

REVISED

Wednesday, November 20, 2013

5:00 PM

NOTE DATE CHANGE

Agenda

SAN GABRIEL VALLEY
SERVICE COUNCIL

Regular Meeting

Metro San Gabriel Valley
Division 9 Building
3rd Floor Service Councils Room
3449 Santa Anita Avenue
El Monte, CA 91731

Call to Order

Council Members:

Harry Baldwin, Chair
John Harabedian, Vice Chair

Juventino Gomez
Alex Gonzalez
John Harrington
Bruce Heard
Steven Ly
Dave Spence
Rosie Vasquez

Officers:

Jon Hillmer, Director, Regional Councils
David Hershenson, Comm. Rel. Mgr.
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.



Metro

Los Angeles County
Metropolitan Transportation Authority

Please turn off cell phones or place them on silent.

1. PLEDGE of Allegiance
2. APPROVE [October 14, 2013 Minutes](#)
3. PUBLIC COMMENT for items not on the Agenda
4. RECEIVE Update on Line 485 Regional Meeting, Dolores Ramos, Council Analyst
5. RECEIVE Presentation Division 9 Bus Maintenance, John McBryan, Maintenance Operations Manager
6. RECEIVE Update on Rio Hondo Bike Path connection to the Transit Center, Jon Hillmer, Director
7. RECEIVE Transit Provider Meeting Preview, David Hershenson, Community Relations Manager
8. RECEIVE [Presentation on Fare Structure Long-Term Outlook](#), Jon Hillmer, Director
9. RECEIVE [Director's Report on September 2013 Service](#), Jon Hillmer, Director
 - [Customer Complaint Types](#)
10. CHAIR and Council Member Comments
Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT

ADA REQUIREMENTS: Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA sponsored meetings and events.

LIMITED ENGLISH PROFICIENCY: Upon request, interpreters are available to the public for MTA sponsored meetings and events. Agendas and minutes will also be made available in other languages upon request.

All requests for reasonable accommodations, interpretation services and materials in other languages must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please submit requests by calling (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040. Individuals with hearing or speech impairment may use California Relay Service 711 + Metro phone number.