

Monday, January 9, 2012
5:00pm – 6:30pm

Agenda

SAN GABRIEL VALLEY SERVICE COUNCIL

El Monte City Hall East
Council Chambers
11333 Valley Blvd.
El Monte, CA 91731

Call to Order

Council Members:

Rosie Vasquez, Chair

Steven Ly, Vice Chair

Roger Chandler

Harry Baldwin

Alex Gonzalez

Bruce Heard

Dave Spence

Officers:

Jon Hillmer, Director, Regional Councils

David Hershenson, Comm. Rel. Mgr

Michele Chau, Board Secretary

Henry Gonzalez, Council Comm. Rel. Mgr.

Suzanne Handler, Council Secretary

PLEASE TURN OFF CELL PHONES OR PUT THEM ON VIBRATE

1. PLEDGE of Allegiance
2. ROLL Call
3. APPROVE [minutes from December 12, 2011](#)
4. PUBLIC COMMENT
5. RECEIVE report on [Public Hearing Guidelines and Title VI](#), Dan Levy, Director
Civil Rights Program Compliance
6. UPDATE on status of El Monte Division, and Express Lanes Construction, Timothy Lindholm,
Director of Capital Projects
7. RECEIVE [Director's report, Jon Hillmer, Director](#)
 - Performance Report
 - Service Quality Compliance Report
 - Exposition Update
 - Customer Complaint breakdown
 - Meet and Confer January 17, 2012
10. Chair and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT