

Rules and Regulations for Riding Metro



**Presented By:
Community Education**

How to get a Student Metro Pass

- Go to metro.net, click on “Going Metro” tab, then click “Metro Fares + Passes”
 - On the Metro fares page click on the “Reduced Fares” tab
- Monthly student passes can also be acquired at the following customer service centers:

Baldwin
Hills/Crenshaw
3650 MLK Blvd, 101B
Los Angeles, CA



East Los Angeles
4501 –B Whittier Blvd.
Los Angeles, CA



Union Station
1 Gateway Plaza, Level P1
Los Angeles, CA



Wilshire/Vermont
3183 Wilshire Blvd, #174
Los Angeles, CA

- Make sure you have your current school ID or a copy of your latest report card



Metro Rules

- It is a privilege to ride Metro buses and trains
- To report a problem while riding Metro contact 323.GO.METRO (466-3876)
 - Report train line, location, time, direction
 - Report bus number, location, time, direction
 - If on bus, note badge number of operator
- During an emergency always follow the directions of a Metro Operator or law enforcement personnel



Disorderly Conduct

- **Fighting, making threats or posing clear and present danger to other persons is not allowed on any Metro vehicle or facility**
- **Urinating or defecating on Metro property is not allowed**
- **No persons shall destroy, cover, deface with graffiti, remove, damage, or tamper with a Metro poster, sign, advertisement or notice**
- **No placing feet on seats or furnishings**



Boarding and Exiting

Train

- Purchase reusable TAP card from ticket vending machine (TVM) or have TAP card readily accessible
- Wait on platform behind yellow safety strip
- Let patrons exit train before boarding
- Grab handrails for stability if standing or hold hand rails if you are unable to sit
- Enter or Exit from any door. Be ready to exit when your stop is approaching

Bus

- Have TAP card readily accessible
- Wait on sidewalk away from curb, never in the street
- Signal operator by raising your arm
- Board bus once the bus comes to a complete stop and doors are fully open
- Board in the front, exit through the rear doors



Metro



Reserved Seating

- Priority seating is reserved for persons with disabilities and older adults

*As a courtesy, please offer your seat to persons with disabilities and older adults

- Please assist people with disabilities and older adult patrons onto bus or train if help is needed



Fares

- Patrons must show validated TAP card upon request by a Metro representative, fare inspector or law enforcement
 - Everyone must have their own TAP card
- Do not board bus through rear entrance to avoid payment of fare
- Have TAP card ready when boarding any train or bus

Base Fare (with TAP)

Includes transfers to other Metro lines for up to two hours to complete a one-way trip. Additional charges apply to ride Metro Silver Line & Metro Express Buses. (Non-TAP purchases excludes transfer.)

\$1.75

Metro Day Pass

Valid for 1 day on first tap. Expires at 3am on the following day. Good for all Metro Services

\$7.00



Metro Rules

- Rules apply to all Metro trains, train platforms, ramps and buses
- All rules are strictly enforced by Metro security, law enforcement personnel, and Metro operators
- See something, Say something.
 - Metro Sheriff's Department at 888.950.SAFE(7233)
 - Please note location, bus or train number



No Entry Without Valid Fare

- All patrons must purchase fare prior to entering train
- TAP card must have proper fare loaded and must be validated upon entering at station validators or when boarding the bus



Proof of Validated Fare Required

Comprobante de pasaje válido requerido



No Eating or Drinking on Platforms, Trains, and Buses

- This includes: Candy, lollipops, chips, soda, coffee, etc.



No Eating or Drinking
No coma ni beba



No Smoking or Vaping (E-Cigarettes)

- Smoking is also not allowed within 20 feet of any Metro facility entrance, exit or operable window and includes E-Cigarettes
- Being under the influence or possessing alcohol, drugs, a controlled substance, toluene, or any combination of those items is prohibited



No Smoking or Vaping
No fume o use cigarrillo electrónico



No Loud or Rowdy Activity

- No loud conversations
- No boisterous or unruly behavior like swearing or yelling
- Do not bother or disturb other passengers by engaging in unruly behavior
- Must use headphones at all times when playing audio



No Loud or Rowdy Activity
No haga escándalos



No Skating or Biking

- Bicycles, rollerblades, skateboards, scooters, etc., may not be used in Metro vehicles or train platforms
- Notify the bus operator when placing your bike on the front rack
- Board train at bicycle designated doors and keep the bicycle in the bike designated area



No Skateboarding
No andar en patinetas



No Bike Riding
No andar en bicicleta



No Spitting or Chewing Gum

- Throwing gum in or on any Metro facility or furnishings is considering defacing Metro property
- Do not spit/chew gum on buses, trains or on train platforms



No Spitting or Gum on Property
No escupir o masticar chicle



No Vending or Panhandling

- No unauthorized vending or panhandling on all Metro trains, buses, and train platforms



No Vending or Panhandling
No hay venta no autorizada



No Loitering or Willful Blocking

- Do not loiter
- Do not place feet on benches or seats on buses, trains, or train platforms
- Do not place bags or equipment on seats or occupy more than one seat



No Loitering or Willful Blocking
No deambular o bloquear



No More Than One Seat Per Person
No más de un asiento por persona



No Littering

- Do not throw items on Metro buses, trains, or platforms



No Littering
No tire basura



No Feeding Birds/Animals

- Feeding of birds or other animals while waiting for a bus or train is prohibited



No Feeding Birds/Animals
No alimente los pájaros/animales



No Weapons

- Weapons of any kind are strictly prohibited on Metro buses, trains, platforms and any other Metro facility



No Weapons
No armas



Metro Rules

Breaking these rules may result in a fine of up to \$1000/ one year in jail and your TAP card revoked

Proof of Validated Fare Required
Comprobante de pasaje válido requerido

- No Eating or Drinking / No comer ni beber
- No Smoking or Vaping / No fumar ni usar cigarrillos electrónicos
- No Loud or Rowdy Activity / No hacer ruido
- No Bike Riding / No andar en bicicleta
- No Skateboarding / No andar en patinetas
- No Spitting or Spew on Property / No escupir o esparcir chicle
- No Vandalism or Possession / No hacer daño ni posesión
- No Loitering or Willful Blocking / No permanecer o bloquear
- No Littering / No tirar basura
- No More Than One Seat Per Person / No más de un asiento por persona
- No Feeding Birds/Animals / No alimentar las pajaritas/animales
- No Weapons / No armas

Up to \$1000 fine/one year in jail*
Multa de hasta \$1000/un año de cárcel*

*A notice of violation prohibits an individual from being on or in a Metro facility or vehicle during a specific period of time. Penalties shall be in addition to any sanctions which are subject to arrest for criminal offenses. Penalties may be increased for repeat offenders and violation of the City of Los Angeles Code or other applicable laws. Penalties may subject you to additional penalties and notices of violation.

Los Angeles Metro Rail
Los Angeles, CA 90001



Metro Rules

Keep these rules and regulations in mind
every time you ride



Metro[®]

