Rules and Regulations for Riding Metro

Presented By:
Community Education
How to get a Student Metro Pass

➢ Go to metro.net, click on “Going Metro” tab, then click “Metro Fares + Passes
➢ On the Metro fares page click on the “Reduced Fares” tab

➢ Monthly student passes can also be acquired at the following customer service centers:

- Baldinis Hills/Crenshaw
  3650 MLK Blvd, 101B
  Los Angeles, CA

- East Los Angeles
  4501 –B Whittier Blvd.
  Los Angeles, CA

- Union Station
  1 Gateway Plaza, Level P1
  Los Angeles, CA

- Wilshire/Vermont
  3183 Wilshire Blvd, #174
  Los Angeles, CA

➢ Make sure you have your current school ID or a copy of your latest report card
Metro Rules

➢ It is a privilege to ride Metro buses and trains

➢ To report a problem while riding Metro contact 323.GO.METRO (466-3876)
  ➢ Report train line, location, time, direction
  ➢ Report bus number, location, time, direction
  ➢ If on bus, note badge number of operator

➢ During an emergency always follow the directions of a Metro Operator or law enforcement personnel
Disorderly Conduct

➢ Fighting, making threats or posing clear and present danger to other persons is not allowed on any Metro vehicle or facility

➢ Urinating or defecating on Metro property is not allowed

➢ No persons shall destroy, cover, deface with graffiti, remove, damage, or tamper with a Metro poster, sign, advertisement or notice

➢ No placing feet on seats or furnishings
Boarding and Exiting

Train

➢ Purchase reusable TAP card from ticket vending machine (TVM) or have TAP card readily accessible

➢ Wait on platform behind yellow safety strip

➢ Let patrons exit train before boarding

➢ Grab handrails for stability if standing or hold hand rails if you are unable to sit

➢ Enter or Exit from any door. Be ready to exit when your stop is approaching

Bus

➢ Have TAP card readily accessible

➢ Wait on sidewalk away from curb, never in the street

➢ Signal operator by raising your arm

➢ Board bus once the bus comes to a complete stop and doors are fully open

➢ Board in the front, exit through the rear doors
Reserved Seating

➢ Priority seating is reserved for persons with disabilities and older adults
   
   *As a courtesy, please offer your seat to persons with disabilities and older adults

➢ Please assist people with disabilities and older adult patrons onto bus or train if help is needed
Fares

➢ Patrons must show validated TAP card upon request by a Metro representative, fare inspector or law enforcement
  ➢ Everyone must have their own TAP card

➢ Do not board bus through rear entrance to avoid payment of fare

➢ Have TAP card ready when boarding any train or bus

Base Fare (with TAP)
Includes transfers to other Metro lines for up to two hours to complete a one-way trip. Additional charges apply to ride Metro Silver Line & Metro Express Buses. (Non-TAP purchases excludes transfer.)

$1.75

Metro Day Pass
Valid for 1 day on first tap. Expires at 3am on the following day. Good for all Metro Services

$7.00
Metro Rules

➢ Rules apply to all Metro trains, train platforms, ramps and buses

➢ All rules are strictly enforced by Metro security, law enforcement personnel, and Metro operators

➢ See something, Say something.
   ➢ Metro Sheriff’s Department at 888.950.SAFE(7233)
   ➢ Please note location, bus or train number
No Entry Without Valid Fare

➢ All patrons must purchase fare prior to entering train

➢ TAP card must have proper fare loaded and must be validated upon entering at station validators or when boarding the bus
No Eating or Drinking on Platforms, Trains, and Buses

➢ This includes: Candy, lollipops, chips, soda, coffee, etc.
No Smoking or Vaping (E-Cigarettes)

➢ **Smoking** is also not allowed within 20 feet of any Metro facility entrance, exit or operable window and includes E-Cigarettes.

➢ **Being under the influence or possessing** alcohol, drugs, a controlled substance, toluene, or any combination of those items is prohibited.
No Loud or Rowdy Activity

➢ No loud conversations

➢ No boisterous or unruly behavior like swearing or yelling

➢ Do not bother or disturb other passengers by engaging in unruly behavior

➢ Must use headphones at all times when playing audio
No Skating or Biking

➢ Bicycles, rollerblades, skateboards, scooters, etc., may not be used in Metro vehicles or train platforms

➢ Notify the bus operator when placing your bike on the front rack

➢ Board train at bicycle designated doors and keep the bicycle in the bike designated area
No Spitting or Chewing Gum

➢ Throwing gum in or on any Metro facility or furnishings is considering defacing Metro property

➢ Do not spit/chew gum on buses, trains or on train platforms

No Spitting or Gum on Property
No escupir o masticar chicle
No Vending or Panhandling

- No unauthorized vending or panhandling on all Metro trains, buses, and train platforms
No Loitering or Willful Blocking

- Do not loiter
- Do not place feet on benches or seats on buses, trains, or train platforms
- Do not place bags or equipment on seats or occupy more than one seat
➢ Do not throw items on Metro buses, trains, or platforms
No Feeding Birds/Animals

➢ Feeding of birds or other animals while waiting for a bus or train is prohibited

No Feeding Birds/Animals
No alimente los pájaros/animales
➢ Weapons of any kind are strictly prohibited on Metro buses, trains, platforms and any other Metro facility
Metro Rules

Breaking these rules may result in a fine of up to $1000/one year in jail and your TAP card revoked.
Keep these rules and regulations in mind every time you ride