

# Agenda

Wednesday, August 12, 2015  
5:00PM

WESTSIDE/CENTRAL  
SERVICE COUNCIL  
Regular Meeting

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Metro Headquarters Building  
1 Gateway Plaza  
3<sup>rd</sup> Floor Union Station Conference Room  
Los Angeles, CA 90012

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Rail Red, Purple and Gold Lines; Metro Local Lines 40, 68, 70, 71, 76, 78, 79, 378, 485, and 489; Metro Rapid Lines 704, 728, 733, 745, 770 and Metro Silver Line. Also served by LADOT, Foothill Transit, Santa Monica Big Blue Bus, Orange County Transportation Authority, Torrance Transit, Santa Clarita Transit and Antelope Valley Transit.

## Call to Order

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### Council Representatives:

Dr. Randal Henry, Chair  
David Feinberg, Vice Chair  
Perri Sloane Goodman  
Jeffrey Jacobberger  
Elliott Petty  
Maria Sipin  
George Taule

### Officers:

Jon Hillmer, Executive Director  
Gary Spivack, Deputy Executive Officer  
Eric Geier, Community Relations Manager  
Carol Silver, Transportation Planning Mgr.  
Dolores Ramos, Council Admin Analyst  
Henry Gonzalez, Council Comm. Rel. Mgr.  
Deanna Phillips, Office of the Board Secretary

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For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación:  
213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք  
զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному  
ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください：323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-  
466-3876

**ដើម្បីនិយាយជាមួយអ្នកបកប្រែ Metro ម្នាក់ សូមទូរស័ព្ទតាម**

**លេខ 323.466.3876 ។**

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876



Los Angeles County  
Metropolitan Transportation Authority

**Metro**

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876

**ADA REQUIREMENTS:** Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA sponsored meetings and events.

**LIMITED ENGLISH PROFICIENCY:** Upon request, interpreters are available to the public for MTA sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.

**Please turn off cell phones or place them on silent.**

1. ROLL Call
2. APPROVE [Minutes of June 10, 2015](#) and [July 8, 2015 Meetings](#)
3. RECOGNITION of Division 6 Bus Operator Evan Hale, Gary Spivack, Deputy Executive Officer
4. RECEIVE [Presentation on Annual Customer Survey and Fall Survey Preview](#), Jeff Boberg, Transportation Planning Manager, Strategic Initiatives
5. RECEIVE [Report on Route Modification to Line 110](#), Scott Page, Director, Service Performance and Analysis
6. RECEIVE [Presentation on Crenshaw Walkability and Pedestrian Safety Workshop](#), Dr. Randal Henry, Chair
7. CONSIDER [Adoption of FY16 Service Council Work Plan](#), Service Council Members
8. RECEIVE [Report on Westside/Central Service Performance](#), Gary Spivack, Deputy Executive Officer
9. PUBLIC Comment for items not on the agenda
10. CHAIR and Council Member Comments  
Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

**ADJOURNMENT**

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