

Monday, November 14, 2011  
5:00pm – 6:30pm

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# Agenda

## **SAN GABRIEL VALLEY SERVICE COUNCIL**

El Monte City Hall East  
Council Chambers  
11333 Valley Blvd.  
El Monte, CA 91731

Call to Order

Council Members:

Rosie Vasquez, Chair

Steven Ly, Vice Chair

Roger Chandler

Harry Baldwin

Alex Gonzalez

Bruce Heard

Joseph Mosca

Dave Spence

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Officers:

Jon Hillmer, Director, Regional Councils

David Hershenson, Comm. Rel. Mgr

Michele Chau, Board Secretary

Henry Gonzalez, Council Comm. Rel. Mgr.

Suzanne Handler, Council Secretary

## PLEASE TURN OFF CELL PHONES OR PUT THEM ON VIBRATE

1. PLEDGE of Allegiance
2. ROLL Call
3. APPROVE minutes from [October 10, 2011](#) and [October 17, 2011](#)
4. PUBLIC COMMENT
5. PRESENTATION on Division 9's Accident Reduction Program, Michael Greenwood, Transportation Manager
6. APPROVE [Line 68 rerouting in East Los Angeles](#), Carl Torres, Service Development and Planning
7. RECEIVE [report on Metro's Accessibility Compliance Program](#), Chip Hazen, ADA Compliance Officer, Civil Rights Programs Compliance
8. RECEIVE [Director's report](#), Jon Hillmer, Director
  - Service Quality Compliance Report
9. DISCUSS with Council Members their Clean Bus Stations assignments, Jon Hillmer, Director
10. RECEIVE report on Low Performing Bus Lines Public Meeting, Jon Hillmer, Director
11. Chair and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

## ADJOURNMENT