activity will not impact ongoing operating costs because there is no annual maintenance costs associated with Transit Community Policing Services.

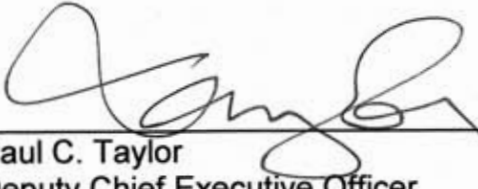
ALTERNATIVES CONSIDERED

An option considered would be not to approve Modification No. 6 for LASD Policing Contract PS2610LASD. The alternative is not recommended because this is a critical security program and we do not currently have in-place alternative policy or strategy, nor do we have in place the security assets, to provide the current level of protection for our customers and employees if the Contract Modification 6 is not approved.

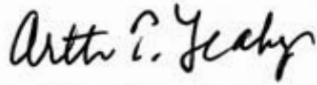
ATTACHMENT

- A. Procurement Summary
- B. Los Angeles Metro Protective Services Deployment

Prepared by: Duane Martin, DEO Project Management, Office of the CEO



Paul C. Taylor
Deputy Chief Executive Officer



Arthur T. Leahy
Chief Executive Officer

ATTACHMENT A

PROCUREMENT SUMMARY

TRANSIT COMMUNITY POLICING SERVICES

1.	Contract Number: PS2610LASD	
2.	Recommended Vendor: County of Los Angeles Sheriff's Department	
3.	Type of Procurement (check one) : <input type="checkbox"/> IFB <input type="checkbox"/> RFIQ <input type="checkbox"/> RFP – A&E <input type="checkbox"/> Non-Competitive <input checked="" type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	Procurement Dates:	
	A. Issued: n/a	
	B. Advertised/Publicized: n/a	
	C. Pre-proposal/Pre-Bid Conference: n/a	
	D. Proposals/Bids Due: n/a	
	E. Pre-Qualification Completed: n/a	
	F. Conflict of Interest Form Submitted to Ethics: n/a	
	G. Protest Period End Date: n/a	
5.	Solicitations Picked up/Downloaded: n/a	Bids/Proposals Received: n/a
6.	Contract Administrator: Tommye Williams	Telephone Number: (213) 922-1051
7.	Project Manager: Paul Taylor	Telephone Number: (213) 922-3838

A. Procurement Background

The Memorandum Of Understanding (MOU) with the Los Angeles County Sheriff's Department (LASD) is for a five year term covering the period between July 1, 2009 through June 30, 2014 (inclusive of two one-year options). This MOU was approved by the Board of Directors in May of 2009 in the amount of \$65,921,937. In December of 2009, the Metro Board approved modification #1 to add \$2,895,460 to the MOU for additional law enforcement personnel on the Metro Gold Line Eastside extension. In July of 2010, the Board approved Modification #2 for second year funding in the amount of \$62,937,004, which was a 9.2% reduction over the previous year. In March 2011, the Board authorized the CEO to execute Option Year #1, which will be effective from the period July 1, 2012 through June 30, 2013. When this option becomes due, Metro staff will come back to the Board for approval of funding for the option period. Modification #3 was executed under CEO authority covering a one-month extension for the period between July 1, 2011 and July 31, 2011 in the amount of \$5,470,211.

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Modification #5 was executed by Board approval covering a one-month extension for the period between October 1, 2011 and October 31, 2011 in the amount of \$5,470,211.

Modification #6, the subject of this Board action, covers funding for services for the period covering November 1, 2011 through June 30, 2012 in the amount not-to-exceed ~~\$57,580,311~~ \$58,844,951, the third year of the MOU. The proposed amount includes costs for additional law enforcement deployment as detailed in the Rationale section of the Board report.

LASD's proposal was reviewed and accepted by Metro's Project Office.

B. Background on Recommended Contractor

LASD is the largest sheriff's department in the world. In addition to specialized services throughout and within many cities that comprise Los Angeles County, LASD has provided law enforcement services to Metro since 1996. LASD has provided satisfactory service during this time.

C. Evaluation of Proposals/Bids

This modification is in compliance with Procurement policies and procedures.

D. Cost/Price Analysis Explanation of Variances

LASD's proposed rates are established on an annual basis by the County of Los Angeles Auditor-Controller as required by Government Code Section 53069.8(b). The proposed rates were reviewed and found to be consistent with the pricing established by the Auditor-Controller.

ATTACHMENT B

LOS ANGELES METRO PROTECTIVE SERVICES DEPLOYMENT

LASD Staffing Level (Deputies and SAs)			
	FY11 Administration, Deputies, and Security Assistants	FY12 Administration, Deputies, and Security Assistants	Total FY12 LASD Staff Level Increase
Administration	94	94	0
Red Line	74	74	0
Blue Line Dep's	47	52	5
Blue Line S/A's	16	23	7
Green Line Dep's	19	25	6
Green Line S/A's	8	8	0
Gold Line	50	50	0
Expo line Dep's		21	21
Expo Team Leader		1	1
Expo Sergeants		3	3
Expo S/A's		24	24
Expo SPU		2	2
Expo Motors		5	5
Expo Motor Sgt.		1	1
Expo LET		1	1
Expo Secretary		2	2
Expo OAI		1	1
Orange Line (Bus Rapid Transit Line)	22	22	0
North Bus/South Bus	78	78	0
Special Problems Unit	20	25	5
SPU / Volunteer Team Leader		1	1
TIU Sgt.		1	1
Threat Interdiction Unit		7	7
Gateway Complex Sgt.		1	1
Gateway Complex		7	7
Total	428	529	101

Metro Security Staffing Level			
	FY11 Administration and Transit Security Officers	FY12 Administration and Transit Security Officers	Total FY12 Metro Security Staff Level Increase
Gateway Patrol*	48	57	9
Redline	16	16	
Revenue Protection	17	17	
Canine	3	3	
Special Assignments	9	9	
Expo Line**		3	3
Total	93	105	12

Note:

*Gateway Patrol: Reflect 3 shifts

**Expo Line: 3 new FTEs Transit Security Officer II were approved in FY12 Budget to provide Revenue Service protections for the Exposition Line.