

Minutes of September 8, 2017 CAC Executive Committee meeting.

1. Call to Order: Pledge of Allegiance, Welcome and Introductions

Attendees: Dalila Sotelo, Darrell Clarke, Hank Fung, Tony Banash, Michael Conrad, Michael Harris, Wally Shidler.

2. Approve [Meeting Minutes](#) (Action)

Minutes approved – Motion Clarke, Second Sotelo, passed unanimously.

3. Standing Items

a. Administrative Items

i. Review of [Proposed CAC Meeting Dates for 2018](#)

ii. Review of Presentations/Agency Updates made to the CAC and [CAC Work Plan](#)

Meeting dates and presentations previously made reviewed.

b. Review of absences

Absences were excused for those individuals who notified staff in advance.

c. Coordination with [Ad-Hoc Customer Experience Committee](#)

d. Crenshaw Tour #2- Scheduling Update

Construction has progressed to a point where an underground tour is no longer available. There was less interest in an above ground tour. Wally Shidler suggested a Regional Connector tour, which was given to Sector Council members.

4. Update on I-710 South Ad Hoc Committee

Comments are due October 23. Committee has not yet met. Darrell will coordinate meetings.

5. Consider Topic for September CAC General Assembly Meeting & Future Meetings

a. Community Engagement

b. Findings from I-710 South Ad-Hoc Committee (as suggested by CAC at August 2017 General Assembly Meeting)

c. Other topics as suggested by CAC Members

Community engagement was suggested. Customer care/ridership engagement, community relations, and general communications. Staff described the different functions of the communications department. The next meeting would focus on the customer care department, complaint resolution, and issues with the app. Members suggested inviting Diversity and Economic Opportunity to discuss the workforce

investment program. Staff also indicated that TAP and the customer experience committee may be a possible item of discussion in October. Members also suggested discussing the art program and station environment, as well as the San Fernando Valley North/South Corridor. Members also suggested transit oriented communities and the Blue Line, and expressed interest in an interdisciplinary and intersectional conversation on some of the issues on the Blue Line. This would be discussed further at the October Executive Committee meeting.

6. Public Comment

Kishi Huntley expressed a complaint about the Blue Line and suggested using murals to beautify the area around the Blue Line. Executive committee members briefly responded about the work the committee has done on the Blue Line.

7. Consider items not on posted agenda, including items to be presented and referred to committee members and/or staff; items to be placed on agenda at a future CAC meeting; and items requiring immediate action due to an emergency situation or where the need to take immediate action came to the attention of the CAC subsequent to posting of the agenda.

Members discussed other topics which might be considered for future topics. The Secretary suggested that individuals think about future topics and discuss them at the next Executive Committee meeting.

8. Adjournment

Motion Fung, Seconded Clarke, Adjourned.