

Thursday, March 18, 2004 1:00 P.M.

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# Agenda

Los Angeles County  
Metropolitan Transportation Authority

## Operations Committee

One Gateway Plaza  
3rd Floor Boardroom

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### Call to Order

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### Directors

John Fasana, Chair  
Tom LaBonge, Vice Chair  
Michael Antonovich  
Martin Ludlow  
Beatrice Proo  
Ron Wong, non-voting member

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### Officers

Roger Snoble, Chief Executive Officer  
Michele Jackson, Board Secretary  
Karen Gorman, Ethics Officer  
William Waters, Inspector General  
County Counsel, General Counsel



Metropolitan Transportation Authority

**Metro**<sup>™</sup>

20. RECEIVE report of the Deputy Chief Executive Officer.
  - Presentation of **APTA Truck Trailer Transit Air Brake System Award**.
  - **Metro Operations Performance Report for January 2004**.
  
21. RECEIVE AND FILE report on the **California State Polytechnic University Bus Access Road**.
  
22. RECEIVE AND FILE report on the Wall Street Journal article dated February 19, 2004 on **Hong Kong smart card system**, "Octopus Card, LTD."
  
23. RECEIVE AND FILE report summarizing the results of the **Bus Division Strategic Assessment Report and Long Range Facilities Plan** prepared by Facilities-Operations.
  
24. RECEIVE AND FILE status report on **Access Services Incorporated (ASI) Customer Service Complaints Process Improvements**.
  
25. RECEIVE AND FILE report on **Access Services Incorporated requested FY05 Funding and proposed FY05-2009 Business Plan**.
  
26. AWARD a thirty (30) month, fixed-unit rate Contract No. PS33421482, to Stein Industries, Inc. for the provision of **farebox repair and maintenance services** for an amount not to exceed \$300,000, inclusive of three six-month options, effective April 1, 2004.

27. CONSIDER:

- A. approving life of project budget in the amount of \$16 million for the implementation of the **Regional Transit Access Pass (TAP) Clearinghouse and Service Center**; and
- B. authorizing the Chief Executive Officer to execute a contract modification with Booz-Allen Hamilton, Contract PS-4610-1026, to provide technical design, program development, and implementation oversight of the Regional Universal Fare System Program for an amount not to exceed \$2,996,458 increasing the total contract value from \$4,705,185 to \$7,701,643.

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN  
COMMITTEE'S SUBJECT MATTER JURISDICTION

ADJOURNMENT