

Monday, May 9, 2011  
5:00 PM

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# Agenda

## SAN GABRIEL VALLEY SERVICE COUNCIL

Regular Meeting

El Monte City Hall  
Building East  
Council Chambers  
11333 Valley Blvd.  
El Monte, CA 91731

Call to Order

Council Members:

Alex Gonzalez, Chair  
Rosie Vasquez, Vice Chair  
Roger Chandler  
Harry Baldwin  
Bruce Heard  
Steven Ly  
Joseph Mosca  
Dave Spence

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Officers:

Jon Hillmer, Director, Regional Councils  
David Hershenson, Comm. Rel. Mgr  
Michele Chau, Council Secretary



Metropolitan Transportation Authority

**Metro**

## PLEASE TURN OFF CELL PHONES OR PUT THEM ON VIBRATE

1. PLEDGE of Allegiance
2. ROLL Call
3. APPROVE [Minutes of Meeting held April 11, 2011](#)
4. PUBLIC Comment
5. RECEIVE [Director's Report, Jon Hillmer](#)
  - Performance Report
  - On-Time Performance by Line
  - Passenger Complaint Trends
  - Clean Bus Ratings
  - Wheel Chair Boardings
  - Metro Board Actions in April
6. DISCUSS Service Council Representative Terms, Jon Hillmer
7. REPORT on [Ridership from Atlantic Blvd. to downtown Los Angeles on Lines 68 and 770](#), Carl Torres, Transportation Planning Manager III
8. RECEIVE [Report on How we get Information to Sight Impaired Patrons](#), Chip Hazen
9. CHAIR and Council Member Comments
  - Line Rides
  - Action Items

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT