

LA Metro's New Law Enforcement Partnerships

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Improving Performance

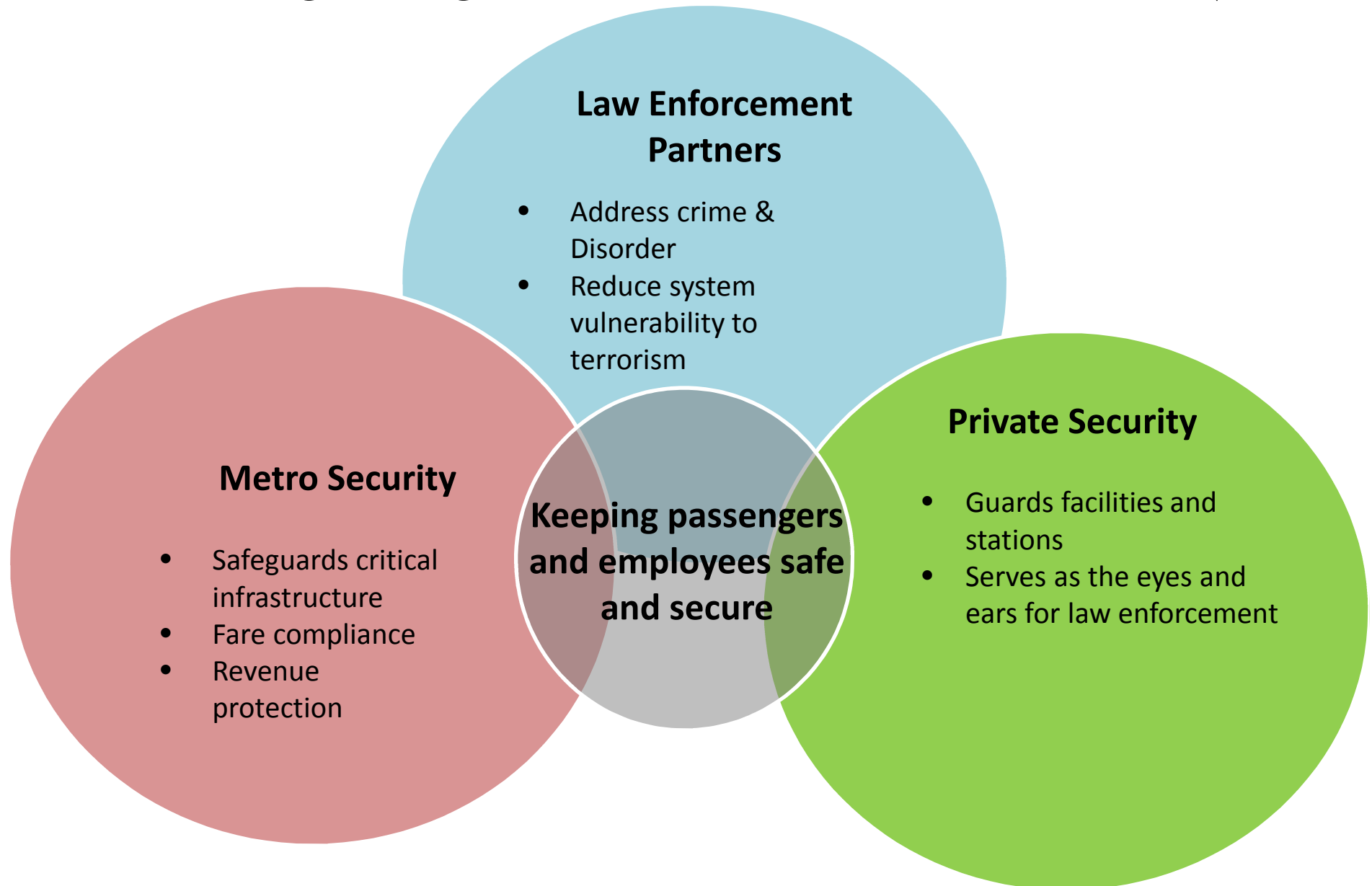
Metro's new law enforcement model leverages partnerships with the Los Angeles Police Department, Long Beach Police Department and the Los Angeles County Sheriff's Department.

- The new approach emphasizes highly visible, proactive patrols as a tactic to deter crime.
- Metro anticipates faster emergency response times – achieving an average of 6 minutes or better
- Aims to improve the customer 's ridership experience
- Employs specially trained officers to engage patrons struggling with mental illness and/or homelessness

Benefits

- Improved response times to emergency calls
- Significantly increases law enforcement staffing. Existing staffing ranges from 140 - 200 each 24 hour operational period. The new staffing model deploys over 314 law enforcement personnel on peak travel days.
- Leverages existing resources
- Supports a more customized approach to community policing and problem-solving
- Incentivizes mutual ownership and commitment to resolve public safety challenges
- Increases communication
- Increases the resources available to respond to major incidents
- Supports additional opportunities to conduct joint training focused on reducing the transit system's vulnerability to terrorism.

Integrating Law Enforcement & Security



Transition Now Underway

- Mobilization/Demobilization activities are underway – Metro Issued ‘Limited Notice to Proceed’ effective March 1, 2017. Full deployment scheduled for July 1, 2017.
- Actions underway include:
 - Training
 - Equipping
 - Staffing
 - Logistics
 - Redeployment of existing resources

New Metro Security Initiatives

- **Regional Law Enforcement Working Group** – inclusive of all police agencies within Metro's service area. The goal is to increase collaborative problem-solving and communication
- **Homeless Action Plan** – aligning Metro with City, County and Community strategies to address transit based homelessness
- **Sexual Harassment Hotline** – provides counseling and resources to riders who have experienced harassment while riding Metro