

Monday, January 10, 2011

5:00 PM

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## Agenda

### San Gabriel Valley Regional Service Council

Regular Meeting

El Monte City Hall  
Building East  
Council Chambers  
11333 Valley Blvd.  
El Monte, CA 91731

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Call to Order

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Council Members:

Alex Gonzalez, Chair  
Rosie Vasquez, Vice Chair  
Roger Chandler  
Harry Baldwin  
Bruce Heard  
Steven Ly  
Joseph Mosca  
Dave Spence

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Officers:

Jon Hillmer, Director Governance Council  
David Hershenson, Comm. Rel. Mgr  
Michele Chau, Council Secretary



Metropolitan Transportation Authority

**Metro**

## PLEASE TURN OFF CELL PHONES OR PUT THEM ON VIBRATE

1. Pledge of Allegiance
2. Roll Call
3. APPROVE Minutes of Meeting held [November 8, 2010](#) and [December 13, 2010](#)
4. Public Comment
5. RECEIVE [Director's Report, Jon Hillmer](#)
  - Performance Report
  - System-wide Road Calls
  - Silver Line Ridership Trends
  - Revenue Hour Trends for Bus and Rail
  - Metro Board Actions in December
  - Line rides on proposed service changes
6. REVIEW Bylaws for Service Councils, Jon Hillmer, Director of Service Councils
7. RECEIVE [Customer Satisfaction Survey input](#), Jeff Boberg, Transportation Planning Manage IV
8. Chair and Council Member Comments

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT